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Tender

Debt Advice Quality Accreditation Scheme

Money And Pensions Service

F02: Contract notice

Notice identifier: 2021/S 000-024342

Procurement identifier (OCID): ocds-h6vhtk-02e685

Published 30 September 2021, 3:55pm

Section I: Contracting authority

I.1) Name and addresses

Money And Pensions Service

Holborn Centre, 120 Holbornholborn Centre, 120 Holborn

LONDON

EC1N2TD

Contact

Nicholas Cole

Email

nicholas.cole@maps.org.uk

Telephone

+44 7368646272

Country

United Kingdom

NUTS code

UKI31 - Camden and City of London

Internet address(es)

Main address

<https://moneyandpensionservice.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://maps.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Debt Advice Quality Accreditation Scheme

Reference number

21-76

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The Money and Pensions Service's vision is 'Everyone making the most of their money and pensions'. The Money and Pensions Service (MaPS) is an arm's-length-body, sponsored by the Department for Work and Pensions, with a joint commitment to ensuring that people throughout the UK have guidance and access to the information they need to make effective financial decisions over their lifetime.

MaPS provides people in England with information and advice on debt and is the biggest funder of free-to Customer debt advice. In 2019/20 MaPS worked with delivery partners to provide customers with free and effective advice while driving up the quality and providing training and support to advisers on the ground.

MaPS Debt Advice Quality Framework (DAQF) provides a single mechanism; against which Third-Party Standards/Codes and Third Party Training/Qualifications can be mapped against and assessed.

Where third-party standards/codes are in compliance with the DAQF, they are awarded MaPS Quality Framework accreditation, and this subsequently allows organisations holding these accredited quality standards/codes to deliver MaPS funded debt advice services.

Many of debt advice services in the UK adhere to one or more quality and membership codes ("Third-Party Standards/Codes") issued by various organisations. The further details of the accredited standards/codes can be seen at [debtquality website](#). Organisations that hold an accredited standard are expected to focus on consistent quality measures in delivering debt advice services.

Debt advisers within both the 'free to client' and 'fee charging' sectors will undertake a range of training/qualifications to equip themselves with the skills and knowledge required to provide advice. These training programmes/qualifications ("Third-Party Training/Qualifications") are provided by various organisations.

MaPS requires a single independent external organisation with skills, knowledge and experience in assessment and auditing to map Third-Party Standards/Codes and Third Party

To access this Opportunity, please visit the MaPS eProcurement Portal and register as a Supplier, if you are not already registered. You will then be able to see the Opportunity notice, which will allow you to register your interest and view the associated documents.

<https://maps.app.jaggaer.com/>

II.1.5) Estimated total value

Value excluding VAT: £172,800

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2022

End date

31 March 2025

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Any interested party must be able to demonstrate their independence from the debt sector

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 October 2021

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

10 November 2021

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Money and Pensions Service

London

Country

United Kingdom