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Planning

## **Digital Factory Low Code CP7 Contract- PIN**

Network Rail Infrastructure Ltd

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2024/S 000-024637

Procurement identifier (OCID): ocids-h6vhtk-0487f5

Published 6 August 2024, 11:00am

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Network Rail Infrastructure Ltd

Waterloo General Offices

London

SE1 8SW

#### **Email**

[Elise.Gallacher@networkrail.co.uk](mailto:Elise.Gallacher@networkrail.co.uk)

#### **Telephone**

+44 1908781000

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.networkrail.co.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.6) Main activity**

Railway services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Factory Low Code CP7 Contract- PIN

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Digital Factory team is currently grappling with optimising the utilisation of low code platforms to accelerate development and support capabilities across the business, particularly concerning the Microsoft Power Platform and Netcall Liberty Create Platform – which are the two current Low Code platforms that are in use across the organisation.

Network Rail recognise that there is a need to establish a robust Centre of Excellence for the Microsoft Power Platform and the Netcall Liberty Create Platform to provide strategic direction and governance to citizen developers, supply chain partners, business customers and end users across the business.

Alongside this, Network Rail additionally have a requirement to provide a professional development capability across both Low Code platforms that will augment internal team development capability, ensuring that we can deliver solutions to our customers to time, quality and cost.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 - Resourcing of professional development and support capabilities for the Microsoft Power Platform

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 72200000 - Software programming and consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 1 - Resourcing of professional development and support capabilities for the Microsoft Power Platform

Current components used are Canvas Apps, Model Driven Apps, Power Pages, Power BI, Power Automate, Microsoft Power Platform includes tools like Power BI, Power Apps, Power Automate and CoPilot Studio.

The organisation has a desire to explore and utilise other power platform components such as AI Builder and other future evolving products.

We have a requirement for a flexible development capability that would be defined against specific work packages to enable delivery to our business customers.

We also require a flexible support capability to assist with the ongoing maintenance and support of any existing and newly delivered Microsoft Power platform solutions. We would seek to leverage existing IT Helpdesk ServiceNow workflows to triage and manage the support work bank

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Resourcing of professional development and support capabilities for the Netcall Liberty Create Platform

Lot No

2

**II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

**II.2.4) Description of the procurement**

Lot 2 - Resourcing of professional development and support capabilities for the Netcall Liberty Create Platform

We have a requirement for a flexible development capability that would be defined against specific work packages to enable delivery to our business customers.

We also require a flexible support capability to assist with the ongoing maintenance and support of any existing and newly delivered Netcall Liberty Create solutions. We would seek to leverage existing IT Helpdesk ServiceNow workflows to triage and manage the support work bank.

**II.2) Description****II.2.1) Title**

Lot 3 - A Centre of Excellence for Microsoft Power Platform

Lot No

3

**II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

Lot 3 - A Centre of Excellence for Microsoft Power Platform

In forming a centre of excellence for the Microsoft Power Platform within Network Rail, we would seek to focus on the following areas of challenge, though please note the below list is not exhaustive. We would appreciate to receive responses that include areas of value that are outside of this list.

- Defining and implementing effective process, governance and strategy in order to successfully enable low code adoption and usage at scale.
- Industrialisation of citizen developed apps that meet a specific user or value threshold to provide a production ready capability
- Evaluate and implement a proactive strategy to address evolving and new low code technologies to meet the ever-growing demand of citizen and professional developers throughout the organisation.
- Understand and implement appropriate licencing strategies across the organisation to empower end-users and drive platform value.

## **II.3) Estimated date of publication of contract notice**

15 November 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## Section VI. Complementary information

### VI.3) Additional information

Responding to this PIN is an excellent opportunity to engage, share relevant information and provide each other with feedback. There will be three response sheets- one for each lot. There is no limit to how many lots you respond to.

Should you wish to respond to this PIN please follow the instructions below:

1. Follow the link - <https://networkrail.bravosolution.co.uk/web/login.html>
2. From the welcome screen, access the “View Current Opportunities” link and select “Digital Factory Low Code CP7 Contract”.
3. Download the relevant attachment – Digital Factory Low Code CP7 Lot 1/ Digital Factory Low Code CP7 Lot 2/ Digital Factory Low Code CP7 Lot 3.
4. Send your completed RFI submission template via email as an attachment to [Elise.Gallacher@networkrail.co.uk](mailto:Elise.Gallacher@networkrail.co.uk) with the email subject “Digital Factory Low Code CP7 Contract- PIN Response”.

The response deadline for this is the 4th September 2024 at 17:00pm.

Any questions or clarifications in respect of this RFI should be addressed to:  
[Elise.Gallacher@networkrail.co.uk](mailto:Elise.Gallacher@networkrail.co.uk).