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Pipeline

Technology Enabled Care Service

Westmorland and Furness Council

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-024256

Procurement identifier (OCID): ocds-h6vhtk-051be0

Published 21 May 2025, 4:21pm

Scope

Description

Westmorland and Furness Council are publishing this notice to advise are considering the re-commissioning and procurement intentions for a Technology Enabled Care Service (TEC) to enable an alarm response service for the residents of Westmorland & Furness. The aim of this service is to make full use of new digital technologies to provide the best possible TEC service and experience for the people of Westmorland and Furness.

Considerations are as follows:

Commission a Technology Enabled Care Service that:

- Delivers a real time and life critical care monitoring service.
- Utilises new and improved technologies, as they are developed.
- Supports self-management of wellbeing.
- Plan and intervene to minimise the impact of the digital switchover.
- Ensure all devices are interoperable and use open standards.

- Prevents need from arising or escalating.
- Enable people to regain skills, using TEC during their period of reablement, and when coming out of hospital.
- Routinely collect and analyse TEC care data and evidence what works, as part of service planning, improvement and delivery.
- Target funding and investment in new ways of working, new models of care and innovative TEC.
- May include a Carers' Contingency Plan Service
- Develops a strength based approach that promote people's independence enabling people to become more independent and feel safe and secure (as far as possible) in their own home and in the wider community.
- Work in Partnership in an integrated way with practitioners to identify new solutions that reduce risks and increases independence.
- Continues growth of the Council's Prevention Strategies.
- Support informal carers in their caring role and thus reduce the risk of carer breakdown.
- Develop an integrated approach to application of Assistive Technology and Environmental monitoring.
- Have an extended range of equipment solutions that are not limited to a single supplier and remains flexible throughout the lifetime of the contract.
- Encourage use of Telecare and Assistive Technology in extra care housing, supported living and care homes.
- To support people to manage long-term conditions

Total value (estimated)

- £2,854,000 excluding VAT
- £2,854,000 including VAT

Contract dates (estimated)

- 1 July 2026 to 30 June 2029
- 3 years

Main category

Goods

CPV classifications

- 33196000 - Medical aids
- 85300000 - Social work and related services

Contract locations

- UKD12 - East Cumbria

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 September 2025

Procedure

Procedure type

Open procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

Westmorland and Furness Council

- Public Procurement Organisation Number: PYYD-1758-YNVR

South Lakeland House

Kendal

LA9 4DQ

United Kingdom

Email: Procurement.Mailbox.WAF@Cumbria.gov.uk

Website: <http://www.westmorlandandfurness.gov.uk>

Region: UKD12 - East Cumbria

Organisation type: Public authority - sub-central government