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Contract

Depression and Wellbeing Calls

NHS Mid and South Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-024400

Procurement identifier (OCID): ocids-h6vhtk-051c5e

Published 21 May 2025, 8:45pm

Section I: Contracting authority

I.1) Name and addresses

NHS Mid and South Essex Integrated Care Board

Phoenix House, Christopher Martin Rd,

Basildon

SS14 3HG

Contact

NHS Mid and South Essex Integrated Care Board

Email

cariad.burgess@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

National registration number

99E

Internet address(es)

Main address

<https://www.midandsouthessex.ics.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Depression and Wellbeing Calls

Reference number

ACE-0819-2025-MSE

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

This notice is intended to communicate that NHS Mid and South Essex ICB (herein referred to as the 'Authority') intends to award a contract to an existing provider, under the Provider Selection Regime DAP C process, to provide for continuity of service and safety of service users. The Depression & Wellbeing Calls support services users in Mid and South Essex as part of the mental health intervention services to ensure the continued, effective and safe service provision for vulnerable patient population.

The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. The proposed contracting arrangements are not changing considerably and this short term contract is proposed to ensure continued and safe service provision whilst the Authority undertakes a competitive procurement approach for a new service, that will supersede the existing contract arrangements.

The short term contract is for a 6 month term from 1st April 2025 to 30th September 2025.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £31,163

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Mid and South Essex Health Economy

II.2.4) Description of the procurement

This notice is intended to communicate that NHS Mid and South Essex ICB (herein referred to as the 'Authority') intends to award a contract to an existing provider, under the Provider Selection Regime DAP C process, to provide for continuity of service and safety of service users. The Depression & Wellbeing Calls support services users in Mid and South Essex as part of the mental health intervention services to ensure the continued, effective and safe service provision for vulnerable patient population.

The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. The proposed contracting arrangements are not changing considerably and this short term contract is proposed to ensure continued and safe service provision whilst the Authority undertakes a competitive procurement approach for a new service, that will supersede the existing contract arrangements.

The short term contract is for a 6 month term from 1st April 2025 to 30th September 2025. The total contract value over the term is £131,163.00

The Contracting Authority is intending to award the contract to an existing provider following a direct award process C. The existing provider is satisfying the requirements of the original contract. The provider has been assessed against the criteria specified for this DAP C process, and the supplier meets the requirements specified, and it is expected that they will satisfy the requirements of the new contract.

The incumbent provider is currently meeting contractual requirements in line with the service specification. The 5 criteria were weighted equally at 20%, as all were deemed to be equally important for this service. Key criteria was specified and assessed against each criteria based on current service delivery model and performance.

II.2.5) Award criteria

Quality criterion - Name: key criteria 1. Quality and innovation / Weighting: 20

Quality criterion - Name: key criteria 2. Value / Weighting: 20

Quality criterion - Name: key criteria 3. Integration, collaboration and service sustainability / Weighting: 20

Quality criterion - Name: key criteria 4. Improving access, reducing health inequalities and facilitating choice / Weighting: 20

Quality criterion - Name: key criteria 5. Social value / Weighting: 20

Cost criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

'This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 03rd June 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR'.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

Depression and Wellbeing Calls

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TRUST LINKS LIMITED

47 Fairfax Drive

Westcliff on Sea, Essex

SS0 9AG

Country

United Kingdom

NUTS code

- UKH3 - Essex

Companies House

04351216

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £31,163

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by midnight on the 03rd June 2025. This contract has not yet formally been awarded: this notice serves as an intention to award under the PSR.

Written Representations should be sent to cariad.burgess@attain.co.uk

The decision makers for award in this instance are the Mid and South Essex ICB Executive Board.

There were no conflicts of interest declared by the decision makers.

The short term contract is for a 6 month term from 1st April 2025 to 30th September 2025. The total contract value over the term is £131,163.00

The Contracting Authority is intending to award the contract to an existing provider following a direct award process C. The existing provider is satisfying the requirements of the original contract. The provider has been assessed against the criteria specified for this DAP C process, and the supplier meets the requirements specified, and it is expected that they will satisfy the requirements of the new contract.

The incumbent provider is currently meeting contractual requirements in line with the service specification. The 5 criteria were weighted equally at 20%, as all were deemed to be equally important for this service. Key criteria was specified and assessed against each criteria based on current service delivery model and performance. The incumbent provider is currently meeting contractual requirements in line with the service specification.

The proposed contracting arrangements are not changing considerably. The provider is an existing provider, who is currently satisfying the requirements of the existing contract. The provider has been assessed against the criteria specified for this DAP C process, and the supplier meets the requirements specified, and it is expected that they will satisfy the requirements of the new contract.

VI.4) Procedures for review

VI.4.1) Review body

NHS Mid and South Essex Integrated Care Board

Phoenix House, Christopher Martin Rd,

Basildon

SS14 3HG

Email

cariad.burgess@attain.co.uk

Country

United Kingdom