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Contract

## **T997 - Student Counselling 2024**

University of Essex

F03: Contract award notice

Notice identifier: 2024/S 000-024805

Procurement identifier (OCID): ocds-h6vhtk-03b808

Published 7 August 2024, 10:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Essex

Wivenhoe Park

Colchester

CO4 3SQ

#### **Email**

[procure@essex.ac.uk](mailto:procure@essex.ac.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH3 - Essex

**Internet address(es)**

Main address

[www.essex.ac.uk](http://www.essex.ac.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

T997 - Student Counselling 2024

Reference number

T997

#### **II.1.2) Main CPV code**

- 85312320 - Counselling services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The University of Essex is seeking an external partner for delivery of its student counselling service. All registered students across three campuses are eligible to access counselling and sessions will be delivered in person or remotely by video or telephone, as aligned to the needs of the student. The service will tailor session numbers to the presenting needs of the student while retaining a short-term counselling model and the context of a university-based service. Submissions are welcome from suppliers who have experience of delivering counselling services at scale, particularly in the higher education sector, and can demonstrate an understanding of the needs of diverse groups of students.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,028,375

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

### **II.2.4) Description of the procurement**

The University of Essex is seeking an external partner for delivery of its student counselling service. All registered students across three campuses are eligible to access counselling and sessions will be delivered in person or remotely by video or telephone, as aligned to the needs of the student. The service will tailor session numbers to the presenting needs of the student while retaining a short-term counselling model and the context of a university-based service. Submissions are welcome from suppliers who have experience of delivering counselling services at scale, particularly in the higher education sector, and can demonstrate an understanding of the needs of diverse groups of students.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Cost / Weighting: 35

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-005164](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Contract No**

T997

### **Title**

T997 - Student Counselling 2024

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 August 2024

### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Health Assured Ltd

The Peninsula, Victoria Place

Manchester M4 4FB

M4 4FB

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,028,375

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom