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Contract

Emergency Department Home Safe and Well-being Service

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2021/S 000-024576

Procurement identifier (OCID): ocds-h6vhtk-02e76d

Published 4 October 2021, 11:54am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

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Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Emergency Department Home Safe and Well-being Service

II.1.2) Main CPV code

- 85112000 - Hospital support services

II.1.3) Type of contract

Services

II.1.4) Short description

Emergency Department Well-being and Home Safe Service

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,187,250

II.2) Description

II.2.2) Additional CPV code(s)

- 85112000 - Hospital support services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The purpose of the Emergency Department and Well-being home safe service is to:

- improve well-being through non-clinical advice and support via clear communication with staff, patients and families

- delivery of trusted and safe resettlement of vulnerable individuals at home
- ensure patients have follow up well-being checks
- provide a seamless link to local community support and a reduction in avoidable hospital admissions
- improve experience whilst waiting in the Emergency Department
- improve patient flow through the emergency department

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

The Contracting Authority made a direct award to the current provider under Regulation 32(2)(c) of the Public Contract Regulations 2015 in order to maintain the provision of services already in place. Due to events that were unforeseeable by the Contracting Authority (i.e. the covid-19 pandemic), the time limits for the open or restricted procedures with negotiation could not be complied with. British Red Cross was the incumbent provider and therefore familiar with working in the specific Health Boards/Hospitals and the service could continue with very little disruption to an environment which was already pressurised as a result of the Covid-19 pandemic.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 July 2020

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

British Red Cross

Bradbury House, Mission Court

Newport

NP202DW

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,187,250

Section VI. Complementary information

VI.3) Additional information

Emergency Department and Home Safe Well-being Service delivered for 9 months at the following NHS Wales Health Board sites.

Aneurin Bevan University Health Board - Royal Gwent

Betsi Cadwaladr University Health Board - Glan Clwyd, Wrexham Maelor, Ysbyty Gwynedd

Cardiff and Vale University Health Board - University Hospital of Wales

Cwm Taf Morgannwg University Health Board - Prince Charles, Princess of Wales, Royal Glamorgan

Hywel Dda University Health Board - Glangwilli and Withbush Hospitals

Swansea Bay University Health Board - Morriston Hospital

The interim agreement was in place from 1st June 2020 - 31 Mar 2021.

(WA Ref:114343)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

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Country

United Kingdom