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Contract

Care and Support Agencies

Peabody Trust

F03: Contract award notice

Notice identifier: 2022/S 000-024614

Procurement identifier (OCID): ocds-h6vhtk-02e0af

Published 2 September 2022, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

Peabody Trust

Minster Court, 45-47 Westminster Bridge Road

London

SE1 7JB

Contact

Jack Ashcroft

Email

jack.ashcroft1@peabody.org.uk

Telephone

+44 7443219247

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

www.peabody.org.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care and Support Agencies

II.1.2) Main CPV code

- 79600000 - Recruitment services

II.1.3) Type of contract

Services

II.1.4) Short description

Peabody were looking for Agencies to help provide us with providing shift cover for our Care and Support arm of the business in various areas from London to Essex.

This Framework relates to the provision of Agencies for Care and Support to enter into Call-Off agreements to provide services for the specified Lots below as required by Peabody;

- Lot 1 Care London
- Lot 2 Care North Essex
- Lot 3 Care South Essex
- Lot 4 Essex Support
- Lot 5 London Support

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,237,000

II.2) Description

II.2.1) Title

Care London

Lot No

1

II.2.2) Additional CPV code(s)

- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

This framework relates to the provision of front line staff for short term shift cover in our care and support services.

Lot 1 – Care, London – comprises our London based care services which is a small but growing part of our overall care and support portfolio. This part of the business is made up of supported housing services for people with learning disabilities and mental health needs. The services require staff cover 24 hours per day with a mixture of waking night or sleep in cover depending on the service. The majority of our customers in our London care services are relatively independent with only a limited amount of CQC regulated activity (medication administration and personal care) required.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Care North Essex

Lot No

2

II.2.2) Additional CPV code(s)

- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Essex

II.2.4) Description of the procurement

This framework relates to the provision of front line staff for short term shift cover in our care and support services.

Lot 2 - Care, North Essex – comprises our North Essex based care services. These services are for people with learning disabilities many of whom are also physically disabled. The care needs of the people living in these services is generally quite high and can involve all forms of personal care including help with bathing, eating, getting dressed and continence care. In some cases staff require 'moving and handling' training to assist with hoisting individuals in and out of bed and into their wheelchair or mobility device.

Customers live in their own homes, often with one or two other people although there can be up to five that share. We also have clusters of up to eight flats where individuals live in their own self contained property but there is also an office and common room. Peabody are not always the landlord for these customers and we work with a variety of other social landlords.

Although we have some shorter visits the majority of the customers require staff to be in their home 24 hours per day with a mixture early shifts, late shifts and either waking night or sleep in cover depending on the service. This part of the business employs approximately 250 permanent staff.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

North Essex can be defined as everything north of and including Witham such as Colchester, Tendring, Braintree, Halstead, Saffron Walden and surrounding areas. South Essex can be defined as everything south of and including Chelmsford such as Epping, Thurrock, Basildon, Southend and surrounding areas. We accept that there is likely to be some overlap in the areas

II.2) Description

II.2.1) Title

Care - South Essex

Lot No

3

II.2.2) Additional CPV code(s)

- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Essex

II.2.4) Description of the procurement

This framework relates to the provision of front line staff for short term shift cover in our care and support services.

Lot 3 – Care, South Essex– comprises our South Essex based care services. These are similar in nature to our North Essex services however in addition to supporting people in their own homes it also includes three CQC Registered Care Homes. The care homes can be home for up to eight residents. This part of the business employs approximately 150 staff.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

North Essex can be defined as everything north of and including Witham such as Colchester, Tendring, Braintree, Halstead, Saffron Walden and surrounding areas. South Essex can be defined as everything south of and including Chelmsford such as Epping, Thurrock, Basildon, Southend and surrounding areas. We accept that there is likely to be some overlap in the areas

II.2) Description

II.2.1) Title

Essex Support

Lot No

4

II.2.2) Additional CPV code(s)

- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Essex

II.2.4) Description of the procurement

This framework relates to the provision of front line staff for short term shift cover in our care and support services.

Lot 4 – Essex Support – comprises our Essex Support Services. This is made up of services for homeless people, services for young adults, a small number of mental health services and a substantial outreach. The customers living in these services do not require personal care however they do need help with developing their independence, budgeting skills and preparing to move on to more settled accommodation. The majority of these services require 24 hour staffing with a mixture of waking night or sleep in cover depending on the service. This part of the business employs approximately 100 staff.

Our Essex Outreach service is also included in this lot and has a staff team of 100 people

who visit customers in the community. Whereas all of the other services listed in Lot 4 are accommodation based in nature, with staff working shifts and customers staying for anything from a couple of nights up to two years, our outreach service is different. Staff in the outreach service tend to work office hours. The service is funded by Essex County Council to work with anyone in the community regardless of the type of accommodation they are living in.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

London Support

Lot No

5

II.2.2) Additional CPV code(s)

- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

This framework relates to the provision of front line staff for short term shift cover in our care and support services.

Lot 5 – London Support FA– comprises our London Support Services. These are similar in nature to our Essex Support Services however we have a larger number of mental health supported living services in London compared to Essex. Currently the main boroughs we work in are Islington, Hackney, Southwark, Lambeth, Lewisham and Greenwich although this is subject to change over time as we grow our service portfolio. We also have outreach services similar to that in Lot 5 in both Havering and Kensington and Chelsea.

In total we employ over 100 people in our London support services.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-022849](#)

Section V. Award of contract

Lot No

1

Title

Care London

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2022

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Central Recruitment Services Ltd

Studio 1.4 Islington Studios, Marlborough Road

London

N19 4NF

Country

United Kingdom

NUTS code

- UKI - London

National registration number

03713353

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sirona Medical

Weston House Allen House Business Centre, The Maltings, Station Road

Sawbridgeworth

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

09754430

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Servoca Nursing & Care Ltd

Kingston House, Towers Business Park, Wilmslow Road

Manchester

M20 2LD

Country

United Kingdom

NUTS code

- UKD33 - Manchester

National registration number

04427633

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

NURSE PLUS AND CARER PLUS (UK) LIMITED

Unit 2 Eurogate Business Park

Ashford

TN24 8XW

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

05512996

The contractor is an SME

No

V.2.3) Name and address of the contractor

ANYTIME RECRUITMENT LIMITED

119-129 South Street, Romford

Romford

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

05689154

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HAYS SOCIAL CARE LIMITED

4th Floor 20 Triton Street

London

NW1 3BF

Country

United Kingdom

NUTS code

- UKI - London

National registration number

03328304

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £176,000

Total value of the contract/lot: £176,000

Section V. Award of contract

Lot No

2

Title

Care North Essex

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2022

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

PROFESSIONAL NURSING SERVICES LIMITED

25a White Horse Court, North Street

Bishops Stortford

CM23 2LD

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

03387316

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SIRONA MEDICAL LTD

Weston House Allen House Business Centre, The Maltings, Station Road

Sawbridgeworth

CM21 9FP

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

09754430

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SERVOCA NURSING & CARE LIMITED

Kingston House, Towers Business Park, Wilmslow Road

Manchester

M20 2LD

Country

United Kingdom

NUTS code

- UKD33 - Manchester

National registration number

04427633

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

NURSE PLUS AND CARER PLUS (UK) LIMITED

Unit 2 Eurogate Business Park

Ashford

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

05512996

The contractor is an SME

No

V.2.3) Name and address of the contractor

ANYTIME RECRUITMENT LIMITED

119-129 South Street

Romford

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

05689154

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HAYS SOCIAL CARE LIMITED

4th Floor 20 Triton Street

London

Country

United Kingdom

NUTS code

- UKI - London

National registration number

03328304

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £608,000

Total value of the contract/lot: £608,000

Section V. Award of contract

Lot No

3

Title

Care - South Essex

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2022

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

PROFESSIONAL NURSING SERVICES LIMITED

25a White Horse Court, North Street

Bishops Stortford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

03387316

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SIRONA MEDICAL LTD

Weston House Allen House Business Centre, The Maltings, Station Road

Sawbridgeworth

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

09754430

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SERVOCA NURSING & CARE LIMITED

Kingston House, Towers Business Park, Wilmslow Road

Manchester

Country

United Kingdom

NUTS code

- UKD33 - Manchester

National registration number

04427633

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

NURSE PLUS AND CARER PLUS (UK) LIMITED

Unit 2 Eurogate Business Park

Ashford

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

05512996

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

ANYTIME RECRUITMENT LIMITED

119-129 South Street

Romford

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

05689154

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HAYS SOCIAL CARE LIMITED

4th Floor 20 Triton Street

London

Country

United Kingdom

NUTS code

- UKI - London

National registration number

03328304

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £322,000

Total value of the contract/lot: £322,000

Section V. Award of contract

Lot No

4

Title

Essex Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2022

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 5

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

FIVE SOCIAL CARE LIMITED

9 Alnwick Way

Grantham

Country

United Kingdom

NUTS code

- UKF3 - Lincolnshire

National registration number

12823210

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CENTRAL RECRUITMENT SERVICES LIMITED

Studio 1.4 Islington Studios, Marlborough Road

London

Country

United Kingdom

NUTS code

- UKI - London

National registration number

03713353

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SIRONA MEDICAL LTD

Weston House Allen House Business Centre, The Maltings, Station Road

Sawbridgeworth

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

09754430

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SERVOCA NURSING & CARE LIMITED

Kingston House, Towers Business Park, Wilmslow Road

Manchester

Country

United Kingdom

NUTS code

- UKD33 - Manchester

National registration number

04427633

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

NURSE PLUS AND CARER PLUS (UK) LIMITED

Unit 2 Eurogate Business Park

Ashford

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

05512996

The contractor is an SME

No

V.2.3) Name and address of the contractor

ANYTIME RECRUITMENT LIMITED

119-129 South Street

Romford

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

05689154

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HAYS SOCIAL CARE LIMITED

4th Floor 20 Triton Street

London

Country

United Kingdom

NUTS code

- UKI - London

National registration number

03328304

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £308,000

Total value of the contract/lot: £308,000

Section V. Award of contract

Lot No

5

Title

London Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2022

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

CENTRAL RECRUITMENT SERVICES LIMITED

Studio 1.4 Islington Studios, Marlborough Road

London

Country

United Kingdom

NUTS code

- UKI - London

National registration number

03713353

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SIRONA MEDICAL LTD

Weston House Allen House Business Centre, The Maltings, Station Road

Sawbridgeworth

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

09754430

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SERVOCA NURSING & CARE LIMITED

Kingston House, Towers Business Park, Wilmslow Road

Manchester

Country

United Kingdom

NUTS code

- UKD33 - Manchester

National registration number

04427633

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

NURSE PLUS AND CARER PLUS (UK) LIMITED

Unit 2 Eurogate Business Park

Ashford

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

05512996

The contractor is an SME

No

V.2.3) Name and address of the contractor

ANYTIME RECRUITMENT LIMITED

119-129 South Street

Romford

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

05689154

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HAYS SOCIAL CARE LIMITED

4th Floor 20 Triton Street

London

Country

United Kingdom

NUTS code

- UKI - London

National registration number

03328304

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £823,000

Total value of the contract/lot: £823,000

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=718273627>

GO Reference: GO-202292-PRO-20892999

VI.4) Procedures for review

VI.4.1) Review body

Peabody Trust

Minster Court, 45-47 Westminster Bridge Road

London

SE1 7JB

Telephone

+44 2038284233

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Peabody

Minster Court, 45-47 Westminster Bridge Road

London

SE1 7JB

Telephone

+44 2038284233

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Peabody

Minster Court, 45-47 Westminster Bridge Road

London

SE1 7JB

Telephone

+44 2038284233

Country

United Kingdom