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Tender

The Provision of an Adult Hearing Service on behalf of NHS Bolton Clinical Commissioning Group

NHS Bolton Clinical Commissioning Group

F02: Contract notice

Notice identifier: 2021/S 000-024819

Procurement identifier (OCID): ocds-h6vhtk-02e860

Published 5 October 2021, 5:08pm

Section I: Contracting authority

I.1) Name and addresses

NHS Bolton Clinical Commissioning Group

3rd Floor Lever Chambers, 27 Ashburner Street

Bolton

BL1 1SQ

Contact

Rachael Frank

Email

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Telephone

+44 1612123714

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+16 2123709

Country

United Kingdom

NUTS code

UKD - North West (England)

Internet address(es)

Main address

<https://www.boltonccg.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39674&B=NHSSBS

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39674&B=NHSSBS

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of an Adult Hearing Service on behalf of NHS Bolton Clinical Commissioning Group

Reference number

EU-Supply reference number 46158

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Shared Business Services (NHS SBS) are acting on behalf of NHS Bolton Clinical Commissioning Group (CCG), to obtain up to 3 Providers to deliver a high quality service for adults experiencing hearing and communication difficulties who feel they might benefit from a hearing assessment and rehabilitation including the option of trying hearing aids with aftercare and support, in line with the National Commissioning Framework, other national guidance and local requirements. The vision for people with hearing problems is for them to receive high quality, efficient services delivered closer to home, or a more convenient location within accessible transport routes, with short waiting times and high responsiveness to the needs of local communities, free at the point of access.

II.1.5) Estimated total value

Value excluding VAT: £4,107,130

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

Main site or place of performance

Bolton

II.2.4) Description of the procurement

The key principles of an integrated hearing service, within which the Adult Hearing Service operates, is to:

- Improve public health and occupational health focus on hearing loss;
- Reduce prevalence of avoidable permanent hearing loss;
- Encourage early identification, diagnosis and management of hearing loss through improved service user and professional education;
- Provide person-centred care, and respond to information and psychosocial needs, including for the effect on partners (or service user's chosen support) of living with poor hearing;
- Support communication needs by providing timely signposting to lip reading classes and assistive technologies and other rehabilitation services;
- Promote inclusion and participation of people who are deaf or hard of hearing;
- Compliance with clinical guidance and good practice; and
- Improve the service through research and development and the adoption of new evidence based technologies and practices.

Further information on the service can be located on the EU-Supply Website.

The affordability limit for the total Contract (including any potential extensions) is £4,107,130 and the Contract will be for the duration of a 3 year initial period with an option to extend for up to a further 2 years with a service commencement date of 1st April 2022. Bidders wishing to express an interest in participating in this Invitation to Tender (ITT) should register their interest on the EU-Supply Website to access the documentation

using reference 46158. To register on EU-Supply please log on to the following Website: <https://nhssbs.eu-supply.com>. The ITT documentation should be completed and submitted by 5pm on 3rd November 2021. An advert has also been placed on Contract Finder.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,107,130

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 November 2021

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

3 November 2021

Local time

5:00pm

Place

NHS SBS for NHS Bolton CCG

Information about authorised persons and opening procedure

NHS SBS for NHS Bolton CCG

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS Improvement (formerly Monitor) London UK

London

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

NHS Shared Business Services

Salford

Country

United Kingdom