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Awarded contract

Living Well At Home - Dynamic Framework Agreement

Oxfordshire County Council

F03: Contract award notice

Notice reference: 2021/S 000-024286

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Section I: Contracting authority

I.1) Name and addresses

Oxfordshire County Council

4th Floor County Hall, New Road

Oxford

OX1 1ND

Contact

Mr Matthew Clothier

Email

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Country

United Kingdom

NUTS code

UKJ14 - Oxfordshire

Internet address(es)

Main address

<http://www.oxfordshire.gov.uk>

Buyer's address

<http://www.oxfordshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Living Well At Home - Dynamic Framework Agreement

Reference number

DN515997

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council has established a Dynamic Framework Agreement (DFA) - (under the Light Touch Regime – Schedule 3 Public Contract Regulations 2015) for the provision of Living Well At Home Services (LWAH) which will include, Reablement and Homecare, Homecare only and Extra Care Housing. Tenderers were invited for inclusion on the DFA.

The Dynamic Framework Agreement will be for an initial term of four years (2021 - 2025) with an option for the Council to extend for up to a further three years (2025 - 2028).

Concurrently, the Council will also be awarding call off contracts for Reablement and Homecare (Lot 1A) and Extra Care Housing (Lot 2A). These will also be for an initial term of four years (2021 – 2025) with an option for the Council to extend for up to a further three years (2025 – 2028).

The DFA will have the flexibility to include additional and complimentary services, during the life of the Dynamic Framework Agreement in line with Regulation 72 of the Public Contract Regulation (2015).

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £188,200,000 / Highest offer: £206,100,000 taken into consideration

II.2) Description

II.2.1) Title

Reablement and Homecare

Lot No

1A

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

II.2.4) Description of the procurement

Delivery of Reablement and ongoing Homecare by the Strategic Partner within the respective zone. There are 5 zones in total.

II.2.5) Award criteria

Quality criterion - Name: Quality Questions / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Homecare

Lot No

1B

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

II.2.4) Description of the procurement

Delivery of Homecare by the Zonal Partners within the respective zone.

There are 13 zones in total.

II.2.5) Award criteria

Quality criterion - Name: Quality Questions / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Accredited Partner List (APL)

Lot No

1C

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

II.2.4) Description of the procurement

Delivery of Homecare by the Accredited Partners within the respective zone.

There are 13 zones in total.

Please note Lot 1C APL will only be active from Year 2 of the Dynamic Framework Agreement (DFA). Applicants will be able to join the APL at any point following the establishment of the DFA, subject to meeting the criteria specified in the tender documents. In Year 1 they will join as Zonal Partners on Lot 1B and from Year 2 they will join the Accredited Partner List (APL) Lot 1C.

II.2.5) Award criteria

Quality criterion - Name: Quality Questions / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Extra Care Housing (ECH)

Lot No

2A

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

II.2.4) Description of the procurement

Delivery of Extra Care by the Strategic Partner to all schemes within the respective cluster.

There are 4 clusters in total.

II.2.5) Award criteria

Quality criterion - Name: Quality Questions / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-002094](#)

Section V. Award of contract

Lot No

1A

Title

Living Well at Home (LWAH) - Reablement and Homecare

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 August 2021

V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Care Outlook Ltd - (Zone 1; Cherwell)

Hove

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Eleanor Nursing and Social Care Ltd - (Zone 2; Oxford)

London

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

All Care (GB) Ltd - (Zone 3; South Oxfordshire)

Hampshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Agincare (UK) Ltd - (Zones 4 & 5; Vale of White Horse & West Oxfordshire)

Dorset

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £87,600,000 / Highest offer: £96,400,000 taken into consideration

Section V. Award of contract

Lot No

1B

Title

Living Well at Home (LWAH) - Homecare

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 August 2021

V.2.2) Information about tenders

Number of tenders received: 49

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Agincare UK Ltd (Zones - 1, 4, 6, 7, 12 & 13)

Dorset

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

All Care (GB) Ltd (Zones - 1-13)

Hampshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Alina Homecare Ltd (t/a Alina Homecare Banbury) - (Zone - 2)

Surrey

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care Hearted Ltd (Zones - 1-13)

Coventry

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Care Outlook Ltd (Zones - 2, 3, 4, 5 & 6)

Hove

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Commit2Care Services Ltd (Zones - 1-13)

Kent

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eleanor Nursing and Social Care Ltd. (Zones - 1-13)

London

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Griegcare Ltd (Zones - 2)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Home Helpers Care Selsley Ltd (Zones - 4, 5, 7, 8, 11, 12 & 13)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

IQ Homecare Ltd (t/a Kare Plus Oxford) (Zones - 6, 7, 8, 9, 10, 11, 12 & 13)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Mega Resource Ltd (Zones - 1, 2 & 3)

Northampton

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Pechiv Ltd (t/a Pechiv Care Services Ltd) (Zones - 11, 12 & 13)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PLL Business Solutions Ltd (t/a PLL Care Services) (Zones - 1, 3, 4, 5 & 6)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Sevacare UK Ltd (t/a Mayfair Homecare) (Zones - 8, 9, 10, 11, 12 & 13)

Wolverhampton

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Sky Vigil Care Ltd (Zones - 1, 4 & 7)

Gloucester

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

T. How Homely Ltd (t/a T.H Homely Care Services) (Zone - 2)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Xperience Recruitment Ltd (t/a Xperience Care) (Zones - 4, 5, 7, 11, 12 & 13)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

YOD Ltd. (t/a YOD Care Services) (Zones - 1, 3, 5 & 6)

London

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £74,900,000 / Highest offer: £82,300,000 taken into consideration

Section V. Award of contract

Lot No

2A

Title

Living Well at Home (LWAH) - Extra Care Housing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 August 2021

V.2.2) Information about tenders

Number of tenders received: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

All Care (GB) Ltd (Clusters - 3 & 4)

Hampshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £25,700,000 / Highest offer: £27,400,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court (Royal Courts of Justice)

London

Country

United Kingdom