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Pipeline

## Contact Centre Platform

Nottinghamshire County Council

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-024404

Procurement identifier (OCID): ocds-h6vhtk-051c62

Published 21 May 2025, 8:51pm

## Scope

## Description

NCC Contact Centre Platform

## Contract dates (estimated)

- 16 September 2028 to 15 September 2033
- 5 years

## Main category

Goods

## CPV classifications

- 32000000 - Radio, television, communication, telecommunication and related equipment
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

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## **Submission**

### **Publication date of tender notice (estimated)**

15 September 2026

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## **Contracting authority**

## **Nottinghamshire County Council**

- Public Procurement Organisation Number: PBCV-5152-BXBP

County Hall, Loughborough Road

Nottingham

NG2 7QP

United Kingdom

Email: [prpc@nottscc.gov.uk](mailto:prpc@nottscc.gov.uk)

Region: UKF16 - South Nottinghamshire

Organisation type: Public authority - sub-central government