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Contract

## **Living Well At Home - Dynamic Framework Agreement**

Oxfordshire County Council

F03: Contract award notice

Notice identifier: 2021/S 000-024286

Procurement identifier (OCID): ocds-h6vhtk-028f84

Published 30 September 2021, 11:16am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Oxfordshire County Council

4th Floor County Hall, New Road

Oxford

OX1 1ND

#### **Contact**

Mr Matthew Clothier

#### **Email**

[matt.clothier@oxfordshire.gov.uk](mailto:matt.clothier@oxfordshire.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKJ14 - Oxfordshire

**Internet address(es)**

Main address

<http://www.oxfordshire.gov.uk>

Buyer's address

<http://www.oxfordshire.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Living Well At Home - Dynamic Framework Agreement

Reference number

DN515997

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council has established a Dynamic Framework Agreement (DFA) - (under the Light Touch Regime – Schedule 3 Public Contract Regulations 2015) for the provision of Living Well At Home Services (LWAH) which will include, Reablement and Homecare, Homecare only and Extra Care Housing. Tenderers were invited for inclusion on the DFA.

The Dynamic Framework Agreement will be for an initial term of four years (2021 - 2025) with an option for the Council to extend for up to a further three years (2025 - 2028).

Concurrently, the Council will also be awarding call off contracts for Reablement and Homecare (Lot 1A) and Extra Care Housing (Lot 2A). These will also be for an initial term of four years (2021 – 2025) with an option for the Council to extend for up to a further three years (2025 – 2028).

The DFA will have the flexibility to include additional and complimentary services, during the life of the Dynamic Framework Agreement in line with Regulation 72 of the Public Contract Regulation (2015).

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £188,200,000 / Highest offer: £206,100,000 taken into consideration

## **II.2) Description**

### **II.2.1) Title**

Reablement and Homecare

Lot No

1A

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKJ14 - Oxfordshire

### **II.2.4) Description of the procurement**

Delivery of Reablement and ongoing Homecare by the Strategic Partner within the respective zone. There are 5 zones in total.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality Questions / Weighting: 100%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Homecare

Lot No

1B

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKJ14 - Oxfordshire

### **II.2.4) Description of the procurement**

Delivery of Homecare by the Zonal Partners within the respective zone.

There are 13 zones in total.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality Questions / Weighting: 100%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Accredited Partner List (APL)

Lot No

1C

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKJ14 - Oxfordshire

### **II.2.4) Description of the procurement**

Delivery of Homecare by the Accredited Partners within the respective zone.

There are 13 zones in total.

Please note Lot 1C APL will only be active from Year 2 of the Dynamic Framework Agreement (DFA). Applicants will be able to join the APL at any point following the establishment of the DFA, subject to meeting the criteria specified in the tender documents. In Year 1 they will join as Zonal Partners on Lot 1B and from Year 2 they will join the Accredited Partner List (APL) Lot 1C.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality Questions / Weighting: 100%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Extra Care Housing (ECH)

Lot No

2A

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKJ14 - Oxfordshire

### **II.2.4) Description of the procurement**

Delivery of Extra Care by the Strategic Partner to all schemes within the respective cluster.

There are 4 clusters in total.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality Questions / Weighting: 100%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-002094](#)

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## **Section V. Award of contract**

### **Lot No**

1A

### **Title**

Living Well at Home (LWAH) - Reablement and Homecare

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19



The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Care Outlook Ltd - (Zone 1; Cherwell)

Hove

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Eleanor Nursing and Social Care Ltd - (Zone 2; Oxford)

London

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

All Care (GB) Ltd - (Zone 3; South Oxfordshire)

Hampshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Agincare (UK) Ltd - (Zones 4 & 5; Vale of White Horse & West Oxfordshire)

Dorset

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £87,600,000 / Highest offer: £96,400,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

1B

### **Title**

Living Well at Home (LWAH) - Homecare

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 49

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Agincare UK Ltd (Zones - 1, 4, 6, 7, 12 & 13)

Dorset

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

#### **V.2.3) Name and address of the contractor**

All Care (GB) Ltd (Zones - 1-13)

Hampshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Alina Homecare Ltd (t/a Alina Homecare Banbury) - (Zone - 2)

Surrey

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care Hearted Ltd (Zones - 1-13)

Coventry

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Care Outlook Ltd (Zones - 2, 3, 4, 5 & 6)

Hove

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Commit2Care Services Ltd (Zones - 1-13)

Kent

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eleanor Nursing and Social Care Ltd. (Zones - 1-13)

London

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Griegcare Ltd (Zones - 2)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Home Helpers Care Selsley Ltd (Zones - 4, 5, 7, 8, 11, 12 & 13)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

IQ Homecare Ltd (t/a Kare Plus Oxford) (Zones - 6, 7, 8, 9, 10, 11, 12 & 13)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Mega Resource Ltd (Zones - 1, 2 & 3)

Northampton

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Pechiv Ltd (t/a Pechiv Care Services Ltd) (Zones - 11, 12 & 13)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PLL Business Solutions Ltd (t/a PLL Care Services) (Zones - 1, 3, 4, 5 & 6)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Sevacare UK Ltd (t/a Mayfair Homecare) (Zones - 8, 9, 10, 11, 12 & 13)

Wolverhampton

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No



**V.2.3) Name and address of the contractor**

Sky Vigil Care Ltd (Zones - 1, 4 & 7)

Gloucester

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

T. How Homely Ltd (t/a T.H Homely Care Services) (Zone - 2)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Xperience Recruitment Ltd (t/a Xperience Care) (Zones - 4, 5, 7, 11, 12 & 13)

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

YOD Ltd. (t/a YOD Care Services) (Zones - 1, 3, 5 & 6)

London

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £74,900,000 / Highest offer: £82,300,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

2A

### **Title**

Living Well at Home (LWAH) - Extra Care Housing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

17 August 2021

**V.2.2) Information about tenders**

Number of tenders received: 13

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

All Care (GB) Ltd (Clusters - 3 & 4)

Hampshire

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £25,700,000 / Highest offer: £27,400,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court (Royal Courts of Justice)

London

Country

United Kingdom