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Tender

Lone Worker Protection Services re-procurement

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS (Defra Network eTendering Portal)

F02: Contract notice

Notice identifier: 2024/S 000-024533

Procurement identifier (OCID): ocds-h6vhtk-0487b4

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Section I: Contracting authority

I.1) Name and addresses

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS (Defra Network eTendering Portal)

Seacole Building, 2 Marsham Street

London

SW1P 4DF

Contact

Eira Coles

Email

eira.coles@defra.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

Buyer's address

<https://defra-family.force.com/s/Welcome>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://defra-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Environment

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lone Worker Protection Services re-procurement

Reference number

C24667

II.1.2) Main CPV code

- 71317200 - Health and safety services

II.1.3) Type of contract

Services

II.1.4) Short description

We require a solution that will enable DEFRA organisations to meet responsibilities under the Health and Safety at Work Act to ensure, as far as reasonably practicable, the health and safety of all employees requiring Lone Worker protection. The selected solution will need to provide DEFRA group Lone Worker Protection that includes real time monitoring and recording, smartphone app capability and a range of devices that meet specific risk activity needs, along with the provision of a dedicated 24/7/365 Alarm Receiving Centre to facilitate management of emergency situations.

II.1.5) Estimated total value

Value excluding VAT: £1,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This opportunity for the provision of a Lone Worker Protection Services is advertised by Defra group Commercial on behalf of Environment Agency, Natural England, Animal and Plant Health Agency and Rural Payments Agency.

Whilst DEFRA, EA, APHA, NE and RPA are driving the core requirements for this project, it is possible that other agencies may wish to take advantage of the selected supply option and commercial arrangement in the future.

The purpose of this procurement is to deliver a solution that will enable DEFRA organisations to meet responsibilities under the Health and Safety at Work Act to ensure, as far as reasonably practicable, the health and safety of all employees requiring Lone Worker protection.

Traditionally the term Lone Worker referred to staff members who work outside of agency premises, often in areas with little or no communication capabilities. This definition has matured to include any staff member who works in an environment that may expose them to risk, inside or outside of agency premises and whether working by themselves or in a team.

Lone workers across the DEFRA group agencies undertake activities that can be unique, varied and carry varying degrees of risk, these can include:

Working alone at DEFRA premises (inside or outside of core hours)

Working in a hazardous environment

Working in remote locations

Enforcement activity carrying risk of confrontation or aggression

Travelling abroad for assignments

For staff working alone, in remote or hazardous environments and/or entering potentially hostile or abusive situations, it is important to have systems in place to ensure that an alarm can be raised if assistance is required. These systems include an appropriate framework of safer systems of work and health and safety procedures, supported by managed solutions involving a range of technologies and a dedicated alarm response service to facilitate management of emergency situations that Lone Workers may face.

The selected solution will provide DEFRA group Lone Worker Protection that includes real

time monitoring and recording, smartphone app capability and a range of devices that meet specific risk activity needs, along with the provision of a dedicated 24/7/365 alarm response service to facilitate management of emergency situations. It is imperative there is provision for lone workers operating outside of cell phone signal range

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 60%

Price - Weighting: 30%

II.2.6) Estimated value

Value excluding VAT: £1,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The initial contract term shall be 3 years with further 1 + 1 years in extension periods

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 September 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 17 March 2025

IV.2.7) Conditions for opening of tenders

Date

5 August 2024

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Body

N/A

N/A

N/A

Email

publicprocurementreview@cabinetoffice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>