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Pipeline

## **Cloud Infrastructure and call centre software services**

Flagship Housing Limited

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-024519

Procurement identifier (OCID): ocds-h6vhtk-051cbf

Published 22 May 2025, 10:05am

### **Scope**

### **Description**

Cloud Infrastructure Solution and call centre telephony software services. Note the estimated value indicated is for the initial envisaged three year contract term and includes for services across the whole of Bromford Flagship operations.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=950389645>

### **Total value (estimated)**

- £3,333,333 excluding VAT
- £4,000,000 including VAT

## **Contract dates (estimated)**

- 16 November 2025 to 15 November 2028
- Possible extension to 15 November 2029
- 4 years

## **Main category**

Services

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

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## **Submission**

## **Publication date of tender notice (estimated)**

31 July 2025

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## **Procedure**

## **Above or below total value threshold**

Above or equal to threshold

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## **Contracting authority**

### **Flagship Housing Limited**

- Public Procurement Organisation Number: PPPG-4651-TGCG

31 King Street

Norwich

NR1 1PD

United Kingdom

Telephone: +44 8081684555

Email: [procurement@flagship-group.co.uk](mailto:procurement@flagship-group.co.uk)

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government