

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/024390-2021>

Planning

## **G5674 Healthwatch Tower Hamlets (HWTTH)**

Tower Hamlets

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-024390

Procurement identifier (OCID): ocids-h6vhtk-02e6b5

Published 1 October 2021, 8:58am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tower Hamlets

Mulberry Place

London

E14 2BG

#### **Contact**

Mrs Jay Bains

#### **Email**

[procurement@towerhamlets.gov.uk](mailto:procurement@towerhamlets.gov.uk)

#### **Telephone**

+44 2073644015

#### **Country**

United Kingdom

**NUTS code**

UK142 - Tower Hamlets

**Internet address(es)**

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

G5674 Healthwatch Tower Hamlets (HWTH)

Reference number

DN572512

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

This is a prior information notice to give advance notification to potential suppliers that may be interested in discussing with the Commissioners the requirements of the service and applying for this future contract opportunity.

The Health and Social Care Act 2012 requires each local authority to have in place a local Healthwatch organisation. HWTH statutory functions and duties are available at [Healthwatch England Website](#)

Tower Hamlets Council is committed to ensuring our local Healthwatch can be an effective consumer champion for our residents and make a difference through contributing and achieving improvements in the borough's health and care system. The Council has agreed a refined service model for Healthwatch Tower Hamlets (HWTH) which draws on best practice and builds on the local achievements of our current provider. Going forward, HWTH will:

- Carry out the statutory functions;
- Be a representative corporate body, embedded in local communities;
- Engage, involve and proactively reach out to the full range of diverse communities in Tower Hamlets, enabling residents to have their voices heard;
- Act as local consumer champion representing the collective voice of local people (meaning patients, service users, carers and the public), on the borough's Health and Wellbeing Board;
- Develop robust partnerships with key health and social care stakeholders with a view of contributing towards positive outcomes for the residents
- Have real influence with commissioners, providers, regulators and Healthwatch England using their knowledge of what matters to local people; and
- Achieve tangible changes/ improvements (both small-scale and strategic) to local health and social services, through holding the system to account and identifying solutions to problems

This is a prior information notice to give advance notice to potential suppliers that may be interested in discussing with the team the requirements and applying for this future

contract opportunity

A bidders' event will be held on 14th October 2021, 11am at

[https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_NTE1MzMzMWQtZGE2OC00ZjBiLTk1ZDgtOWlyMDQ4NDk3MzBl%40thread.v2/0?context=%7b%22Tid%22%3a%223c0aec87-f983-418f-b3dc-d35db83fb5d2%22%2c%22Oid%22%3a%22ab123634-0eb4-4ee6-a9e9-b839494399d0%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_NTE1MzMzMWQtZGE2OC00ZjBiLTk1ZDgtOWlyMDQ4NDk3MzBl%40thread.v2/0?context=%7b%22Tid%22%3a%223c0aec87-f983-418f-b3dc-d35db83fb5d2%22%2c%22Oid%22%3a%22ab123634-0eb4-4ee6-a9e9-b839494399d0%22%7d)

Please confirm you will be attending the event either through the Portal or by sending an email to [Jay.Bains@towerhamlets.gov.uk](mailto:Jay.Bains@towerhamlets.gov.uk) by 12 noon on 11th October 2021 quoting Healthwatch G5674

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI42 - Tower Hamlets

#### **II.2.4) Description of the procurement**

This is a prior information notice to give advance notification to potential suppliers that may be interested in discussing with the Commissioners the requirements of the service and applying for this future contract opportunity.

The Health and Social Care Act 2012 requires each local authority to have in place a local Healthwatch organisation. HWTH statutory functions and duties are available at Healthwatch England Website

Tower Hamlets Council is committed to ensuring our local Healthwatch can be an effective consumer champion for our residents and make a difference through contributing and achieving improvements in the borough's health and care system. The Council has agreed a refined service model for Healthwatch Tower Hamlets (HWTH) which draws on best practice and builds on the local achievements of our current provider. Going forward, HWTH will:

- Carry out the statutory functions;
- Be a representative corporate body, embedded in local communities;

- Engage, involve and proactively reach out to the full range of diverse communities in Tower Hamlets, enabling residents to have their voices heard;
- Act as local consumer champion representing the collective voice of local people (meaning patients, service users, carers and the public), on the borough's Health and Wellbeing Board;
- Develop robust partnerships with key health and social care stakeholders with a view of contributing towards positive outcomes for the residents
- Have real influence with commissioners, providers, regulators and Healthwatch England using their knowledge of what matters to local people; and
- Achieve tangible changes/ improvements (both small-scale and strategic) to local health and social services, through holding the system to account and identifying solutions to problems

This is a prior information notice to give advance notice to potential suppliers that may be interested in discussing with the team the requirements and applying for this future contract opportunity

A bidders' event will be held on 14th October 2021, 11am at

[https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_NTE1MzMzMWQqZGE2OC00ZjBiLTk1ZDgtOWlyMDQ4NDk3MzBl%40thread.v2/0?context=%7b%22Tid%22%3a%223c0aec87-f983-418f-b3dc-d35db83fb5d2%22%2c%22Oid%22%3a%22ab123634-0eb4-4ee6-a9e9-b839494399d0%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_NTE1MzMzMWQqZGE2OC00ZjBiLTk1ZDgtOWlyMDQ4NDk3MzBl%40thread.v2/0?context=%7b%22Tid%22%3a%223c0aec87-f983-418f-b3dc-d35db83fb5d2%22%2c%22Oid%22%3a%22ab123634-0eb4-4ee6-a9e9-b839494399d0%22%7d)

Please confirm you will be attending the event either through the Portal or by sending an email to [Jay.Bains@towerhamlets.gov.uk](mailto:Jay.Bains@towerhamlets.gov.uk) by 12 noon on 11th October 2021 quoting Healthwatch G5674

Additional Information:

Organisations wishing to express their interest are requested to register on the London Tenders Portal ([www.londontenders.org](http://www.londontenders.org)) where the documentation will be available for download in the future.

Additional Information:

The London Borough of Tower Hamlets (LBTH) is seeking expressions of interest from interested organisations for the above services and / or goods.

Organisations wishing to express their interest are requested to register on the London

Tenders Portal ([www.londontenders.org](http://www.londontenders.org)) where the opportunity documentation will be available for download. You will be required to complete an online questionnaire.

Organisations must ensure that access to the system is available to their representatives dealing with the contract and that this contact is updated as and when required.

The council will not be liable for the lack of delegated access within the organisation and will not send any documentation regarding the opportunity, which shall be exclusively available through the portal.

Suppliers are responsible for allowing sufficient time to submit their Application. The Council accepts no liability whatsoever for tenders that are not submitted due to internet connectivity issues, transmission delays or errors.

Council is an Equal Opportunities Employer and a supporter of Ethical Governance, our protocol can be found HERE Or via <http://www.towerhamlets.gov.uk/>

If you require any further information prior to submit and expression of interest, please contact the Council via email [procurement@towerhamlets.gov.uk](mailto:procurement@towerhamlets.gov.uk) quoting the contract internal reference number.

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

This contract is subject to renewal

Yes

Description of renewals

Initial Contract Duration: 24 months

Extensions: 12 + 12 months

#### **II.3) Estimated date of publication of contract notice**

18 October 2021

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

