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Award

HAMPSHIRE RESETTLEMENT SUPPORT SERVICE

Hampshire County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-024851

Procurement identifier (OCID): ocds-h6vhtk-04fcc6 ([view related notices](#))

Published 22 May 2025, 1:47pm

Scope

Reference

AS26398

Description

The service provision will be for refugees who have been resettled under the Afghan Citizens Resettlement Scheme (ACRS) and Afghan Relocations and Assistance Policy (ARAP) programmes, and under the UK Resettlement Scheme (UKRS). The UKRS prioritises people requiring urgent medical treatment, survivors of torture and violence, and women and children at risk. All applicants (including accompanying family members) are subject to the usual immigration checks and screening prior to a visa being granted. The ACRS scheme will prioritise those who have assisted the UK efforts in Afghanistan and stood up for values such as democracy, women's rights, freedom of speech, and rule of law, and those vulnerable people, including women and girls at risk, and members of minority groups at risk (including ethnic and religious minorities and LGBT+). The ARAP scheme offers Afghan Nationals relocation to the UK who have worked for or alongside the UK Government and Ministry of Defence and meet the ARAP criteria.

The objective of the project is to use the ringfenced government grant funding to welcome and support individuals and families entering the UK as refugees under these schemes, for 3-5 years. HCC's aim is to provide environments which allow the individuals to progress in language, employability and integration into their communities by working in partnership with contracted services, statutory partners, VCSEs and related connections.

The project is in partnership with the Home Office to resettle individuals and families in Hampshire, who have been identified by United Nations High Commissioner for Refugees (UNHCR) and the Ministry of Defence. These individuals are identified for resettlement as there are no other solutions and their lives are in danger in the host country. Those who are accepted under the programme are granted humanitarian protection giving them leave to remain for 3-5 years (scheme dependent) with full recourse to public funds, rights to family reunion comparable to refugees or they are granted indefinite leave to remain on arrival to the UK. They are required to enrol their biometrics in order that an eVisa can be issued. For individuals on the UKRS, if they have not been able to return to their country or origin, they may be eligible to apply for settlement in the UK or their indefinite leave to remain continues (scheme dependent). The project has an agreement with the Home Office for funding each individual settled by HCC according to the Home Office Funding Instructions.

The Service Provider of this service must provide a strengths-based and person-centred resettlement and integration support service for eligible individuals (Adult/Child) relocating to Hampshire, under the UK Government Resettlement Programme with a goal to enable individuals to independently live in the UK, develop their skills and access mainstream services themselves. Support will be delivered by the Service Provider in partnership with core services and community groups who are actively involved in the resettlement of refugees into their area. The Service Provider will support the Council to safeguard vulnerable individuals, cultivate cultural awareness and develop independence of the individual during their integration journey. The Service Provider will provide support across all resettlement years of each individual's stay in the UK, depending on individual need(s) and edibility.

Contract 1. HAMPSHIRE RESETTLEMENT SUPPORT SERVICE

Supplier

- [International Rescue Committee UK](#)

Contract value

- £7,325,000 excluding VAT
- £7,325,000 including VAT

Above the relevant threshold

Award decision date

13 May 2025

Date assessment summaries were sent to tenderers

22 May 2025

Earliest date the contract will be signed

12 June 2025

Contract dates (estimated)

- 1 December 2025 to 29 November 2028
- Possible extension to 29 November 2030
- 4 years, 11 months, 29 days

Description of possible extension:

There are 2 contract extensions, detailed below:

Extension 1

Maximum duration: 1 year and 0 month

Value ex VAT: £ 1,465,000

Extension 2

Maximum duration: 1 year and 0 month

Value ex VAT: £ 1,465,000

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKJ35 - South Hampshire
 - UKJ36 - Central Hampshire
 - UKJ37 - North Hampshire
-

Information about tenders

- 6 tenders received
 - 6 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 2 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 5 suppliers unsuccessful (details included for contracts over £5 million)
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Unsuccessful suppliers

- [Management & Training Corporation Limited](#)
 - [Palladium International Limited](#)
 - [Migrant Help](#)
 - [Starlight Healthcare Ltd](#)
 - [Two Saints Limited](#)
-

Procedure

Procedure type

Open procedure

Special regime

Light touch

Suppliers

International Rescue Committee UK

- Companies House: 03458056

100 Wood Street, 6th Floor

London

EC2V 7AN

United Kingdom

Email: strategic.procurement@hants.gov.uk

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. HAMPSHIRE RESETTLEMENT SUPPORT SERVICE

Management & Training Corporation Limited

- Companies House: 09284837

6-9 Snow Hill

London

EC1A 2AY

United Kingdom

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Migrant Help

- Companies House: 04172880

128 City Road

London

EC1V 2NX

United Kingdom

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Palladium International Limited

- Companies House: 02394229

16th Floor, Hylo, 105 Bunhill Row

London

EC1Y 8LZ

United Kingdom

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Starlight Healthcare Ltd

- Companies House: 10029587

73 The Avenue

Southampton

SO17 1XS

United Kingdom

Region: UKJ32 - Southampton

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Two Saints Limited

- Companies House: IP26511R

Fareham House, 69 High Street

Fareham

PO16 7BB

United Kingdom

Region: UKJ35 - South Hampshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contracting authority

Hampshire County Council

- Public Procurement Organisation Number: PBHM-7586-PWLP

High St, The Castle

Winchester

SO23 8UJ

United Kingdom

Email: AHCprocurement@hants.gov.uk

Website: <https://www.hants.gov.uk>

Region: UKJ36 - Central Hampshire

Organisation type: Public authority - sub-central government