

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/024332-2025>

Pipeline

Telephony Services

NORTH WEST AMBULANCE SERVICE NHS TRUST

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-024332

Procurement identifier (OCID): ocids-h6vhtk-051c20

Published 21 May 2025, 5:41pm

Scope

Description

Unified Communications solution for the current core telephony platform

Total value (estimated)

- £3,085,000 excluding VAT
- £3,702,000 including VAT

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 7 years

Main category

Services

CPV classifications

- 64211000 - Public-telephone services

Contract locations

- UKD - North West (England)

Procedure

Procedure type

Award under framework

Above or below total value threshold

Above or equal to threshold

Contracting authority

NORTH WEST AMBULANCE SERVICE NHS TRUST

- NHS Organisation Data Service: RX7
- Public Procurement Organisation Number: PGTN-2617-YXZW

Chorley New Road

Bolton

BL1 5DD

United Kingdom

Email: strategicprocurement@nwas.nhs.uk

Region: UKD36 - Greater Manchester North West

Organisation type: Public authority - central government