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Contract

T997 - Student Counselling 2024

University of Essex

F03: Contract award notice

Notice identifier: 2024/S 000-024805

Procurement identifier (OCID): ocds-h6vhtk-03b808

Published 7 August 2024, 10:50am

Section I: Contracting authority

I.1) Name and addresses

University of Essex

Wivenhoe Park

Colchester

CO4 3SQ

Email

procure@essex.ac.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

www.essex.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

T997 - Student Counselling 2024

Reference number

T997

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Essex is seeking an external partner for delivery of its student counselling

service. All registered students across three campuses are eligible to access counselling and

sessions will be delivered in person or remotely by video or telephone, as aligned to the

needs of the student. The service will tailor session numbers to the presenting needs of the

student while retaining a short-term counselling model and the context of a university-based

service. Submissions are welcome from suppliers who have experience of delivering counselling services at scale, particularly in the higher education sector, and can demonstrate an understanding of the needs of diverse groups of students.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,028,375

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

The University of Essex is seeking an external partner for delivery of its student counselling

service. All registered students across three campuses are eligible to access counselling and

sessions will be delivered in person or remotely by video or telephone, as aligned to the needs of the student. The service will tailor session numbers to the presenting needs of the

student while retaining a short-term counselling model and the context of a university-based

service. Submissions are welcome from suppliers who have experience of delivering counselling services at scale, particularly in the higher education sector, and can demonstrate an understanding of the needs of diverse groups of students.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Cost / Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-005164](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

T997

Title

T997 - Student Counselling 2024

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Health Assured Ltd

The Peninsula, Victoria Place

Manchester M4 4FB

M4 4FB

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,028,375

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom