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Contract

21 066 Statutory Advocacy Service

Cheshire East Borough Council
Cheshire West and Chester Council
Cheshire Clinical Commissioning Group

F03: Contract award notice

Notice identifier: 2022/S 000-024407

Procurement identifier (OCID): ocids-h6vhtk-032849

Published 1 September 2022, 11:23am

Section I: Contracting authority

I.1) Name and addresses

Cheshire East Borough Council

Westfields, Middlewich Road

Sandbach

CW11 1HZ

Contact

Mrs Emma Harris

Email

emma.harris@cheshireeast.gov.uk

Telephone

+44 1270686440

Country

United Kingdom

Region code

UKD62 - Cheshire East

Internet address(es)

Main address

<http://www.cheshireeast.gov.uk/>

Buyer's address

<http://www.cheshireeast.gov.uk/>

I.1) Name and addresses

Cheshire West and Chester Council

4 Civic Way

Ellesmere Port

CH65 0BE

Email

emma.harris@cheshireeast.gov.uk

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

Internet address(es)

Main address

<https://www.cheshirewestandchester.gov.uk/>

I.1) Name and addresses

Cheshire Clinical Commissioning Group

Bevan House Barony Court

Nantwich

CW5 5RD

Email

emma.harris@cheshireeast.gov.uk

Country

United Kingdom

Region code

UKD6 - Cheshire

Internet address(es)

Main address

<https://www.cheshireccg.nhs.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

21 066 Statutory Advocacy Service

Reference number

DN568640

II.1.2) Main CPV code

- 85312000 - Social work services without accommodation

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of an Independent Statutory Advocacy Service will provide support to eligible

Service Users to access the following range of advocacy provision:

1) Independent Mental Capacity Advocacy (IMCA) including Deprivation of Liberty

Safeguards (DoLS); and any subsequent changes in legislation

2) Paid Relevant Persons Representative (RPR) role under DoLS; and any subsequent changes in legislation

3) Care Act Independent Advocacy under the Care Act 2014, and including Independent Advocacy for Prisoners under the Care Act 2014

4) Independent Mental Health Advocacy (IMHA)

5) Continuing Healthcare Advocacy (CHC)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,284,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD62 - Cheshire East
- UKD63 - Cheshire West and Chester

II.2.4) Description of the procurement

The overall purpose of the Independent Statutory Advocacy Service is to offer a high quality,

seamless statutory advocacy provision across the Administrative Area. The Service will build

upon people's strengths and abilities, maximising Service User involvement.

The Provider will deliver a single point of access for the range of statutory advocacy

interventions, promoting a triage approach to ensure that Service Users are offered the most

appropriate advocacy intervention to meet their eligible advocacy support needs. This will

include the following:

- Maintaining a local Cheshire based service which understands and responds to local needs.
- Providing flexibility, enabling resources to be moved within the Service to meet increased

demand for one type of advocacy provision

- Provision of a cost-effective service

- The Service will reflect the key principles of, recognising and utilising digital technology, promoting wellbeing, help to prevent reliance and dependency on care and support by maximising independence, encouraging participation and personal responsibility, promoting and raising awareness of the Independent Statutory Advocacy Service. Additionally, supporting the development of self-advocacy where possible
- People using the Service will be seen as active partners in decisions made about them, including in relation to their care and support, maximising service user involvement
- The Service will be (and will be seen to be) independent of the Councils and or it's service partners as well as any other organisations which may participate in the assessment of individuals

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Service Users to access the following range of advocacy provision:

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- 2) Paid Relevant Persons Representative (RPR) role under DoLS; and any subsequent changes in legislation
- 3) Care Act Independent Advocacy under the Care Act 2014, and including Independent Advocacy for Prisoners under the Care Act 2014
- 4) Independent Mental Health Advocacy (IMHA)
- 5) Continuing Healthcare Advocacy (CHC)

II.2.5) Award criteria

Quality criterion - Name: Qualitative Questions including a presentation / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The initial contract period is 1st September 2022 - 31st August 2026, with up to 3 x 12 month

options to extend —therefore options maybe taken up for the period 1st September 2026 up

to 31st August 2029. The options will be exercised at the discretion of the Council, in line with the Contractual terms.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-008622](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 July 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

VoiceAbility Advocacy

The Old Granary

Cambridge

CB24 3AR

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,193,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom