

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/024284-2021>

Tender

## **AHG\_000333 - Wellbeing Technology Platform and Services (CS81) - RFI**

Anchor Hanover Group

F01: Prior information notice

Call for competition

Notice identifier: 2021/S 000-024284

Procurement identifier (OCID): ocids-h6vhtk-02e64b

Published 30 September 2021, 10:32am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Anchor Hanover Group

Anchor Hanover Group

Bradford

BD1 2ST

#### **Contact**

Alex Holdsworth

#### **Email**

[procurement@anchorhanover.org.uk](mailto:procurement@anchorhanover.org.uk)

#### **Country**

United Kingdom

## **NUTS code**

UKE41 - Bradford

## **Internet address(es)**

Main address

<https://www.anchorhanover.org.uk/>

Buyer's address

<https://anchorhanover.wax-live.com/S2C/SignIn.aspx>

## **I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://anchorhanover.wax-live.com/S2C/Bespoke/AnchorHanover/AnchorHanoverRegistration.aspx>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://anchorhanover.wax-live.com/S2C/Bespoke/AnchorHanover/AnchorHanoverRegistration.aspx>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://anchorhanover.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ViewEvent.aspx?EventID=722>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Housing and community amenities

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

AHG\_000333 - Wellbeing Technology Platform and Services (CS81) - RFI

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

One of the guiding principles of our Business Plan is for more and better homes and as part of that, starting in one of our new developments (scheduled to open in January 2022) we are embedding Wellbeing in every aspect of the development. Our Wellbeing 360 product (the output of this project) will form part of that offer. We have developed and tested our Wellbeing 360 product during an extensive pilot with the objective of creating a premium wellbeing service/or services for new independent living.

The approach was based off NEF 5 ways to Wellbeing principles and our organisations ARCH values.

Our wellbeing product is a holistic approach delivered through all aspects of the scheme and we are looking for a partner(s) to provide and support this service via a technology platform and also by running weekly classes and webinars to our participating residents.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

### **II.2.1) Title**

Technology Platform & Portal

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 72222300 - Information technology services

### **II.2.3) Place of performance**

NUTS codes

- UKE41 - Bradford

### **II.2.4) Description of the procurement**

Following the RFI, we believe Lot 1 will be:

Lot 1. Technology Platform & Portal

? Safe and Secure platform

? Library of wellbeing information covering all 5 ways to Wellbeing

? Connect, Be Active, Take Notice, Keep Learning, Give

? Library to be accessible at any time by our customers

? Library to be accessible from mobile, tablet and desktop devices across most desktop technologies (IOS, Android, Windows?. )

? Access to online and recorded classes

? For customers at some of our sites, namely 11 All Sale sites & on an ad-hoc basis to customers across the 34 Mixed Tenure sites:-

? Reporting both at individual and company level

? Regular surveys to track progress

? Integrations to wearable technology e.g. Fit Bits

? Goal setting and tracking

The opportunity can be accessed via our e-sourcing platform here:

<https://anchorhanover.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ViewEvent.aspx?EventID=722>

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

18 January 2022

This contract is subject to renewal

Yes

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The opportunity can be accessed via our e-sourcing platform here:

<https://anchorhanover.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ViewEvent.aspx?EventID=722>

Estimated values are currently unknown for this Lot.

## **II.2) Description**

### **II.2.1) Title**

Wellbeing Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 98336000 - Training, workout or aerobic services

### **II.2.3) Place of performance**

NUTS codes

- UKE41 - Bradford

### **II.2.4) Description of the procurement**

Following the RFI, we believe Lot 2 will be:

Lot 2. Wellbeing Services

? Delivery of online recorded and interactive sessions delivered by qualified, highly experienced Wellbeing professionals to cover activity, support, advice and information

? Progressive planning and advice in line with local and international wellbeing standards.

The opportunity can be accessed via our e-sourcing platform here:

<https://anchorhanover.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ViewEvent.aspx?EventID=722>

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

18 January 2022

This contract is subject to renewal

Yes

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The opportunity can be accessed via our e-sourcing platform here:

<https://anchorhanover.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ViewEvent.aspx?EventID=722>

Estimated values are currently unknown for this Lot.

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract



---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

15 October 2021

Local time

3:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.5) Scheduled date for start of award procedures**

17 January 2022

---

## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Leeds Combined Court Centre

1 Oxford Row

Leeds

LS1 3BG

Country

United Kingdom