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Tender

Forensic Medical & Healthcare Services

Cheshire Constabulary on behalf of the Police and Crime Commissioner for Cheshire

F02: Contract notice Notice identifier: 2023/S 000-024393 Procurement identifier (OCID): ocds-h6vhtk-03f555 Published 18 August 2023, 3:51pm

The closing date and time has been changed to:

27 September 2023, 11:00am

See the change notice.

Section I: Contracting authority

I.1) Name and addresses

Cheshire Constabulary on behalf of the Police and Crime Commissioner for Cheshire

Headquarters, Clemonds Hey, Oakmere Road,

Winsford, Cheshire

CW7 2UA

Contact

Helen Elliott

Email

helen.elliott@cheshire.police.uk

Telephone

+44 1606362063

Country

United Kingdom

Region code

UKD6 - Cheshire

National registration number

N/A

Internet address(es)

Main address

http://www.cheshire.police.uk

Buyer's address

https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33132

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=72022&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=72022&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Forensic Medical & Healthcare Services

Reference number

CPA/SPU/2059P

II.1.2) Main CPV code

• 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of Forensic Medical & Healthcare Services to Cheshire Constabulary/Police & Crime Commissioner for Cheshire to provide healthcare interventions and forensic examinations on victims, suspects, witnesses and police personnel.

The Service will provide a safe, reliable, effective, efficient and timely clinical and forensic medical and healthcare service response on a 24-hour/7-day-per-week 365/366-days-per-year basis, via a single point of contact/call centre through which the force can request a healthcare intervention.

II.1.5) Estimated total value

Value excluding VAT: £12,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85120000 Medical practice and related services
- 85140000 Miscellaneous health services
- 85141000 Services provided by medical personnel
- 75122000 Administrative healthcare services
- 79624000 Supply services of nursing personnel
- 79625000 Supply services of medical personnel

II.2.3) Place of performance

NUTS codes

• UKD6 - Cheshire

Main site or place of performance

Cheshire Constabulary Policing Area

II.2.4) Description of the procurement

The provision of Forensic Medical & Healthcare Services to Cheshire Constabulary/Police & Crime Commissioner for Cheshire to provide healthcare interventions and forensic examinations on victims, suspects, witnesses and police personnel.

Within the police custody suites, the Forensic Medical & Healthcare Service will also provide a clinical assessment of a Service User's fitness for detention, interview, charge and release in accordance with PACE (1984) and the College of Policing Authorised Professional Practice (APP) on Detention and Custody. The service requirements also includes interventions required for Test on Arrest. Developing and maintaining referral pathways is a key requirement.

The Service will provide a safe, reliable, effective, efficient and timely clinical and forensic medical and healthcare service response on a 24-hour/7-day-per-week 365/366-days-per-year basis.

The service provider will operate a single point of contact/call centre through which the force can request a healthcare intervention at anytime of the day or night, every day of the year including all public holidays, to ask for Forensic Medical and Healthcare Services.

The strategic aims of the Forensic Medical & Healthcare Service are to improve health outcomes for Service Users in the criminal justice system and to contribute to the reduction of offending and/or escalation of offending behaviours by means of providing a high quality, safe, effective and best value service. The Specification contains full details of the aims/objectives/outcomes and requirements.

The service provider must deliver a service model that offers a comprehensive range of consultation methods that prioritise face to face but for non-urgent matters could include by agreement with custody staff, telephone and email consultations, telemedicine and digital solutions. The provider will be required to have an electronic system connected to the NHS Summary Care Record.

The service provider must assist in the gathering and supply of evidence for presentation at Court within scope of healthcare services including, but not limited to, obtaining blood and intimate samples, the provision of evidence of opinion in relation to injuries sustained and the provision of professional advice.

The service provider will be expected to provide Forensic Medical and Healthcare Services at Cheshire Constabulary locations as well as at any other locations to meet operational requirements, this may on occasion be outside the Cheshire Constabulary policing area boundary.

The contract will be for an initial period of 4 years commencing on 1st April 2024 with the initial term ending 31st March 2028. The options to extend will take the contract to a maximum expiry of 31st March 2031. The estimated maximum contract value shown in this notice relates to a period up to the maximum expiry date.

There will be a site visit opportunity on Tuesday 5th September 2023. Attendance MUST be pre-booked via the Online ITT/Message area.

Full details can be found within the Online ITT – which is constructed as an online questionnaire with supporting files in the document folder

II.2.5) Award criteria

Quality criterion - Name: EQ1 - Service Model / Weighting: 20%

Quality criterion - Name: EQ2 - Mobilisation / Weighting: 5%

Quality criterion - Name: EQ3 - Clinical Governance / Weighting: 6%

Quality criterion - Name: EQ4 - Safeguarding / Weighting: 7%

Quality criterion - Name: EQ5 - Audits / Weighting: 4%

Quality criterion - Name: EQ6 - Relationships / Weighting: 6%

- Quality criterion Name: EQ7 Workforce / Weighting: 10%
- Quality criterion Name: EQ8 Contract Management / Weighting: 5%
- Quality criterion Name: EQ9 IT Systems / Weighting: 5%
- Quality criterion Name: EQ10 Scenario 1-Emergency / Weighting: 3%
- Quality criterion Name: EQ11 Scenario 2-Service Provision / Weighting: 3%
- Quality criterion Name: EQ12 Scenario 3-Vulnerable Adult / Weighting: 3%
- Quality criterion Name: EQ13 Scenario 4-Vulnerable Young Person / Weighting: 3%
- Quality criterion Name: EQ14 Scenario 5-Mental Health / Weighting: 3%
- Quality criterion Name: EQ15 Scenario 6-Appropriate Referrals / Weighting: 3%
- Quality criterion Name: EQ16 Scenario 7-Vulnerability / Weighting: 3%
- Quality criterion Name: EQ17 Scenario 8-Death in Custody / Weighting: 3%
- Quality criterion Name: EQ18 Social Value / Weighting: 10%

Cost criterion - Name: Contained within Evaluation Criteria 8 / Weighting: As set out in EQ8

II.2.6) Estimated value

Value excluding VAT: £12,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system Start date

1 April 2024

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

There will be options to extend the contract to a maximum expiry of 31st March 2031, in increments of not less than 6 months.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

There will be options to extend the contract to a maximum expiry of 31st March 2031, in increments of not less than 6 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As set out in the tender documents

III.1.2) Economic and financial standing

List and brief description of selection criteria

As set out in the tender documents

Minimum level(s) of standards possibly required

As set out in the tender documents

III.1.3) Technical and professional ability

List and brief description of selection criteria

As set out in the tender documents

Minimum level(s) of standards possibly required

As set out in the tender documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As set out in the Online ITT

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2003/S 000-005017

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

20 September 2023

Local time

11:00am

Changed to:

Date

27 September 2023

Local time

11:00am

See the change notice.

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

20 September 2023

Local time

11:00am

Place

Online within Bluelight e-Tendering System

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

High Court

Manchester

Country

United Kingdom

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