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Contract

IT Servicedesk

Health Education England

F03: Contract award notice

Notice identifier: 2023/S 000-024335

Procurement identifier (OCID): ocds-h6vhtk-03f530

Published 18 August 2023, 12:56pm

Section I: Contracting authority

I.1) Name and addresses

Health Education England

1st Floor, Blenheim House, Duncombe Street

Leeds

LS1 4PL

Contact

Commercial Team

Email

workforcecommercialteam@hee.nhs.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://www.hee.nhs.uk

Buyer's address

https://www.hee.nhs.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT Servicedesk

Reference number

C35862

II.1.2) Main CPV code

• 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

Service Desk Plus Cloud Enterprise

https://atamis-1928.my.salesforce.com/sfc/p/0O000000rwim/a/8d000001TAeL/B04xyY2Fu__EwUcWNW_.ou69od2w38gCIBBuEZQis0g

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £150,708.29

II.2) Description

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

Direct award, This Award was made in line with Health Education England's Standing Financial Instructions for the Delivery of Education and Training Services.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

Explanation:

This Award was made in line with Health Education England's Standing Financial Instructions for the Delivery of Education and Training Services.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 October 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Set 3 Solutions

4 Kings Court, Harwood Road, Horsham

West Sussex

RH13 5UR

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

07529472

Internet address

www.set3.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £150,708.29

Lowest offer: £150,708.29 / Highest offer: £150,708.29 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1	Review	body
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The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

https://www.judiciary.uk/courts-and-tribunals/high-court/

VI.4.2) Body responsible for mediation procedures

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

https://www.judiciary.uk/courts-and-tribunals/high-court/

VI.4.4) Service from which information about the review procedure may be obtained

The High Court

The Strand

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WC2A 2LL

Country

United Kingdom

Internet address

https://www.judiciary.uk/courts-and-tribunals/high-court/