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Contract

ID 3616092 - Planning Appeals Commission and Water Appeals Commission (PACWAC) IT Solution - New Case Management System and Customer Portal

Planning Appeals Commission and Water Appeals Commission PACWAC

F03: Contract award notice

Notice identifier: 2021/S 000-024756

Procurement identifier (OCID): ocids-h6vhtk-02cc02

Published 5 October 2021, 2:15pm

Section I: Contracting authority

I.1) Name and addresses

Planning Appeals Commission and Water Appeals Commission PACWAC

Park House, 87-91 Great Victoria Street

BELFAST

BT2 7AG

Contact

SSDAdmin.CPDfinance-ni.gov.uk

Email

SSDAdmin.CPD@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 3616092 - Planning Appeals Commission and Water Appeals Commission (PACWAC)
IT Solution - New Case Management System and Customer Portal

Reference number

ID 3616092

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

NICTS is seeking to develop and implement a new Case Management System and Customer Facing Web Portal for the Planning Appeals Commission and Water Appeals Commission (PACWAC). The Department for Infrastructure is currently developing a planning application system and the Mid Ulster Council have plans to develop a similar system in the near future. NICTS are seeking to integrate the systems with the proposed PACWAC solution. Please refer to the Specification Schedule for more details on the services required.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £562,400

II.2) Description

II.2.2) Additional CPV code(s)

- 72200000 - Software programming and consultancy services

- 72210000 - Programming services of packaged software products
- 72250000 - System and support services
- 72500000 - Computer-related services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

NICTS is seeking to develop and implement a new Case Management System and Customer Facing Web Portal for the Planning Appeals Commission and Water Appeals Commission (PACWAC). The Department for Infrastructure is currently developing a planning application system and the Mid Ulster Council have plans to develop a similar system in the near future. NICTS are seeking to integrate the systems with the proposed PACWAC solution. Please refer to the Specification Schedule for more details on the services required.

II.2.5) Award criteria

Quality criterion - Name: Qualitative Criteria / Weighting: 60

Cost criterion - Name: Quantitative Criteria / Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

This Contract is for an initial period of 42 months. There will be an option to extend the contract for up to a further 3 periods of one year each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-017556](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 October 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CIVICA UK LTD

South Bank Central, 30 Stamford Street

London

SE1 9LS

Email

enquiries@civica.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £850,000

Total value of the contract/lot: £562,400

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any special review body with responsibility for appeal/mediation procedures in public procurement competitions. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR2015 as amended

United Kingdom

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD will comply with the Public Contracts Regulations 2015 (as amended) and,. where appropriate, will incorporate a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. This provides time for the unsuccessful tenderers to challenge the award decision before the contract is entered into.