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Contract

Gas Servicing, Repairs and Installation

The Guinness Partnership Ltd

F03: Contract award notice

Notice identifier: 2021/S 000-024407

Procurement identifier (OCID): ocds-h6vhtk-02e6c6

Published 1 October 2021, 11:07am

Section I: Contracting authority

I.1) Name and addresses

The Guinness Partnership Ltd

Bower House, 1 Stable Street

Oldham

OL9 7LH

Contact

Procurement

Email

procurement@guinness.org.uk

Telephone

+44 3031231890

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.guinnesspartnership.com/>

Buyer's address

<http://www.guinnesspartnership.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Gas Servicing, Repairs and Installation

Reference number

DN496003

II.1.2) Main CPV code

- 50531200 - Gas appliance maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

The Guinness Partnership and all of its subsidiaries is seeking organisations to provide gas servicing, repairs and installations in properties owned and managed by Guinness, in accordance with the contract specification and gas regulations.

Guinness wishes to enter into a contract for an initial term of five years with the option to extend for up to a further 5 years.

Our requirements are divided into six lots, Lots 1 — 3 are for the servicing, repairs and potential installations in domestic properties and Lots 4 — 6 are for the servicing, repairs and potential installations of communal heating. Lots 4 — 6 also include the servicing and repairs of boosted water pumps.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £147,850,000

II.2) Description

II.2.1) Title

Domestic Gas Service, Repair and Installation: North

Lot No

1

II.2.2) Additional CPV code(s)

- 45331100 - Central-heating installation work
- 45331110 - Boiler installation work
- 50531100 - Repair and maintenance services of boilers
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

II.2.4) Description of the procurement

The requirements comprise all servicing and repair services to gas appliances within 19,309 domestic properties in the North and may include installation of new boilers.

The number of properties may increase or decrease during the term of the contract. No guarantees are given on the volume of services that may be required during the contract.

II.2.5) Award criteria

Quality criterion - Name: Contract Management and Delivery Team / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Customer Communications / Weighting: 10

Quality criterion - Name: IT Infrastructure / Weighting: 7

Quality criterion - Name: Performance Management / Weighting: 7

Quality criterion - Name: Added Value / Weighting: 2

Quality criterion - Name: Mobilisation / Weighting: 9

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

The contract will be managed through Key Performance Indicators. In the event of a supplier performance failure, a supplier in another Lot may have its contract scope extended to include the Lot in which the failure occurred. This may be transferred wholly into another lot or divided amongst the other lots depending on supplier capacity, price and performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Domestic Gas Service, Repair and Installation: South East

Lot No

2

II.2.2) Additional CPV code(s)

- 45331100 - Central-heating installation work
- 45331110 - Boiler installation work
- 50531100 - Repair and maintenance services of boilers
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UKH - East of England
- UKI - London
- UKJ - South East (England)

II.2.4) Description of the procurement

The requirements comprise all servicing and repair services to gas appliances within 15 393 domestic properties in the South East and may include installation of new boilers.

The number of properties may increase or decrease during the term of the contract. No guarantees are given on the volume of services that may be required during the contract.

II.2.5) Award criteria

Quality criterion - Name: Contract Management and Delivery Team / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Customer Communications / Weighting: 10

Quality criterion - Name: IT Infrastructure / Weighting: 7

Quality criterion - Name: Performance Management / Weighting: 7

Quality criterion - Name: Added Value / Weighting: 2

Quality criterion - Name: Mobilisation / Weighting: 9

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Domestic Gas Service, Repair and Installation: South West

Lot No

3

II.2.2) Additional CPV code(s)

- 45331100 - Central-heating installation work
- 45331110 - Boiler installation work
- 50531100 - Repair and maintenance services of boilers
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

The requirements comprise all servicing and repair services to gas appliances within 6 423 domestic properties in the South West and may include installation of new boilers.

The number of properties may increase or decrease during the term of the contract. No guarantees are given on the volume of services that may be required during the contract.

II.2.5) Award criteria

Quality criterion - Name: Contract Management and Delivery Team / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Customer communication / Weighting: 10

Quality criterion - Name: IT Infrastructure / Weighting: 7

Quality criterion - Name: Performance Management / Weighting: 7

Quality criterion - Name: Added Value / Weighting: 2

Quality criterion - Name: Mobilisation / Weighting: 9

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Communal Heating Systems Service, Repair and Installation: North

Lot No

4

II.2.2) Additional CPV code(s)

- 45259300 - Heating-plant repair and maintenance work
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

II.2.4) Description of the procurement

The requirements comprise all servicing and repair services to heating systems within 131 communal plant rooms and associated properties in the North and may include installation of new systems.

The number of properties may increase or decrease during the term of the contract. No guarantees are given on the volume of services that may be required during the contract.

II.2.5) Award criteria

Quality criterion - Name: Contract Management and Delivery Team / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Customer Communication / Weighting: 10

Quality criterion - Name: IT Infrastructure / Weighting: 7

Quality criterion - Name: Performance Management / Weighting: 7

Quality criterion - Name: Added Value / Weighting: 2

Quality criterion - Name: Mobilisation / Weighting: 9

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Communal Heating Systems Service, Repair and Installation: South East

Lot No

5

II.2.2) Additional CPV code(s)

- 45259300 - Heating-plant repair and maintenance work
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UKH - East of England
- UKI - London
- UKJ - South East (England)

II.2.4) Description of the procurement

The requirements comprise all servicing and repair services to heating systems within 111 communal plant rooms and associated properties in the South East and may include installation of new systems.

The number of properties may increase or decrease during the term of the contract. No guarantees are given on the volume of services that may be required during the contract.

II.2.5) Award criteria

Quality criterion - Name: Contract Management and Delivery Team / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Customer Communications / Weighting: 10

Quality criterion - Name: It Infrastructure / Weighting: 7

Quality criterion - Name: Performance Management / Weighting: 7

Quality criterion - Name: Added Value / Weighting: 2

Quality criterion - Name: Mobilisation / Weighting: 9

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Communal Heating Systems Service, Repair and Installation: South West

Lot No

6

II.2.2) Additional CPV code(s)

- 45259300 - Heating-plant repair and maintenance work
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

The requirements comprise all servicing and repair services to heating systems within 59 communal plant rooms and associated properties in the South West and may include installation of new systems.

The number of properties may increase or decrease during the term of the contract. No guarantees are given on the volume of services that may be required during the contract.

II.2.5) Award criteria

Quality criterion - Name: Contract Management and Delivery Team / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Customer Communication / Weighting: 10

Quality criterion - Name: IT Infrastructure / Weighting: 7

Quality criterion - Name: Performance Management / Weighting: 7

Quality criterion - Name: Added Value / Weighting: 2

Quality criterion - Name: Mobilisation / Weighting: 9

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 248-619100](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Domestic Gas Service, Repair and Installation: North

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2021

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sure Maintenance Limited

Basildon

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £44,166,666

Section V. Award of contract

Contract No

1

Lot No

2

Title

Domestic Gas Service, Repair and Installation: South East

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2021

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

K&T Heating Services Limited

Basildon

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £44,166,666

Section V. Award of contract

Contract No

1

Lot No

3

Title

Domestic Gas Service, Repair and Installation: South West

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sure Maintenance Limited

Basildon

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £20,416,666

Section V. Award of contract

Contract No

1

Lot No

4

Title

Communal Heating Systems Service, Repair and Installation: North

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2021

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sure Maintenance Limited

Basildon

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £14,166,666

Section V. Award of contract

Contract No

1

Lot No

5

Title

Communal Heating Systems Service, Repair and Installation: South East

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2021

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

K&T Heating Services Limited

Basildon

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £20,000,000

Section V. Award of contract

Contract No

1

Lot No

6

Title

Communal Heating Systems Service, Repair and Installation: South West

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2021

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Robert Heath Heating Limited

New Malden

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,933,333

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Country

United Kingdom