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Contract

## **Support contract to facilitate the deployment and ongoing maintenance of SPC Charts and Microsoft Application**

NHS Wales Shared Services Partnership (NWSSP) - Procurement Services

F03: Contract award notice

Notice identifier: 2024/S 000-024632

Procurement identifier (OCID): ocds-h6vhtk-0470b7

Published 6 August 2024, 10:51am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership (NWSSP) - Procurement Services

Procurement Services, 4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw,

Cardiff

CF15 7QZ

#### **Contact**

Emma Lane

#### **Email**

[emma.lane@wales.nhs.uk](mailto:emma.lane@wales.nhs.uk)

#### **Telephone**

+44 02921501375

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

[http://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Support contract to facilitate the deployment and ongoing maintenance of SPC Charts and Microsoft Application

#### **II.1.2) Main CPV code**

- 72222200 - Information systems or technology planning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The NHS Wales Shared Services Partnership, hosted by Velindre NHS Trust are acting on behalf of NHS Executive's Improvement Cymru team who sought to establish a support contract to facilitate the deployment and ongoing maintenance of SPC Charts and Microsoft Application.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £200,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72222200 - Information systems or technology planning services

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

## **II.2.4) Description of the procurement**

The support contract allows for a customized Improvement Application, known as QSI Hive which was developed for NHS Executive's Improvement Cymru team in 2023 by the BCN Group. The support contract will cover a portion of development time and provide training for the Improvement Cymru team and will enable NHS Executive to deploy the application with robust support, instilling confidence in our users regarding the product. Additionally, there is allocated time for upskilling of staff in the contract ensuring the team gain the necessary experience and knowledge to manage and further develop the product internally beyond the contract period.

The contract will run until the 31st March 2025 with up to a one year extension option if required by the Organisation.

## **II.2.5) Award criteria**

Quality criterion - Name: Qualitative / Weighting: 50

Cost criterion - Name: Commercial / Weighting: 50

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The BCN Group was commissioned by Improvement Cymru in early 2023 to develop an application for the Organisation which will be made available to NHS Wales Staff. This application will allow Improvement Projects to be entered and maintained, and to aid in the production of improvement charts and documentation of the improvement process. BCN worked with Improvement Cymru over an 6-8 Month period to develop a bespoke system by working with Improvement Cymru and NHS Wales staff to co-design the application. BCN's significant experience in SPC Charts and therefore, the understanding of how data needs to be collected to ensure data visualisation within the platform has made this process significantly easier. As BCN are the original developer of the product, they possess advanced knowledge, IP and extensive experience regarding its functionality. In contrast, any other company would need to allocate a significant amount of time to thoroughly understand and investigate the existing work to effectively prepare for providing support as well as enter into discussions and agreements with BCN

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-018731](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

BCN Group

331 Styal Road

Manchester

M225LW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £200,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The contract value referred to within this notice is the maximum figure for the contract to allow for flexibility in training and development days.

(WA Ref:143578)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

London

Country

United Kingdom

Internet address

<http://www.procurement.wales.nhs.uk>