

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/024490-2021>

Planning

## **Request for Information - Information and Casework Management System**

National Procurement, NHS Scotland

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-024490

Procurement identifier (OCID): ocids-h6vhtk-02e718

Published 1 October 2021, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

National Procurement, NHS Scotland

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

#### **Contact**

Paul McKinney

#### **Email**

[paul.mckinney@nhs.scot](mailto:paul.mckinney@nhs.scot)

#### **Telephone**

+44 7929658708

**Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11883](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Request for Information - Information and Casework Management System

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This Prior Information Notice (PIN) with Request For Information (RFI) relates to the Mental Welfare Commission(MWC) core IT system.

MWC are seeking to replace their core IT system that is used for service user records, correspondence logs, workflow and reporting. The Commission are looking for a highly configurable solution. The current system is extremely complex and contains forms, checks, alerts and workflows and is not a simple case management system.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72265000 - Software configuration services
- 72263000 - Software implementation services
- 72267000 - Software maintenance and repair services
- 72261000 - Software support services
- 72260000 - Software-related services

- 72268000 - Software supply services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

The system we are looking to replace is the core system used in the Commission for service user records, correspondence logs, workflow and reporting that is now coming towards end-of-life. We are looking for a modern system to replace this, a digital or cloud-based solution may best suit our requirements but will also consider other options. The current system is extremely complex and contains many forms, checks, alerts, and workflows that enable us to monitor the use of mental health and incapacity legislation in Scotland and ensure that this is being applied appropriately and lawfully.

### **II.3) Estimated date of publication of contract notice**

28 February 2022

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

This PIN notice is being published for market research purposes only, to help gather information on the market and to inform budgetary requirements, this information will not be used as a means of comparison or evaluation for any future procurement undertaken.

No information contained in this RFI or any communication made between the Mental Welfare Commission and any supplier in connection with this RFI shall constitute a contract, agreement or representation that any contract shall be offered in accordance with this RFI.

A document providing an overview and high-level requirements is attached to this notice.

Please provide responses to the email address given in this notice by 29th October 2021.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at [https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=668155](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=668155).

(SC Ref:668155)