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Contract

Discover My Benefits Scheme

Ministry of Defence

F20: Modification notice

Notice identifier: 2022/S 000-024675

Procurement identifier (OCID): ocids-h6vhtk-036572

Published 2 September 2022, 2:29pm

Section I: Contracting authority/entity

I.1) Name and addresses

Ministry of Defence

Glasgow

Contact

Victoria Restall

Email

victoria.restall100@mod.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/ministry-of-defence>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Discover My Benefits Scheme

II.1.2) Main CPV code

- 75100000 - Administration services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

This is for the provision of a 7 month re-let of the current provider of the Discover My Benefits scheme, which allows Armed Forces and Civil Service personnel to access a means of checking which benefits they are eligible for.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

29 August 2022

End date

31 March 2023

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract/concession

Contract No

700008586

Title

Discover My Benefits Scheme

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

26 August 2022

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

E3 Media(Trading as Great State)

Great State, Runway East

Redcliffe, Bristol

BS1 6A

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://www.greatstate.co/>

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £2,160,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Ministry of Defence

Glasgow

G2 8EX

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 75100000 - Administration services

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

The background of this contract is that the Discover My Benefits (DMB) is an interactive website that allows for service personnel, their families, and potential recruits to see all the benefits and allowances for which they may be eligible. Continued provision of the DMB site and technical maintenance of the site is required.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

29 August 2022

End date

31 March 2023

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£2,160,000

VII.1.7) Name and address of the contractor/concessionaire

E3 Media (Trading as Great State)

Great State, Runway East

Redcliffe, Bristol

BS1 6A

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

This requirement is for the Discover My Benefits Scheme (DMB) to be extended for a further 7 months. There is to be an uplift in the contract value by £450,000 from £1.71M to £2.16M. The contract requires various changes and improvements to its technical

maintenance, to ensure it keeps pace with user needs and other integrated HR systems.

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

There is to be technical maintenance of the site, to allow it to keep pace with user needs and other integrated systems. Maintenance will incur a cost increase to the value of the contract. There was a submission for transfer of ownership to another department in March 2022, this re-let period will allow this transfer and integration to take place, whilst the current scheme is still in place.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,710,000

Total contract value after the modifications

Value excluding VAT: £2,160,000