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Contract

## **Gas Servicing, Repairs and Installation**

The Guinness Partnership Ltd

F03: Contract award notice

Notice identifier: 2021/S 000-024407

Procurement identifier (OCID): ocids-h6vhtk-02e6c6

Published 1 October 2021, 11:07am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Guinness Partnership Ltd

Bower House, 1 Stable Street

Oldham

OL9 7LH

#### **Contact**

Procurement

#### **Email**

[procurement@guinness.org.uk](mailto:procurement@guinness.org.uk)

#### **Telephone**

+44 3031231890

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.guinnesspartnership.com/>

Buyer's address

<http://www.guinnesspartnership.com/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Gas Servicing, Repairs and Installation

Reference number

DN496003

**II.1.2) Main CPV code**

- 50531200 - Gas appliance maintenance services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Guinness Partnership and all of its subsidiaries is seeking organisations to provide gas servicing, repairs and installations in properties owned and managed by Guinness, in accordance with the contract specification and gas regulations.

Guinness wishes to enter into a contract for an initial term of five years with the option to extend for up to a further 5 years.

Our requirements are divided into six lots, Lots 1 — 3 are for the servicing, repairs and potential installations in domestic properties and Lots 4 — 6 are for the servicing, repairs and potential installations of communal heating. Lots 4 — 6 also include the servicing and repairs of boosted water pumps.

**II.1.6) Information about lots**

This contract is divided into lots: Yes

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £147,850,000

**II.2) Description****II.2.1) Title**

Domestic Gas Service, Repair and Installation: North

Lot No

1

**II.2.2) Additional CPV code(s)**

- 45331100 - Central-heating installation work
- 45331110 - Boiler installation work
- 50531100 - Repair and maintenance services of boilers
- 50720000 - Repair and maintenance services of central heating

**II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

#### **II.2.4) Description of the procurement**

The requirements comprise all servicing and repair services to gas appliances within 19,309 domestic properties in the North and may include installation of new boilers.

The number of properties may increase or decrease during the term of the contract. No guarantees are given on the volume of services that may be required during the contract.

#### **II.2.5) Award criteria**

Quality criterion - Name: Contract Management and Delivery Team / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Customer Communications / Weighting: 10

Quality criterion - Name: IT Infrastructure / Weighting: 7

Quality criterion - Name: Performance Management / Weighting: 7

Quality criterion - Name: Added Value / Weighting: 2

Quality criterion - Name: Mobilisation / Weighting: 9

Price - Weighting: 35

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract will be managed through Key Performance Indicators. In the event of a supplier performance failure, a supplier in another Lot may have its contract scope extended to include the Lot in which the failure occurred. This may be transferred wholly into another lot or divided amongst the other lots depending on supplier capacity, price and performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Domestic Gas Service, Repair and Installation: South East

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 45331100 - Central-heating installation work
- 45331110 - Boiler installation work
- 50531100 - Repair and maintenance services of boilers
- 50720000 - Repair and maintenance services of central heating

### **II.2.3) Place of performance**

NUTS codes

- UKH - East of England
- UKI - London
- UKJ - South East (England)

### **II.2.4) Description of the procurement**

The requirements comprise all servicing and repair services to gas appliances within 15 393 domestic properties in the South East and may include installation of new boilers.

The number of properties may increase or decrease during the term of the contract. No guarantees are given on the volume of services that may be required during the contract.

### **II.2.5) Award criteria**

Quality criterion - Name: Contract Management and Delivery Team / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Customer Communications / Weighting: 10

Quality criterion - Name: IT Infrastructure / Weighting: 7

Quality criterion - Name: Performance Management / Weighting: 7

Quality criterion - Name: Added Value / Weighting: 2

Quality criterion - Name: Mobilisation / Weighting: 9

Price - Weighting: 35

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Domestic Gas Service, Repair and Installation: South West

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 45331100 - Central-heating installation work
- 45331110 - Boiler installation work
- 50531100 - Repair and maintenance services of boilers
- 50720000 - Repair and maintenance services of central heating

#### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

#### **II.2.4) Description of the procurement**

The requirements comprise all servicing and repair services to gas appliances within 6 423 domestic properties in the South West and may include installation of new boilers.

The number of properties may increase or decrease during the term of the contract. No guarantees are given on the volume of services that may be required during the contract.

#### **II.2.5) Award criteria**

Quality criterion - Name: Contract Management and Delivery Team / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Customer communication / Weighting: 10

Quality criterion - Name: IT Infrastructure / Weighting: 7

Quality criterion - Name: Performance Management / Weighting: 7

Quality criterion - Name: Added Value / Weighting: 2

Quality criterion - Name: Mobilisation / Weighting: 9

Price - Weighting: 35

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Communal Heating Systems Service, Repair and Installation: North

Lot No

4

**II.2.2) Additional CPV code(s)**

- 45259300 - Heating-plant repair and maintenance work
- 50720000 - Repair and maintenance services of central heating

**II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

**II.2.4) Description of the procurement**

The requirements comprise all servicing and repair services to heating systems within 131 communal plant rooms and associated properties in the North and may include installation of new systems.

The number of properties may increase or decrease during the term of the contract. No guarantees are given on the volume of services that may be required during the contract.

**II.2.5) Award criteria**

Quality criterion - Name: Contract Management and Delivery Team / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Customer Communication / Weighting: 10

Quality criterion - Name: IT Infrastructure / Weighting: 7

Quality criterion - Name: Performance Management / Weighting: 7

Quality criterion - Name: Added Value / Weighting: 2

Quality criterion - Name: Mobilisation / Weighting: 9

Price - Weighting: 35



### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Communal Heating Systems Service, Repair and Installation: South East

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 45259300 - Heating-plant repair and maintenance work
- 50720000 - Repair and maintenance services of central heating

### **II.2.3) Place of performance**

NUTS codes

- UKH - East of England
- UKI - London
- UKJ - South East (England)

### **II.2.4) Description of the procurement**

The requirements comprise all servicing and repair services to heating systems within 111 communal plant rooms and associated properties in the South East and may include installation of new systems.

The number of properties may increase or decrease during the term of the contract. No guarantees are given on the volume of services that may be required during the contract.

### **II.2.5) Award criteria**

Quality criterion - Name: Contract Management and Delivery Team / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Customer Communications / Weighting: 10

Quality criterion - Name: It Infrastructure / Weighting: 7

Quality criterion - Name: Performance Management / Weighting: 7

Quality criterion - Name: Added Value / Weighting: 2

Quality criterion - Name: Mobilisation / Weighting: 9

Price - Weighting: 35

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Communal Heating Systems Service, Repair and Installation: South West

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 45259300 - Heating-plant repair and maintenance work
- 50720000 - Repair and maintenance services of central heating

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

The requirements comprise all servicing and repair services to heating systems within 59 communal plant rooms and associated properties in the South West and may include installation of new systems.

The number of properties may increase or decrease during the term of the contract. No guarantees are given on the volume of services that may be required during the contract.

#### **II.2.5) Award criteria**

Quality criterion - Name: Contract Management and Delivery Team / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Customer Communication / Weighting: 10

Quality criterion - Name: IT Infrastructure / Weighting: 7

Quality criterion - Name: Performance Management / Weighting: 7

Quality criterion - Name: Added Value / Weighting: 2

Quality criterion - Name: Mobilisation / Weighting: 9

Price - Weighting: 35

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 248-619100](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Domestic Gas Service, Repair and Installation: North

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 July 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Sure Maintenance Limited

Basildon

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £44,166,666

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**Section V. Award of contract**

**Contract No**

1

**Lot No**

2

**Title**

Domestic Gas Service, Repair and Installation: South East

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

22 July 2021

**V.2.2) Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

K&T Heating Services Limited

Basildon

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £44,166,666

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**Section V. Award of contract**

**Contract No**

1

**Lot No**

3

**Title**

Domestic Gas Service, Repair and Installation: South West

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

22 July 2021

### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Sure Maintenance Limited

Basildon

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £20,416,666

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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

4

## **Title**

Communal Heating Systems Service, Repair and Installation: North

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

22 July 2021

### **V.2.2) Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Sure Maintenance Limited

Basildon

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £14,166,666



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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

5

### **Title**

Communal Heating Systems Service, Repair and Installation: South East

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 July 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

K&T Heating Services Limited

Basildon

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £20,000,000

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**Section V. Award of contract**

**Contract No**

1

**Lot No**

6

**Title**

Communal Heating Systems Service, Repair and Installation: South West

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

22 July 2021

**V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Robert Heath Heating Limited

New Malden

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £4,933,333

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Country

United Kingdom