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Pipeline

Cloud Infrastructure and call centre software services

Flagship Housing Limited

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-024519

Procurement identifier (OCID): ocds-h6vhtk-051cbf

Published 22 May 2025, 10:05am

Scope

Description

Cloud Infrastructure Solution and call centre telephony software services. Note the estimated value indicated is for the initial envisaged three year contract term and includes for services across the whole of Bromford Flagship operations.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=950389645>

Total value (estimated)

- £3,333,333 excluding VAT
- £4,000,000 including VAT

Contract dates (estimated)

- 16 November 2025 to 15 November 2028
- Possible extension to 15 November 2029
- 4 years

Main category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Submission

Publication date of tender notice (estimated)

31 July 2025

Procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

Flagship Housing Limited

- Public Procurement Organisation Number: PPPG-4651-TGCG

31 King Street

Norwich

NR1 1PD

United Kingdom

Telephone: +44 8081684555

Email: procurement@flagship-group.co.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government