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Tender

Healthwatch Stoke-on-Trent (ASCHIW/2023/431*)

Stoke-on-Trent City Council

F02: Contract notice

Notice identifier: 2023/S 000-024515

Procurement identifier (OCID): ocids-h6vhtk-03f59e

Published 21 August 2023, 2:46pm

Section I: Contracting authority

I.1) Name and addresses

Stoke-on-Trent City Council

Civic Centre, Glebe Street

Stoke-on-Trent

ST4 1HH

Contact

Miss Agnes Ashun

Email

agnes.ashun@stoke.gov.uk

Telephone

+44 1782237651

Country

United Kingdom

Region code

UKG23 - Stoke-on-Trent

Internet address(es)

Main address

<https://www.stoke.gov.uk>

Buyer's address

<https://www.stoke.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=b45385af-2540-ee11-8124-005056b64545&p=08c1102f-61ba-e711-80e6-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert?advertId=b45385af-2540-ee11-8124-005056b64545&p=08c1102f-61ba-e711-80e6-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Stoke-on-Trent (ASCHIW/2023/431*)

Reference number

DN615342

II.1.2) Main CPV code

- 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

Provider of Healthwatch service for Stoke-on-Trent City Council. The service will:

- Act as a local independent consumer champion representing the collective voices of adults, children and young people, patients, service users, carers and the public
- Support individuals to shape health and social care delivery, and influence the services which they receive personally with commissioners, providers, regulators and Healthwatch England using local knowledge and experiences of what matters to local people
- Signpost people to an independent advocacy if they need help to complain about NHS services
- Support individuals to access information and advice about services

This contract falls under the Public Contract Regulations 2015 Light Touch Regime (LTR) - Regulations 74 to 77. As such, the City Council will place an advert in Find a Tender Service (FTS), publish an award notice and comply with the principles of transparency and equal treatment.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85120000 - Medical practice and related services
- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKG23 - Stoke-on-Trent

II.2.4) Description of the procurement

Commissioning of Healthwatch service for Stoke-on-Trent City Council. The service will:

- Act as a local independent consumer champion representing the collective voices of adults, children and young people, patients, service users, carers and the public
- Support individuals to shape health and social care delivery, and influence the services which they receive personally with commissioners, providers, regulators and Healthwatch England using local knowledge and experiences of what matters to local people
- Signpost people to an independent advocacy if they need help to complain about NHS services
- Support individuals to access information and advice about services

This contract falls under the Public Contract Regulations 2015 Light Touch Regime (LTR) - Regulations 74 to 77. As such, the City Council will place an advert in Find a Tender Service (FTS), publish an award notice and comply with the principles of transparency and equal treatment.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 September 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

27 September 2023

Local time

4:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Stoke-on-Trent City Council

Civic Centre, Glebe Street

Stoke-on-Trent

ST4 1HH

Country

United Kingdom