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Tender

## **Advice and Information Services**

The Borough Council of Calderdale

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-024819

Procurement identifier (OCID): ocids-h6vhtk-03f65b

Published 23 August 2023, 2:51pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

The Borough Council of Calderdale

Town Hall, Crossley Street

Halifax

HX1 1UJ

#### **Email**

[procurement@calderdale.gov.uk](mailto:procurement@calderdale.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKE44 - Calderdale and Kirklees

#### **National registration number**

184 3147 61

**Internet address(es)**

Main address

<https://www.calderdale.gov.uk/v2>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/103251>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=72238&B=UK](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=72238&B=UK)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=72238&B=UK](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=72238&B=UK)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Advice and Information Services

### **II.1.2) Main CPV code**

- 75200000 - Provision of services to the community

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The Council is commissioning advice and information services for people in Calderdale, offering a general advice service which is accessible to all, alongside targeted, specialist services delivered to communities of place and communities of interest who have particularly high needs for advice and information.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,475,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 75000000 - Administration, defence and social security services
- 79140000 - Legal advisory and information services
- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKE44 - Calderdale and Kirklees

Main site or place of performance

Calderdale

### **II.2.4) Description of the procurement**

The Council is commissioning advice and information services for people in Calderdale, offering a general advice service which is accessible to all, alongside targeted, specialist

services delivered to communities of place and communities of interest who have particularly high needs for advice and information.

The Service must allow access to advice and information across the main areas of civil law covered by the Advice Services Alliance both at Advice and Advice with Casework levels:

1. Consumer/General contract
2. Welfare Benefits
3. Debt
4. Employment
5. Health and Community Care
6. Housing
7. Immigration/Nationality

The Provider must deliver a responsive, contemporary service which is able to adapt to reflect the changing needs of particular groups due to any legislative / benefit entitlement changes and demographic trends.

#### **II.2.6) Estimated value**

Value excluding VAT: £1,475,000

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2024

End date

31 March 2029

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

23 October 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Strand

London

WC2A 2LL

Email

[tcc.issue@justice.gov.uk](mailto:tcc.issue@justice.gov.uk)

Telephone

+44 2079476112

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>