

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/024251-2024>

Contract

## **Independent Supported Living Service for Adults with High Level Needs Flexible Framework - Initial Round**

South Tyneside Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-024251

Procurement identifier (OCID): ocids-h6vhtk-0448d8

Published 2 August 2024, 10:40am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Tyneside Council

Town Hall, Westoe Road

SOUTH SHIELDS

NE332RL

#### **Contact**

Karen Dixon

#### **Email**

[karen.dixon@southtyneside.gov.uk](mailto:karen.dixon@southtyneside.gov.uk)

#### **Telephone**

+44 1914244052

**Country**

United Kingdom

**Region code**

UKC22 - Tyneside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.southtyneside.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Independent Supported Living Service for Adults with High Level Needs Flexible Framework - Initial Round

Reference number

S8655

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The purpose of this Flexible Framework Agreement (FFA) is to create a list of Providers who can offer high quality independent supported living services for adult with high level care and support needs.

In order to deliver this Contract, you will be required to evidence that you hold current CQC registration for the provision of Personal Care for the particular client group you are bidding for and have a proven track record of delivering similar services.

The Council is creating this FFA without restrictions to the number of Providers who can join, only that they meet all the requirements of the application process and Service Specification.

The Flexible Framework Agreement (Contract) will be an open framework for new applications every three months throughout the duration of the Contract to give Providers the opportunity to join the FFA during its life.

The Contract consists of 2 Lots:

Lot 1 - Learning Disabilities and / or Neurodevelopmental Disorders

## Lot 2 - Mental Health Needs

Applicants may apply for one or both lots.

Suppliers will be required to express interest in this opportunity on the NEPO ProContract system. If not already registered on ProContract please register at the following link: <https://procontract.due-north.com>. Suppliers will then be granted access to the application documentation - Project Number DN714950. Please note that registering on ProContract and expressing interest does not mean that you have bid for the tender - once the above steps are complete you will be required to complete and submit the flexible framework application documentation.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £124,000,000

## **II.2) Description**

### **II.2.1) Title**

Learning disabilities and / or Neurodevelopmental Disorders

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Borough of South Tyneside

## **II.2.4) Description of the procurement**

Provision of independent supported living services to people with a learning disability and / or neurodevelopmental disorders.

### **II.2.14) Additional information**

The initial framework period is 48 months, with the option to extend by 2 x 24 month periods commencing 1 July 2024.

## **II.2) Description**

### **II.2.1) Title**

Mental Health Needs

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Borough of South Tyneside

## **II.2.4) Description of the procurement**

Independent Supported Living services for people with mental health needs.

### **II.2.14) Additional information**

The initial framework will be for 48 months, with the option to extend by 2 x 24 months, commencing 1 July 2024.

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Form of procedure

Open procedure

#### IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

#### IV.1.11) Main features of the award procedure

The application process will assess the organisation's ability to meet the Council's basic requirements, to understand as much as possible about the organisation and how they operate and to assess their ability to deliver the Service Specification. Precise details of the assessment process is set out in the Application Pack.

Applicants must pass the application process to be placed on the Flexible Framework Agreement (FFA) List. Once on the FFA List the Council will call-off contracts in line with the Framework Terms and Conditions.

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-008293](#)

---

## Section V. Award of contract

### Lot No

Lots 1 and 2

### Title

Ashdown Care Homes Ltd

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 July 2024

### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

### **V.2.3) Name and address of the contractor**

Ashdown Care Homes Ltd

5 Ladyrigg, Ponteland

Newcastle upon Tyne

NE20 9QS

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

04779830

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Be Caring Ltd

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

#### **V.2.3) Name and address of the contractor**

Be Caring Ltd

3rd Floor Arden House, Regent Centre, Gosforth

Newcastle upon Tyne

NE3 3LZ

Country

United Kingdom

NUTS code

- UKC22 - Tyneside



Companies House

05367714

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

### **Section V. Award of contract**

#### **Lot No**

Lots 1 and 2

#### **Title**

Community Integrated Care

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

1 July 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

##### **V.2.3) Name and address of the contractor**

Community Integrated Care

2 Old Market Court, Miners Way

Widnes

WA87SP

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

Companies House

02225727

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

### **Section V. Award of contract**

#### **Lot No**

Lots 1 and 2

#### **Title**

Coquet Trust

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

1 July 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

### **V.2.3) Name and address of the contractor**

Coquet Trust

Coquet House, Queensway South

Gateshead

NE11 0ED

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

06251078

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

## **Section V. Award of contract**

### **Lot No**

Lots 1 and 2

### **Title**

Creative Support Ltd

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 July 2024

### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

### **V.2.3) Name and address of the contractor**

Creative Support Ltd

Wellington House, 131 Wellington Road South

Stockport

SK1 3TS

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Charity Commission (England and Wales)

27440R

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

## Section V. Award of contract

### Lot No

Lot 1

### Title

Dimensions Personalised Support Ltd

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

1 July 2024

#### V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received by electronic means: 31

#### V.2.3) Name and address of the contractor

Dimensions Personalised Support Ltd

Ground Floor, Building 1230, Arlington Business Park, Theale

Reading

RG7 4SA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

11596744

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

### **Section V. Award of contract**

#### **Lot No**

Lot 1

#### **Title**

Essential Care and Support

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

1 July 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

##### **V.2.3) Name and address of the contractor**

Essential Care and Support Ltd

Suite 22, The Globe Centre, St James Square

Accrington

BB5 ORE

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

Companies House

04946148

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Flexible Support Options Ltd

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

### **V.2.3) Name and address of the contractor**

Flexible Support Options Ltd

2nd Floor Adelphi Chambers, 20 Shakespeare Street

Newcastle upon Tyne

NE1 6AQ

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

07920625

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

## **Section V. Award of contract**

### **Lot No**

Lots 1 and 2

### **Title**

Inspired Care Ltd trading as Cura Care

A contract/lot is awarded: Yes



## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 July 2024

### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

### **V.2.3) Name and address of the contractor**

Inspired Care Ltd

Unit 5 Woodstock Way, Boldon Business Park

Boldon Colliery

NE35 9PF

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

07972371

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

## **Section V. Award of contract**

### **Lot No**

Lots 1 and 2

### **Title**

Lifeways Community Care Ltd

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

#### **V.2.3) Name and address of the contractor**

Lifeways Community Care Ltd

No. 2 The Square, Birchwood Boulevard

Warrington

WA3 7QY

Country

United Kingdom

NUTS code

- UKD61 - Warrington

Companies House

04126127

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

### **Section V. Award of contract**

#### **Lot No**

Lots 1 and 2

#### **Title**

Potential Ltd trading as Potens

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

1 July 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

##### **V.2.3) Name and address of the contractor**

Potensial Ltd trading as Potens

68 Grange Road West, Birkenhead

Wirral

CH41 4DB

Country

United Kingdom

NUTS code

- UKD74 - Wirral

Companies House

05846789

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

## **Section V. Award of contract**

### **Lot No**

Lot 2

### **Title**

Rethink Trading Ltd

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

### **V.2.3) Name and address of the contractor**

Rethink Trading Ltd

28 Albert Embankment

London

SE1 7GR

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04570581

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Sunderland Home Care Associates (20-20) Ltd

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 July 2024

### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

### **V.2.3) Name and address of the contractor**

Sunderland Home Care Associates (20-20) Ltd

Unit 3, North Hylton Office Park

Sunderland

SR5 3AD

Country

United Kingdom

NUTS code

- UKC23 - Sunderland

Companies House

03564689

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

## **Section V. Award of contract**

### **Lot No**

Lots 1 and 2

### **Title**

Saint John of God Hospitaller Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

#### **V.2.3) Name and address of the contractor**

Saint John of God Hospitaller Services

1-3 Lingfield House, Lingfield Point, Yarn

Darlington

DL1 1RW

Country

United Kingdom

NUTS code

- UKC13 - Darlington

Companies House

5324279

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

### **Section V. Award of contract**

#### **Lot No**

Lot 1

#### **Title**

St Anne's Community Services

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

1 July 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

##### **V.2.3) Name and address of the contractor**

St Anne's Community Services

Unit 5, Fountain Court, 12 Bruntcliffe Way, Morley

Leeds



LS27 0JG

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

01089026

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

## **Section V. Award of contract**

### **Lot No**

Lots 1 and 2

### **Title**

United Response Services Ltd

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received by electronic means: 31

**V.2.3) Name and address of the contractor**

United Response Services Ltd

7th Floor Knolly's House, 17 Addiscombe Road

Croydon

CR0 6SR

Country

United Kingdom

NUTS code

- UKI62 - Croydon

Companies House

11788717

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

This award relates to the initial round of submissions for this open framework. This framework is opened and closed every 3 months with the intention to attract as many suppliers as can meet the selection and award requirements, as such it is difficult to estimate how much business each supplier will win under this framework and therefore the £value to each supplier.

### **VI.4) Procedures for review**

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

South Tyneside Council