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Award

Cloud-Based Maintenance Compliance, Asset Management and Scheduling Software

Hyde Housing Association Ltd

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-024703

Procurement identifier (OCID): ocids-h6vhtk-036588

Published 2 September 2022, 4:07pm

Section I: Contracting authority/entity

I.1) Name and addresses

Hyde Housing Association Ltd

30 Park Street

London

SE1 9EQ

Email

procurementhelpdesk@hyde-housing.co.uk

Country

United Kingdom

Region code

UKI - London

National registration number

IP18195R

Internet address(es)

Main address

<https://www.hyde-housing.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cloud-Based Maintenance Compliance, Asset Management and Scheduling Software

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

VEAT notice for continuation of a contract for cloud-based maintenance compliance, asset management and scheduling software

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)
- UKI - London

II.2.4) Description of the procurement

The Contracting Authority recently implemented, as part of a digital and customer transformation programme, software to manage maintenance activities. This has been implemented successfully and the cost of change would make re-tendering uncompetitive for alternate solutions at this stage. The intention is to award a three year contract with an option for a further three years.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons
- Additional deliveries by the original supplier

Explanation:

The Contracting Authority recently implemented, as part of a digital and customer transformation programme, software to manage maintenance activities. Totalmobile Connect, from Totalmobile Limited has been implemented successfully and is not provided by any other provider. The cost of change due to the number of system integrations and process changes would make re-tendering uncompetitive for alternate solutions, therefore the intention is to award a three year contract with an option for a further three years. Annual cost is c.£167k. The Contracting Authority have the option to use G-Cloud as a route to market but this offers significantly less competitive value for money than going direct, which is the primary reason for this notice.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

Title

Cloud-Based Maintenance Compliance, Asset Management and Scheduling Software

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

TOTAL MOBILE LTD

21 PILOT POINT CLARENDON ROAD CLARENDON ROAD

BELFAST

BT1 3BG

Country

United Kingdom

NUTS code

- UKN06 - Belfast

National registration number

NI018486

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £1,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

The Strand

London

Country

United Kingdom