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Tender

## **V&A Microsoft Dynavics 365 Business Central (LS Central) Project Two**

Victoria and Albert Museum

F02: Contract notice

Notice identifier: 2023/S 000-024403

Procurement identifier (OCID): ocds-h6vhtk-03f55d

Published 18 August 2023, 4:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Victoria and Albert Museum

Cromwell Road, South Kensington

London

SW7 2RL

#### **Email**

[procurement@vam.ac.uk](mailto:procurement@vam.ac.uk)

#### **Telephone**

+44 2079422229

#### **Country**

United Kingdom

**Region code**

UKI3 - Inner London – West

**Internet address(es)**

Main address

<https://www.vam.ac.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Financial-analysis-and-accounting-software-development-services./72472APC45>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/72472APC45>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Recreation, culture and religion

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

V&A Microsoft Dynavics 365 Business Central (LS Central) Project Two

Reference number

VA/CON/21/23

#### **II.1.2) Main CPV code**

- 72212440 - Financial analysis and accounting software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Professional services to deliver a full analysis against the V&A's requirements for Microsoft Dynamics 365 Business Central (LS Central) "Project Two" for selected V&A entities, and the delivery of a solution design, implementation approach and schedule of work in the form of a Statement of Works and other accompanying documents to deliver the implementation of Project Two.

This contract includes the option to take the successful supplier forward to deliver the integration, licensing, and support of Microsoft Dynamics 365 Business Central for up to seven years.

#### **II.1.5) Estimated total value**

Value excluding VAT: £700,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI3 - Inner London – West

Main site or place of performance

Inner London – West

### **II.2.4) Description of the procurement**

The V&A has completed Project One, the scope of which was to replace Microsoft Navision 2013 Retail Management System (LS Retail NAV) and to transition the financial management and operation of the V&A Enterprises Ltd entity that the retail operation lives within to the same single platform.

Previously, the finances for V&A Enterprises Ltd were managed in the museum's Microsoft NAV 2016 system along with the finances of the other four legal entities that make up the V&A Museum estate.

The core requirement of this Project Two project is to transition the finance management of these other entities to this new Microsoft Dynamics 365 Business Central system implemented as Project One.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract has the option for the successful supplier to deliver the integration, licensing and support of Microsoft Dynamics 365.

The Contract has the option to include other relevant services as may reasonably required by means of a contract variation.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The duration and the values stated in this notice are based on the successful supplier being appointed for the second stage of the contract and providing the full implementation services in addition to the first stage of analysis and design

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 September 2023

Local time

12:00pm

##### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

##### **IV.2.7) Conditions for opening of tenders**

Date

19 September 2023

Local time

12:30pm

Place

Electronically via Delta

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Financial-analysis-and-accounting-software-development-services./72472APC45>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/72472APC45>

GO Reference: GO-2023818-PRO-23676050

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Victoria and Albert Museum

Cromwell Road

Kensington

SW7 2RL

Telephone

+44 2079422229

Country

United Kingdom