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Tender

London Underground Lift Maintenance Contract

Transport for London

F05: Contract notice – utilities

Notice identifier: 2024/S 000-024407

Procurement identifier (OCID): ocds-h6vhtk-048770

Published 2 August 2024, 6:59pm

Section I: Contracting entity

I.1) Name and addresses

Transport for London

5 ENDEAVOUR SQUARE

LONDON

E201JN

Email

lmc@tfl.gov.uk

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://tfl.gov.uk/>

Buyer's address

<https://tfl.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.contractsfinder.service.gov.uk/Notice/Attachment/7a097b37-3090-4147-9d15-d09cc6e53b11>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://s1-eu.riba.com/Sourcing/Main/ad/selfRegistration?realm=TfL>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://s1-eu.riba.com/Sourcing/Main/ad/selfRegistration?realm=TfL>

I.6) Main activity

Urban railway, tramway, trolleybus or bus services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

London Underground Lift Maintenance Contract

Reference number

WS1143276570

II.1.2) Main CPV code

- 50750000 - Lift-maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

TfL's lifts are critical assets that facilitate the moving of passengers around the network- and as such it is essential that they perform to a high standard, notably around their availability. Whilst around 100 LU lifts are maintained in-house by LU's Direct Labour Organisation, LU is reliant on competent, capable contractors to maintain a large proportion of its lifts.

TfL is aiming to procure a single contract to deliver the planned and reactive maintenance of c.112 lifts primarily located on the Jubilee, Northern and Piccadilly lines. The Supplier will deliver the planned preventative maintenance aligned to TfL's Cat 1 standards and will provide a 24/7 fault response service to address lift failures and entrapments. The Supplier will be required to carry out mid-life interventions of the lifts, as well as facilitating TfL and third party inspections.

The contract has a duration of 5 years with an option to extend by up to a maximum of a further 4 years, 9 years maximum.

Please note: Suppliers wishing to participate in the procurement process must email Lmc@tfl.gov.uk to gain access.

II.1.5) Estimated total value

Value excluding VAT: £63,800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 42416100 - Lifts
- 50750000 - Lift-maintenance services

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

Various London Underground Stations/ Buildings.

II.2.4) Description of the procurement

TfL is seeking to appoint a single supplier to deliver the planned and reactive maintenance of a portfolio of c. 112 lift assets across its network. This portfolio may be added to throughout the duration of the contract as lifts are replaced through TfL's separate renewals framework and subsequently added into this maintenance contract.

The supplier will deliver the maintenance aligned to TfL's Cat 1 standard and will provide a fault response service to address asset failures and entrapments.

This contract will have an initial term of 5 years with extension options up to a maximum of 9 years.

This tender will follow the negotiated procedure under the Utilities Contracts Regulations 2016 with any prospective supplier being able to compete in the Supplier Selection Questionnaire (SSQ) stage. Up to five of the highest scoring suppliers following the evaluation of the SSQ submissions will then be invited to the Invitation to Tender (ITT) stage.

The SSQ/ ITT will both be managed on TfL's e-tendering platform SAP Ariba. SSQ/ ITT submissions and any clarification queries must be submitted via the relevant SAP Ariba Sourcing Event.

Registration Process

In order to receive access to the SQS documentation, please follow the guidance in the following link:

<https://www.contractsfinder.service.gov.uk/Notice/Attachment/7a097b37-3090-4147-9d15-d09cc6e53b11>

A summary of this guidance is as follows:

1. Submit TfL Supplier Request Form:

If you have never done business with TfL before, and are not registered with TfL as a supplier please submit a TfL Supplier Request Form at the following link:

<https://s1-eu.ariba.com/Sourcing/Main/ad/selfRegistration?realm=TfL>

This will create a supplier record for your company in the internal TfL sourcing system, allowing TfL commercial teams to invite your company to sourcing events.

2. Create your Ariba Network (SAP Business Network) Account:

If you don't have an Ariba Network Account please create one at <https://supplier.ariba.com> and add to the account your sourcing event Users.

3. Request access to SSQ sourcing event

Once your organisation has an Ariba Network Account please request access to the Lift Maintenance Contract SSQ sourcing event by emailing: Lmc@tfl.gov.uk.

Please include which Ariba User from your organisation you would like to be added to the event (multiple users from one organisation can be added).

You will then be added to the Ariba SSQ sourcing event where you can gain access to the SSQ documentation and submit your SSQ submission.

A minimum of five of the highest ranked suppliers at SSQ stage according to the evaluation criteria will be invited to take part in the ITT, with a maximum of six suppliers.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £63,800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

108

This contract is subject to renewal

Yes

Description of renewals

Contract is for an initial five year term with renewals up to four years in total.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 6

Objective criteria for choosing the limited number of candidates:

A minimum of five of the highest ranked suppliers at SSQ stage according to the evaluation criteria will be invited to take part in the ITT, with a maximum of six suppliers.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

A minimum of five of the highest ranked suppliers at SSQ stage according to the evaluation criteria will be invited to take part in the ITT, with a maximum of six suppliers.

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 September 2024

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

23 September 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

High Court Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom