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Pipeline

## Council Telephony System

Sheffield City Council

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-024684

Procurement identifier (OCID): ocds-h6vhtk-051d3e

Published 22 May 2025, 12:06pm

## Scope

## Description

Contact Centre Telephony Software

This notice is a PIPELINE NOTICE and therefore is NOT currently a call for competition. For the avoidance of doubt, the Pipeline Notice is intended to provide the most accurate forecast currently available for the council's high value procurement activity. But does not commit the council to procuring any contract and may be amended after publication

## Contract dates (estimated)

- 1 August 2026 to 30 July 2030
- 3 years, 11 months, 30 days

## Main category

Services

### **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

### **Contract locations**

- UK - United Kingdom

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## **Submission**

### **Publication date of tender notice (estimated)**

1 February 2026

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## **Contracting authority**

### **Sheffield City Council**

- Public Procurement Organisation Number: PPQT-9425-JWVM

The Town Hall, Pinstone St

Sheffield

S1 2HH

United Kingdom

Email: [procurement@sheffield.gov.uk](mailto:procurement@sheffield.gov.uk)

Region: UKE32 - Sheffield

Organisation type: Public authority - sub-central government