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Contract

Framework for Additional Processing Capacity for the Council's Assessment & Awards Team based within Transactional and Customer Services

Durham County Council

F03: Contract award notice

Notice identifier: 2023/S 000-024621

Procurement identifier (OCID): ocds-h6vhtk-03c1e1

Published 22 August 2023, 12:31pm

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

County Hall

DURHAM

DH15UL

Contact

Guy Aynsley

Email

guy.aynsley@durham.gov.uk

Country

United Kingdom

Region code

UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.durham.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework for Additional Processing Capacity for the Council's Assessment & Awards Team based within Transactional and Customer Services

Reference number

DN666452

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

This framework agreement is for the provision of additional processing capacity for the Council's Assessment and Awards Service. The framework will provide offsite processing capacity to enable processing of work packages for Council Tax, Housing Benefit and Council Tax Reduction.

This framework has been divided into the following Lots:

- Lot 1 Council Tax
- Lot 2 Housing Benefit and Council Tax Reduction

Potential suppliers may submit a tender for one Lot or both Lots.

Each Lot will be evaluated and awarded separately.

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The value of 500 000 GBP is an estimated total spend over both lots over the life of the framework including optional extensions.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £500,000

II.2) Description

II.2.1) Title

Council Tax

Lot No

1

II.2.2) Additional CPV code(s)

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

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The value of 500 000 GBP is an estimated total spend over both lots over the life of the framework including optional extensions.

II.2.5) Award criteria

Quality criterion - Name: Previous Experience / Weighting: 15

Quality criterion - Name: Proposed Delivery Personnel / Weighting: 15

Quality criterion - Name: Contract methodology and overview of personnel responsibilities / Weighting: 25

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.14) Additional information

Contract reference number: DN666452

II.2) Description

II.2.1) Title

Housing Benefit and Council Tax Reduction

Lot No

2

II.2.2) Additional CPV code(s)

- 790000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

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II.2.11) Information about options

Options: No

II.2.14) Additional information

Contract reference number: DN666452

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-011167](#)

Section V. Award of contract

Contract No

DN666452

Lot No

1

Title

Framework for Additional Processing Capacity for the Council's Assessment & Awards Team based within Transactional and Customer Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Capita Business Services Limited

65 Gresham Street

London

EC2V 7NQ

Country

United Kingdom

NUTS code

- UKI - London

Companies House

2299747

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £500,000

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Civica UK Limited

Southbank Central, 30 Stamford Street

London

SE1 9LQ

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01628868

The contractor is an SME

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NEC Software Solutions UK Limited

BizSpace, 1st Floor, iMex Centre, 575-599 Maxted Road

Hemel Hempstead, Hertfordshire

HP2 7DX

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

Companies House

00968498

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £500,000

Section V. Award of contract

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V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

7 Rolls Buildings, Fetter Lane

London

EC4A 1NL

Email

tcc.issue@hmcts.gsi.gov.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

