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Contract

Independent Supported Living Service for Adults with High Level Needs Flexible Framework - Initial Round

South Tyneside Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-024251

Procurement identifier (OCID): ocids-h6vhtk-0448d8

Published 2 August 2024, 10:40am

Section I: Contracting authority

I.1) Name and addresses

South Tyneside Council

Town Hall, Westoe Road

SOUTH SHIELDS

NE332RL

Contact

Karen Dixon

Email

karen.dixon@southtyneside.gov.uk

Telephone

+44 1914244052

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.southtyneside.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Independent Supported Living Service for Adults with High Level Needs Flexible Framework - Initial Round

Reference number

S8655

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this Flexible Framework Agreement (FFA) is to create a list of Providers who can offer high quality independent supported living services for adult with high level care and support needs.

In order to deliver this Contract, you will be required to evidence that you hold current CQC registration for the provision of Personal Care for the particular client group you are bidding for and have a proven track record of delivering similar services.

The Council is creating this FFA without restrictions to the number of Providers who can join, only that they meet all the requirements of the application process and Service Specification.

The Flexible Framework Agreement (Contract) will be an open framework for new applications every three months throughout the duration of the Contract to give Providers the opportunity to join the FFA during its life.

The Contract consists of 2 Lots:

Lot 1 - Learning Disabilities and / or Neurodevelopmental Disorders

Lot 2 - Mental Health Needs

Applicants may apply for one or both lots.

Suppliers will be required to express interest in this opportunity on the NEPO ProContract system. If not already registered on ProContract please register at the following link: <https://procontract.due-north.com>. Suppliers will then be granted access to the application documentation - Project Number DN714950. Please note that registering on ProContract and expressing interest does not mean that you have bid for the tender - once the above steps are complete you will be required to complete and submit the flexible framework application documentation.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £124,000,000

II.2) Description

II.2.1) Title

Learning disabilities and / or Neurodevelopmental Disorders

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Borough of South Tyneside

II.2.4) Description of the procurement

Provision of independent supported living services to people with a learning disability and / or neurodevelopmental disorders.

II.2.14) Additional information

The initial framework period is 48 months, with the option to extend by 2 x 24 month periods commencing 1 July 2024.

II.2) Description

II.2.1) Title

Mental Health Needs

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Borough of South Tyneside

II.2.4) Description of the procurement

Independent Supported Living services for people with mental health needs.

II.2.14) Additional information

The initial framework will be for 48 months, with the option to extend by 2 x 24 months, commencing 1 July 2024.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.11) Main features of the award procedure

The application process will assess the organisation's ability to meet the Council's basic requirements, to understand as much as possible about the organisation and how they operate and to assess their ability to deliver the Service Specification. Precise details of the assessment process is set out in the Application Pack.

Applicants must pass the application process to be placed on the Flexible Framework Agreement (FFA) List. Once on the FFA List the Council will call-off contracts in line with the Framework Terms and Conditions.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-008293](#)

Section V. Award of contract

Lot No

Lots 1 and 2

Title

Ashdown Care Homes Ltd

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Ashdown Care Homes Ltd

5 Ladyrigg, Ponteland

Newcastle upon Tyne

NE20 9QS

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

04779830

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lot 1

Title

Be Caring Ltd

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Be Caring Ltd

3rd Floor Arden House, Regent Centre, Gosforth

Newcastle upon Tyne

NE3 3LZ

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

05367714

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lots 1 and 2

Title

Community Integrated Care

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Community Integrated Care

2 Old Market Court, Miners Way

Widnes

WA87SP

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

Companies House

02225727

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lots 1 and 2

Title

Coquet Trust

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Coquet Trust

Coquet House, Queensway South

Gateshead

NE11 0ED

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

06251078

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lots 1 and 2

Title

Creative Support Ltd

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Creative Support Ltd

Wellington House, 131 Wellington Road South

Stockport

SK1 3TS

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Charity Commission (England and Wales)

27440R

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lot 1

Title

Dimensions Personalised Support Ltd

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Dimensions Personalised Support Ltd

Ground Floor, Building 1230, Arlington Business Park, Theale

Reading

RG7 4SA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

11596744

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lot 1

Title

Essential Care and Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Essential Care and Support Ltd

Suite 22, The Globe Centre, St James Square

Accrington

BB5 0RE

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

Companies House

04946148

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lot 1

Title

Flexible Support Options Ltd

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Flexible Support Options Ltd

2nd Floor Adelphi Chambers, 20 Shakespeare Street

Newcastle upon Tyne

NE1 6AQ

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

07920625

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lots 1 and 2

Title

Inspired Care Ltd trading as Cura Care

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Inspired Care Ltd

Unit 5 Woodstock Way, Boldon Business Park

Boldon Colliery

NE35 9PF

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

07972371

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lots 1 and 2

Title

Lifeways Community Care Ltd

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Lifeways Community Care Ltd

No. 2 The Square, Birchwood Boulevard

Warrington

WA3 7QY

Country

United Kingdom

NUTS code

- UKD61 - Warrington

Companies House

04126127

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lots 1 and 2

Title

Potential Ltd trading as Potens

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Potensial Ltd trading as Potens

68 Grange Road West, Birkenhead

Wirral

CH41 4DB

Country

United Kingdom

NUTS code

- UKD74 - Wirral

Companies House

05846789

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lot 2

Title

Rethink Trading Ltd

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Rethink Trading Ltd

28 Albert Embankment

London

SE1 7GR

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04570581

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lot 1

Title

Sunderland Home Care Associates (20-20) Ltd

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Sunderland Home Care Associates (20-20) Ltd

Unit 3, North Hylton Office Park

Sunderland

SR5 3AD

Country

United Kingdom

NUTS code

- UKC23 - Sunderland

Companies House

03564689

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lots 1 and 2

Title

Saint John of God Hospitaller Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

Saint John of God Hospitaller Services

1-3 Lingfield House, Lingfield Point, Yarn

Darlington

DL1 1RW

Country

United Kingdom

NUTS code

- UKC13 - Darlington

Companies House

5324279

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lot 1

Title

St Anne's Community Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

St Anne's Community Services

Unit 5, Fountain Court, 12 Bruntcliffe Way, Morley

Leeds

LS27 0JG

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

01089026

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

Lots 1 and 2

Title

United Response Services Ltd

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

V.2.3) Name and address of the contractor

United Response Services Ltd

7th Floor Knolly's House, 17 Addiscombe Road

Croydon

CR0 6SR

Country

United Kingdom

NUTS code

- UKI62 - Croydon

Companies House

11788717

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section VI. Complementary information

VI.3) Additional information

This award relates to the initial round of submissions for this open framework. This framework is opened and closed every 3 months with the intention to attract as many suppliers as can meet the selection and award requirements, as such it is difficult to estimate how much business each supplier will win under this framework and therefore the £value to each supplier.

VI.4) Procedures for review

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

South Tyneside Council

