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Tender

Advice and Information Services

The Borough Council of Calderdale

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-024819

Procurement identifier (OCID): ocids-h6vhtk-03f65b

Published 23 August 2023, 2:51pm

Section I: Contracting authority

I.1) Name and addresses

The Borough Council of Calderdale

Town Hall, Crossley Street

Halifax

HX1 1UJ

Email

procurement@calderdale.gov.uk

Country

United Kingdom

Region code

UKE44 - Calderdale and Kirklees

National registration number

184 3147 61

Internet address(es)

Main address

<https://www.calderdale.gov.uk/v2>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/103251>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=72238&B=UK

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=72238&B=UK

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advice and Information Services

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is commissioning advice and information services for people in Calderdale, offering a general advice service which is accessible to all, alongside targeted, specialist services delivered to communities of place and communities of interest who have particularly high needs for advice and information.

II.1.5) Estimated total value

Value excluding VAT: £1,475,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75000000 - Administration, defence and social security services
- 79140000 - Legal advisory and information services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE44 - Calderdale and Kirklees

Main site or place of performance

Calderdale

II.2.4) Description of the procurement

The Council is commissioning advice and information services for people in Calderdale, offering a general advice service which is accessible to all, alongside targeted, specialist

services delivered to communities of place and communities of interest who have particularly high needs for advice and information.

The Service must allow access to advice and information across the main areas of civil law covered by the Advice Services Alliance both at Advice and Advice with Casework levels:

1. Consumer/General contract
2. Welfare Benefits
3. Debt
4. Employment
5. Health and Community Care
6. Housing
7. Immigration/Nationality

The Provider must deliver a responsive, contemporary service which is able to adapt to reflect the changing needs of particular groups due to any legislative / benefit entitlement changes and demographic trends.

II.2.6) Estimated value

Value excluding VAT: £1,475,000

II.2.7) Duration of the contract or the framework agreement

Start date

1 April 2024

End date

31 March 2029

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 October 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Strand

London

WC2A 2LL

Email

tcc.issue@justice.gov.uk

Telephone

+44 2079476112

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>