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Tender

## **Housing and Finance Integrated System for North Glasgow Housing Association**

North Glasgow Housing Association Ltd.

F02: Contract notice

Notice identifier: 2024/S 000-024734

Procurement identifier (OCID): ocids-h6vhtk-048835

Published 6 August 2024, 4:41pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Glasgow Housing Association Ltd.

50 Reidhouse Street

Glasgow

G21 4LS

#### **Contact**

Robert Hartness

#### **Email**

[finance@nghomes.net](mailto:finance@nghomes.net)

#### **Telephone**

+44 01416304276

#### **Fax**

+44 01415606005

**Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

[www.nghomes.net](http://www.nghomes.net)

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11342](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11342)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

#### **I.4) Type of the contracting authority**

Other type

Housing Association

#### **I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Housing and Finance Integrated System for North Glasgow Housing Association

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North Glasgow Housing Association is looking to upgrade to a fully hosted, secure Cloud-based IT application (SaaS) for integrated housing and finance management that enables data driven decisions and meets the needs of a modern, medium-sized Scottish housing association that may or may not return to development activities in the future.

The integrated system will have the following facilities. CRM system, Rent management, Tenancy management, Reactive repairs, Planned and cyclical repairs, Financial management, Warnings and alerts, Dashboards and reports. Contract management would be desirable.

The successful bidder will implement the system, provide training and support as well as software upgrades.

#### **II.1.5) Estimated total value**

Value excluding VAT: £600,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

North Glasgow Housing Association, 50 Reidhouse Street, Glasgow, G21 4LS

### **II.2.4) Description of the procurement**

North Glasgow Housing Association wish to engage the services of a supplier who has experience of providing integrated housing and finance management software as a service (SaaS) for Housing Associations (preferably Scottish Housing Associations). The system must be easy and intuitive to use for staff and other users, provide real-time information and reports including dashboards, be cost effective, be fully integrated, include automated workflows to improve efficiency, meet the appropriate security standards and be accessed from anywhere. Our customers (tenants) and contractors will access the system. For further details please see the HMS and FMS tender document.

### **II.2.5) Award criteria**

Quality criterion - Name: highest quality / Weighting: 70%

Price - Weighting: 30%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Option to extend by up to 60 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.2) Conditions related to the contract**

##### **III.2.2) Contract performance conditions**

As per tender documents

##### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 September 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

13 September 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

## **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

## **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=774502](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=774502).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.publiccontractsscotland.gov.uk/sitehelp/help\\_guides.aspx](https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(SC Ref:774502)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom