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Planning

G5674 Healthwatch Tower Hamlets (HWTH)

Tower Hamlets

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-024390

Procurement identifier (OCID): ocids-h6vhtk-02e6b5

Published 1 October 2021, 8:58am

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

Mulberry Place

London

E14 2BG

Contact

Mrs Jay Bains

Email

procurement@towerhamlets.gov.uk

Telephone

+44 2073644015

Country

United Kingdom

NUTS code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

G5674 Healthwatch Tower Hamlets (HWTH)

Reference number

DN572512

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a prior information notice to give advance notification to potential suppliers that may be interested in discussing with the Commissioners the requirements of the service and applying for this future contract opportunity.

The Health and Social Care Act 2012 requires each local authority to have in place a local Healthwatch organisation. HWTH statutory functions and duties are available at [Healthwatch England Website](#)

Tower Hamlets Council is committed to ensuring our local Healthwatch can be an effective consumer champion for our residents and make a difference through contributing and achieving improvements in the borough's health and care system. The Council has agreed a refined service model for Healthwatch Tower Hamlets (HWTH) which draws on best practice and builds on the local achievements of our current provider. Going forward, HWTH will:

- Carry out the statutory functions;
- Be a representative corporate body, embedded in local communities;
- Engage, involve and proactively reach out to the full range of diverse communities in Tower Hamlets, enabling residents to have their voices heard;
- Act as local consumer champion representing the collective voice of local people (meaning patients, service users, carers and the public), on the borough's Health and Wellbeing Board;
- Develop robust partnerships with key health and social care stakeholders with a view of contributing towards positive outcomes for the residents
- Have real influence with commissioners, providers, regulators and Healthwatch England using their knowledge of what matters to local people; and
- Achieve tangible changes/ improvements (both small-scale and strategic) to local health and social services, through holding the system to account and identifying solutions to problems

This is a prior information notice to give advance notice to potential suppliers that may be interested in discussing with the team the requirements and applying for this future

contract opportunity

A bidders' event will be held on 14th October 2021, 11am at

https://teams.microsoft.com/l/meetup-join/19%3ameeting_NTE1MzMzMWQtZGE2OC00ZjBiLTk1ZDgtOWIyMDQ4NDk3MzBl%40thread.v2/0?context=%7b%22Tid%22%3a%223c0aec87-f983-418f-b3dc-d35db83fb5d2%22%2c%22Oid%22%3a%22ab123634-0eb4-4ee6-a9e9-b839494399d0%22%7d

Please confirm you will be attending the event either through the Portal or by sending an email to Jay.Bains@towerhamlets.gov.uk by 12 noon on 11th October 2021 quoting Healthwatch G5674

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

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Additional Information:

Organisations wishing to express their interest are requested to register on the London Tenders Portal (www.londontenders.org) where the documentation will be available for download in the future.

Additional Information:

The London Borough of Tower Hamlets (LBTH) is seeking expressions of interest from interested organisations for the above services and / or goods.

Organisations wishing to express their interest are requested to register on the London

Tenders Portal (www.londontenders.org) where the opportunity documentation will be available for download. You will be required to complete an online questionnaire.

Organisations must ensure that access to the system is available to their representatives dealing with the contract and that this contact is updated as and when required.

The council will not be liable for the lack of delegated access within the organisation and will not send any documentation regarding the opportunity, which shall be exclusively available through the portal.

Suppliers are responsible for allowing sufficient time to submit their Application. The Council accepts no liability whatsoever for tenders that are not submitted due to internet connectivity issues, transmission delays or errors.

Council is an Equal Opportunities Employer and a supporter of Ethical Governance, our protocol can be found HERE Or via <http://www.towerhamlets.gov.uk/>

If you require any further information prior to submit and expression of interest, please contact the Council via email procurement@towerhamlets.gov.uk quoting the contract internal reference number.

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

This contract is subject to renewal

Yes

Description of renewals

Initial Contract Duration: 24 months

Extensions: 12 + 12 months

II.3) Estimated date of publication of contract notice

18 October 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

