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Tender

## **London Underground Lift Maintenance Contract**

Transport for London

F05: Contract notice – utilities

Notice identifier: 2024/S 000-024407

Procurement identifier (OCID): ocds-h6vhtk-048770

Published 2 August 2024, 6:59pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Transport for London

5 ENDEAVOUR SQUARE

LONDON

E201JN

#### **Email**

[lmc@tfl.gov.uk](mailto:lmc@tfl.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI - London

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://tfl.gov.uk/>

Buyer's address

<https://tfl.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.contractsfinder.service.gov.uk/Notice/Attachment/7a097b37-3090-4147-9d15-d09cc6e53b11>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://s1-eu.riba.com/Sourcing/Main/ad/selfRegistration?realm=TfL>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://s1-eu.riba.com/Sourcing/Main/ad/selfRegistration?realm=TfL>

**I.6) Main activity**

Urban railway, tramway, trolleybus or bus services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

London Underground Lift Maintenance Contract

Reference number

WS1143276570

### **II.1.2) Main CPV code**

- 50750000 - Lift-maintenance services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

TfL's lifts are critical assets that facilitate the moving of passengers around the network- and as such it is essential that they perform to a high standard, notably around their availability. Whilst around 100 LU lifts are maintained in-house by LU's Direct Labour Organisation, LU is reliant on competent, capable contractors to maintain a large proportion of its lifts.

TfL is aiming to procure a single contract to deliver the planned and reactive maintenance of c.112 lifts primarily located on the Jubilee, Northern and Piccadilly lines. The Supplier will deliver the planned preventative maintenance aligned to TfL's Cat 1 standards and will provide a 24/7 fault response service to address lift failures and entrapments. The Supplier will be required to carry out mid-life interventions of the lifts, as well as facilitating TfL and third party inspections.

The contract has a duration of 5 years with an option to extend by up to a maximum of a further 4 years, 9 years maximum.

Please note: Suppliers wishing to participate in the procurement process must email [Lmc@tfl.gov.uk](mailto:Lmc@tfl.gov.uk) to gain access.

### **II.1.5) Estimated total value**

Value excluding VAT: £63,800,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 42416100 - Lifts
- 50750000 - Lift-maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

Various London Underground Stations/ Buildings.

### **II.2.4) Description of the procurement**

TfL is seeking to appoint a single supplier to deliver the planned and reactive maintenance of a portfolio of c. 112 lift assets across its network. This portfolio may be added to throughout the duration of the contract as lifts are replaced through TfL's separate renewals framework and subsequently added into this maintenance contract.

The supplier will deliver the maintenance aligned to TfL's Cat 1 standard and will provide a fault response service to address asset failures and entrapments.

This contract will have an initial term of 5 years with extension options up to a maximum of 9 years.

This tender will follow the negotiated procedure under the Utilities Contracts Regulations 2016 with any prospective supplier being able to compete in the Supplier Selection Questionnaire (SSQ) stage. Up to five of the highest scoring suppliers following the evaluation of the SSQ submissions will then be invited to the Invitation to Tender (ITT) stage.

The SSQ/ ITT will both be managed on TfL's e-tendering platform SAP Ariba. SSQ/ ITT submissions and any clarification queries must be submitted via the relevant SAP Ariba Sourcing Event.

#### **Registration Process**

In order to receive access to the SQS documentation, please follow the guidance in the following link:

<https://www.contractsfinder.service.gov.uk/Notice/Attachment/7a097b37-3090-4147-9d15-d09cc6e53b11>

A summary of this guidance is as follows:

1. Submit TfL Supplier Request Form:

If you have never done business with TfL before, and are not registered with TfL as a supplier please submit a TfL Supplier Request Form at the following link:

<https://s1-eu.ariba.com/Sourcing/Main/ad/selfRegistration?realm=TfL>

This will create a supplier record for your company in the internal TfL sourcing system, allowing TfL commercial teams to invite your company to sourcing events.

2. Create your Ariba Network (SAP Business Network) Account:

If you don't have an Ariba Network Account please create one at <https://supplier.ariba.com> and add to the account your sourcing event Users.

3. Request access to SSQ sourcing event

Once your organisation has an Ariba Network Account please request access to the Lift Maintenance Contract SSQ sourcing event by emailing: [Lmc@tfl.gov.uk](mailto:Lmc@tfl.gov.uk).

Please include which Ariba User from your organisation you would like to be added to the event (multiple users from one organisation can be added).

You will then be added to the Ariba SSQ sourcing event where you can gain access to the SSQ documentation and submit your SSQ submission.

A minimum of five of the highest ranked suppliers at SSQ stage according to the evaluation criteria will be invited to take part in the ITT, with a maximum of six suppliers.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £63,800,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

108

This contract is subject to renewal

Yes

Description of renewals

Contract is for an initial five year term with renewals up to four years in total.

**II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 6

Objective criteria for choosing the limited number of candidates:

A minimum of five of the highest ranked suppliers at SSQ stage according to the evaluation criteria will be invited to take part in the ITT, with a maximum of six suppliers.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

A minimum of five of the highest ranked suppliers at SSQ stage according to the evaluation criteria will be invited to take part in the ITT, with a maximum of six suppliers.

**II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

6 September 2024

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

23 September 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom