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Tender

Staffordshire and Stoke on Trent Integrated Care Board

NHS Staffordshire and Stoke on Trent Integrated Care Board (ICB)

F02: Contract notice

Notice identifier: 2022/S 000-024720

Procurement identifier (OCID): ocds-h6vhtk-036594

Published 2 September 2022, 4:52pm

Section I: Contracting authority

I.1) Name and addresses

NHS Staffordshire and Stoke on Trent Integrated Care Board (ICB)

Stafford

Email

Elizabeth.johnson1@nhs.net

Country

United Kingdom

Region code

UKG24 - Staffordshire CC

Internet address(es)

Main address

<https://mlcsu.bravosolution.co.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://mlcsu.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://mlcsu.bravosolution.co.uk/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Staffordshire and Stoke on Trent Integrated Care Board

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

The Staffordshire and Stoke-on-Trent Integrated Care Board currently commission the Challenging Patient Behaviour Service (CBSS) across the ICB area. The CBSS has been in place for many years having previously been known as the General Practice Security Service. The service provides security services and personnel to individual GP practices

and for the Special Allocations Service (SAS) providers.

This service allows GPs and their staff to deliver services to patients who the practice determine have been verbally or physically aggressive in the past, to an extent where advice and support is required, to ensure the safety of staff and patients whilst undertaking appointments, clinics and consultations. The service also provides advice to practices regarding how best to deal with challenging patients.

II.1.5) Estimated total value

Value excluding VAT: £515,455

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Staffordshire and Stoke on Trent

II.2.4) Description of the procurement

The Staffordshire and Stoke-on-Trent Integrated Care Board currently commission the Challenging Patient Behaviour Service (CBSS) across the ICB area. The CBSS has been in place for many years having previously been known as the General Practice Security Service. The service provides security services and personnel to individual GP practices and for the Special Allocations Service (SAS) providers.

This service allows GPs and their staff to deliver services to patients who the practice determine have been verbally or physically aggressive in the past, to an extent where advice and support is required, to ensure the safety of staff and patients whilst undertaking appointments, clinics and consultations. The service also provides advice to practices regarding how best to deal with challenging patients.

The service provides for Challenging Behaviour Security Officer(s) to be made available to Staffordshire and Stoke-on-Trent GP practices as required and also to attend Special Allocations Scheme providers (there are 4 providers across Staffordshire and Stoke-on-

Trent).

Commissioners intend to award a service for total of three years from 1st April 2023 plus an optional extension period of up to 2 years.

For further details including how to place a bid, please follow this link:

<https://mlcsu.bravosolution.co.uk> and search for ITT number 974.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £515,455

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2023

End date

31 March 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 October 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

12 October 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Midlands and Lancashire CSU are conducting this procurement exercise as an agent for another NHS body with whom the successful bidder(s) will enter into contracts for the supply of the services.

The contract conditions will be set out in the Invitation to Tender. Further details will be made available via documentation and information released during the course of the tender process.

This exercise will be conducted on the Midlands and Lancashire CSU portal at <https://mlcsu.bravosolution.co.uk>

(i) Candidates should register on the portal at <https://mlcsu.bravosolution.co.uk> (registration and use of the website is free of charge). If your organisation has registered previously, you do not need to reregister;

(ii) Once registered, candidates must submit your reply on the website and by email by the deadline stated. For technical support in submitting your expression of interest contact the Bravo Solution Helpdesk on +448003684850 or E-mail: help@bravosolution.co.uk.

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire and Stoke on Trent Integrated Care Board

Stafford

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Staffordshire and Stoke on Trent Integrated Care Board

Stafford

Country

United Kingdom