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Contract

Support contract to facilitate the deployment and ongoing maintenance of SPC Charts and Microsoft Application

NHS Wales Shared Services Partnership (NWSSP) - Procurement Services

F03: Contract award notice

Notice identifier: 2024/S 000-024632

Procurement identifier (OCID): ocds-h6vhtk-0470b7

Published 6 August 2024, 10:51am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership (NWSSP) - Procurement Services

Procurement Services, 4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw,

Cardiff

CF15 7QZ

Contact

Emma Lane

Email

emma.lane@wales.nhs.uk

Telephone

+44 02921501375

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support contract to facilitate the deployment and ongoing maintenance of SPC Charts and Microsoft Application

II.1.2) Main CPV code

- 72222200 - Information systems or technology planning services

II.1.3) Type of contract

Services

II.1.4) Short description

The NHS Wales Shared Services Partnership, hosted by Velindre NHS Trust are acting on behalf of NHS Executive's Improvement Cymru team who sought to establish a support contract to facilitate the deployment and ongoing maintenance of SPC Charts and Microsoft Application.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £200,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72222200 - Information systems or technology planning services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The support contract allows for a customized Improvement Application, known as QSI Hive which was developed for NHS Executive's Improvement Cymru team in 2023 by the BCN Group. The support contract will cover a portion of development time and provide training for the Improvement Cymru team and will enable NHS Executive to deploy the application with robust support, instilling confidence in our users regarding the product. Additionally, there is allocated time for upskilling of staff in the contract ensuring the team gain the necessary experience and knowledge to manage and further develop the product internally beyond the contract period.

The contract will run until the 31st March 2025 with up to a one year extension option if required by the Organisation.

II.2.5) Award criteria

Quality criterion - Name: Qualitative / Weighting: 50

Cost criterion - Name: Commercial / Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The BCN Group was commissioned by Improvement Cymru in early 2023 to develop an application for the Organisation which will be made available to NHS Wales Staff. This application will allow Improvement Projects to be entered and maintained, and to aid in the production of improvement charts and documentation of the improvement process. BCN worked with Improvement Cymru over an 6-8 Month period to develop a bespoke system by working with Improvement Cymru and NHS Wales staff to co-design the application. BCN's significant experience in SPC Charts and therefore, the understanding of how data needs to be collected to ensure data visualisation within the platform has made this process significantly easier. As BCN are the original developer of the product, they possess advanced knowledge, IP and extensive experience regarding its functionality. In contrast, any other company would need to allocate a significant amount of time to thoroughly understand and investigate the existing work to effectively prepare for providing support as well as enter into discussions and agreements with BCN

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-018731](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 August 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BCN Group

331 Styal Road

Manchester

M225LW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £200,000

Section VI. Complementary information

VI.3) Additional information

The contract value referred to within this notice is the maximum figure for the contract to allow for flexibility in training and development days.

(WA Ref:143578)

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom

Internet address

<http://www.procurement.wales.nhs.uk>