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Tender

## **Staffordshire and Stoke on Trent Integrated Care Board**

NHS Staffordshire and Stoke on Trent Integrated Care Board (ICB)

F02: Contract notice

Notice identifier: 2022/S 000-024720

Procurement identifier (OCID): ocds-h6vhtk-036594

Published 2 September 2022, 4:52pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Staffordshire and Stoke on Trent Integrated Care Board (ICB)

Stafford

##### **Email**

[Elizabeth.johnson1@nhs.net](mailto:Elizabeth.johnson1@nhs.net)

##### **Country**

United Kingdom

##### **Region code**

UKG24 - Staffordshire CC

##### **Internet address(es)**

Main address

<https://mlcsu.bravosolution.co.uk>

#### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://mlcsu.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://mlcsu.bravosolution.co.uk/>

Tenders or requests to participate must be submitted to the above-mentioned address

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Staffordshire and Stoke on Trent Integrated Care Board

#### **II.1.2) Main CPV code**

- 79710000 - Security services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Staffordshire and Stoke-on-Trent Integrated Care Board currently commission the Challenging Patient Behaviour Service (CBSS) across the ICB area. The CBSS has been in place for many years having previously been known as the General Practice Security Service. The service provides security services and personnel to individual GP practices

and for the Special Allocations Service (SAS) providers.

This service allows GPs and their staff to deliver services to patients who the practice determine have been verbally or physically aggressive in the past, to an extent where advice and support is required, to ensure the safety of staff and patients whilst undertaking appointments, clinics and consultations. The service also provides advice to practices regarding how best to deal with challenging patients.

#### **II.1.5) Estimated total value**

Value excluding VAT: £515,455

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Staffordshire and Stoke on Trent

#### **II.2.4) Description of the procurement**

The Staffordshire and Stoke-on-Trent Integrated Care Board currently commission the Challenging Patient Behaviour Service (CBSS) across the ICB area. The CBSS has been in place for many years having previously been known as the General Practice Security Service. The service provides security services and personnel to individual GP practices and for the Special Allocations Service (SAS) providers.

This service allows GPs and their staff to deliver services to patients who the practice determine have been verbally or physically aggressive in the past, to an extent where advice and support is required, to ensure the safety of staff and patients whilst undertaking appointments, clinics and consultations. The service also provides advice to practices regarding how best to deal with challenging patients.

The service provides for Challenging Behaviour Security Officer(s) to be made available to Staffordshire and Stoke-on-Trent GP practices as required and also to attend Special Allocations Scheme providers (there are 4 providers across Staffordshire and Stoke-on-

Trent).

Commissioners intend to award a service for total of three years from 1st April 2023 plus an optional extension period of up to 2 years.

For further details including how to place a bid, please follow this link:  
<https://mlcsu.bravosolution.co.uk> and search for ITT number 974.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £515,455

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2023

End date

31 March 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

12 October 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

12 October 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

Midlands and Lancashire CSU are conducting this procurement exercise as an agent for another NHS body with whom the successful bidder(s) will enter into contracts for the supply of the services.

The contract conditions will be set out in the Invitation to Tender. Further details will be made available via documentation and information released during the course of the tender process.

This exercise will be conducted on the Midlands and Lancashire CSU portal at <https://mlcsu.bravosolution.co.uk>

(i) Candidates should register on the portal at <https://mlcsu.bravosolution.co.uk> (registration and use of the website is free of charge). If your organisation has registered previously, you do not need to reregister;

(ii) Once registered, candidates must submit your reply on the website and by email by the deadline stated. For technical support in submitting your expression of interest contact the Bravo Solution Helpdesk on +448003684850 or E-mail: [help@bravosolution.co.uk](mailto:help@bravosolution.co.uk).

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Staffordshire and Stoke on Trent Integrated Care Board

Stafford

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Staffordshire and Stoke on Trent Integrated Care Board

Stafford

Country

United Kingdom