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Contract

Information, Advice and Guidance Service

Isle of Wight Council

F03: Contract award notice

Notice identifier: 2023/S 000-024345

Procurement identifier (OCID): ocds-h6vhtk-037712

Published 18 August 2023, 1:50pm

Section I: Contracting authority

I.1) Name and addresses

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

Contact

Mrs Claire Sarr

Email

claire.sarr@iow.gov.uk

Telephone

+44 1983821000

Country

United Kingdom

Region code

UKJ34 - Isle of Wight

Internet address(es)

Main address

<http://www.iow.gov.uk>

Buyer's address

<http://www.iow.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Information, Advice and Guidance Service

Reference number

DN637659

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Isle of Wight Council (“the Authority”) invites Tenders from suitably qualified suppliers (“Potential

Suppliers”) for the provision of an Information, Advice and Guidance Service (“IAG”).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £919,320

II.2) Description

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

The Isle of Wight Council ("the Authority") are seeking to deliver an Information, Advice and Guidance Service ("IAG").

The Authority and its partners are committed to providing a universal high quality consistent and integrated IAG service. This service will play an important role in promoting wellbeing, improving wellbeing and protecting wellbeing. The IAG service helps people access information and advice which supports them to better respond to; debt, housing, health and wellbeing, welfare and benefits, employment, caring and care options, consumer rights, legal advice and other IAG issues.

The service is delivered in a way which assists people in; avoiding crisis and empowers people with tools to support them in maximising their independence and developing positive strategies for self-help and financial resilience.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The term of the contract shall be 1st July 2023 until 30th June 2026 with the option to extend for up to a further 24 months at the sole discretion of the Authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-029473](#)

Section V. Award of contract

Contract No

1

Title

Information, Advice and Guidance Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 March 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Citizens Advice Isle of Wight

Newport

PO30 1UD

Country

United Kingdom

NUTS code

- UKJ34 - Isle of Wight

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £919,320

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

Country

United Kingdom

