This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/024323-2021">https://www.find-tender.service.gov.uk/Notice/024323-2021</a>

Tender

# **Education Village Academy Trust - Managed Service**

**Education Village Academy Trust** 

F02: Contract notice

Notice identifier: 2021/S 000-024323

Procurement identifier (OCID): ocds-h6vhtk-02e672

Published 30 September 2021, 2:40pm

# **Section I: Contracting authority**

## I.1) Name and addresses

**Education Village Academy Trust** 

Salters Lane

Darlington

DL1 2AN

#### Contact

Geoff Chandler

#### **Email**

geoff.chandler@moxton-education.com

#### **Telephone**

+44 1400272408

#### Country

**United Kingdom** 

**NUTS** code

UKC13 - Darlington

Internet address(es)

Main address

https://www.educationvillage.org.uk

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.educationvillage.org.uk/guidance-and-policies/

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

Education

# **Section II: Object**

## II.1) Scope of the procurement

## II.1.1) Title

Education Village Academy Trust - Managed Service

#### II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

This procurement is all about identifying a single supplier to provide a fully outsourced managed service to the Trust. At the sole discretion of the Trust any future schools that the Trust may incorporate into the Trust will also be added to the ICT contract. Any additional schools will co-terminate to the end same end date of the initial contract.

Further details regarding timescales are noted below but in summary this is advertised as a maximum 5 year service with start and end dates as follows:

- Service start date 21st February 2022 (First Day of Spring Half Term)
- Service end date 20th February 2027

The new Managed service provider will also deliver a range of technology and change management projects to go ahead as soon as possible to both stabilise, address historic under investment in ICT and move to a predominantly cloud/off-site environment. It is envisaged the main part of this will be complete by the end of the Summer of 2022. Going forward there may well also be opportunity to include wider communications infrastructure into the deliverables under the same contract - The FTS advertisement takes note of this.

The companies identified from these shortlisting questions to receive the ITT will then receive a detailed set of requirements. For the purposes of this shortlisting stage bidders should assume that the ITT will include, but not be limited to;

- strategic advice and direction to the Trust regarding ICT
- a core 50 week service

Page 4 to 9

service desk

local staffing that bidders deem necessary to deliver the SLA

responsibility for design, specification, installation and management of all ICT

infrastructure

• supply of goods and services based on an agreed Best Value (BV) approach

management of all ICT against an agreed SLA

management of 3rd parties

relevant monitoring, management, patching and reporting

training - technical and curriculum as necessary

expectation that the provider will drive innovation

risk registers and inventory management

collective partnership targets aligned to the Trusts objectives

• probable integration and upgrade of the communications and security infrastructure

Bidders should note the following;

• The Trust will provide a standard contract as part of the ITT Pack

• There will be a requirement for TUPE - only from the Trust

Further details about the solution requirements will be provided to those bidders who are

shortlisted to receive the ITT pack.

#### II.1.5) Estimated total value

Value excluding VAT: £3,200,000

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

## II.2.2) Additional CPV code(s)

- 72400000 Internet services
- 80100000 Primary education services
- 80200000 Secondary education services
- 80400000 Adult and other education services
- 80500000 Training services

## II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

This procurement is all about identifying a single supplier to provide a fully outsourced managed service. At the sole discretion of the Trust any future schools that the Trust may incorporate into the Trust will also be added to the ICT contract. Any additional schools will co-terminate to the end same end date of the initial contract.

Further details regarding timescales are noted below but in summary this is advertised as a maximum 5 year service with start and end dates as follows:

- Service start date 21st February 2022 (First Day of Spring Half Term)
- Service end date 20th February 2027

The new Managed service provider will also deliver a range of technology and change management projects to go ahead as soon as possible to both stabilise, address historic under investment in ICT and move to a predominantly cloud/off-site environment. It is envisaged the main part of this will be complete by the end of the Summer of 2022. Going forward there may well also be opportunity to include wider communications infrastructure into the deliverables under the same contract - The FTS advertisement takes note of this.

The companies identified from these shortlisting questions to receive the ITT will then receive a detailed set of requirements. For the purposes of this shortlisting stage bidders should assume that the ITT will include, but not be limited to:

- strategic advice and direction to the Trust regarding ICT
- a core 50 week service

- service desk
- local staffing that bidders deem necessary to deliver the SLA
- responsibility for design, specification, installation and management of all ICT infrastructure
- supply of goods and services based on an agreed Best Value (BV) approach
- management of all ICT against an agreed SLA
- management of 3rd parties
- relevant monitoring, management, patching and reporting
- training technical and curriculum as necessary
- expectation that the provider will drive innovation
- risk registers and inventory management
- collective partnership targets aligned to the Trusts objectives
- probable integration and upgrade of the communications and security infrastructure

Bidders should note the following;

- The Trust will provide a standard contract as part of the ITT Pack
- There will be a requirement for TUPE only from the Trust

Further details about the solution requirements will be provided to those bidders who are shortlisted to receive the ITT pack.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £3,200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

**Duration in months** 

60

This contract is subject to renewal

No

#### II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3

Maximum number: 6

#### II.2.10) Information about variants

Variants will be accepted: No

## II.2.11) Information about options

Options: No

# Section III. Legal, economic, financial and technical information

# III.1) Conditions for participation

## III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

## Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Competitive procedure with negotiation

Accelerated procedure

Justification:

This procurement is being undertaken using the Negotiated Procedure with accelerated

timescales. Accelerated timescales are being justified due to the fact that the Trust has experienced a range of technical challenges recently. As a result of this the Trust needs to de-risk its IT environment both in terms of technology and service as soon as possible so as to eliminate future risk to teaching, learning and management.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 October 2021

Local time

12:00pm

# IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

3 November 2021

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 March 2022

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

# VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

## VI.4) Procedures for review

VI.4.1) Review body

Education Village Academy TRust

Salters Lane

Darlington

DL1 2AN

Country

**United Kingdom**