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Tender

1784 Provision of an Electronic Patient Database for NHS Arden & GEM CSU

NHS Arden and GEM CSU

F02: Contract notice

Notice identifier: 2024/S 000-024330

Procurement identifier (OCID): ocds-h6vhtk-04873c

Published 2 August 2024, 2:42pm

Section I: Contracting authority

I.1) Name and addresses

NHS Arden and GEM CSU

St John's House, East Street

Leicester

LE1 6NB

Contact

Mark Didcock

Email

mark.didcock@nhs.net

Country

United Kingdom

Region code

UKF2 - Leicestershire, Rutland and Northamptonshire

Internet address(es)

Main address

<https://www.ardengemcsu.nhs.uk/>

Buyer's address

<https://www.ardengemcsu.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

1784 Provision of an Electronic Patient Database for NHS Arden & GEM CSU

Reference number

C298809

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden & GEM CSU seeks competitive offers for a secure web-based solution is required to enable AGCSU to continue to provide a value for money and a streamlined referral management system and electronic patient database to our customers.

The system will be utilised across the IFR services, referral services and the Norfolk Medicines Support Service team. It will allow referral requests for High-Cost Drugs, Prior Approvals, Individual Funding Requests, Gender Dysphoria Hair Epilation and Children and Young People gender service to be received by the relevant services and processed accordingly, and the ability to be able to track and monitor all referrals. Referrals may be received from Primary Care, Secondary Care, and independent providers, and processed in line with local or national commissioning pathways on behalf of the services/geographies.

The system will be required to hold patient data, be searchable, have suitable access control, reporting functions and meet all necessary Information Governance requirements for such systems.

II.1.5) Estimated total value

Value excluding VAT: £130,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

Main site or place of performance

NHS Arden & Greater East Midlands Commissioning Support Unit

II.2.4) Description of the procurement

NHS Arden & GEM CSU seeks competitive offers for a secure web-based solution is required to enable AGCSU to continue to provide a value for money and a streamlined referral management system and electronic patient database to our customers.

The system will be utilised across the IFR services, referral services and the Norfolk Medicines Support Service team. It will allow referral requests for High-Cost Drugs, Prior Approvals, Individual Funding Requests, Gender Dysphoria Hair Epilation and Children and Young People gender service to be received by the relevant services and processed accordingly, and the ability to be able to track and monitor all referrals. Referrals may be received from Primary Care, Secondary Care, and independent providers, and processed in line with local or national commissioning pathways on behalf of the services/geographies.

The system will be required to hold patient data, be searchable, have suitable access control, reporting functions and meet all necessary Information Governance requirements for such systems.

The system will need to allow bespoke development to support the expansion of referral services.

To register your interest, please follow the link below, and search for the project reference as detailed: <https://health-family.force.com/s/Welcome>

Project Reference: C298809

Project Name: 1784 Provision of an Electronic Patient Database for NHS Arden & GEM CSU

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.6) Estimated value

Value excluding VAT: £130,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

17 November 2024

End date

16 November 2025

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract is for 12 months with an option to extend for a further 12 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 September 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 1 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

2 August 2024

Local time

6:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

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Project Reference: C298809

Project Name: 1784 Provision of an Electronic Patient Database for NHS Arden & GEM CSU

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>