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Contract

Regulatory Case Management Solution

OFSTED

F03: Contract award notice

Notice identifier: 2024/S 000-024250

Procurement identifier (OCID): ocds-h6vhtk-03cf85

Published 2 August 2024, 10:32am

Section I: Contracting authority

I.1) Name and addresses

OFSTED

Royal Exchange

MANCHESTER

M27BR

Contact

Info Contracts

Email

info-contracts@ofsted.gov.uk

Telephone

+44 3000130102

Country

United Kingdom

Region code

UKD33 - Manchester

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.ofsted.gov.uk>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Other activity

Ofsted inspect services providing education and skills for learners of all ages. It also regulates and inspects services that care for children and young people

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Regulatory Case Management Solution

Reference number

CON 1354

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Office for Standards in Education, Children's Services and Skills (Ofsted) is pleased to invite you to submit a formal tender submission to become Ofsted's Regulatory Case Management Solution (RCMS) supplier.

The Contract Term will be for an initial 5-year period with the option to extend for up to a further 10 years subject to the agreement of both parties.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Office for Standards in Education, Children's Services and Skills (Ofsted) is pleased to invite you to submit a formal tender submission to become Ofsted's Regulatory Case Management Solution (RCMS) supplier.

Ofsted has previously published a Prior Information Notice relating to this requirement:
Publication reference: 2023/S 000-014981

We are seeking to procure a Regulatory Case Management Solution (RCMS) that enables us to be an effective right touch regulator and force for improvement, always making best use of data and insights to promote high standards of care and act on risk to keep children safer. Having completed pre-market engagement, we are considering both a configurable platform or a finished commercial off-the-shelf product.

The Contract Term will be for an initial 5-year period with the option to extend for up to a

further 10 years subject to the agreement of both parties.

The option to extend the contract will be solely at Ofsted's discretion and will be subject to satisfactory supplier performance, government approval and availability of funding.

Potential Suppliers should not make any assumption that Ofsted will exercise its discretion to extend the contract for any specific period (for example, for 5 years at a time) or at all.

The 5-year contract period will include an initial "partnering" phase followed by a design phase, which will both be used to determine whether Ofsted wishes to continue with the remaining term of the contract or activate a pause or contract break.

Should Ofsted wish to continue beyond these initial phases, a subsequent build, configuration and implementation phase will precede the commencement of the live service.

We are carrying out this exercise using the Competitive Procedure with Negotiation process.

Ofsted reserves the right to:

? award this contract on the basis of the initial tender without negotiation

? negotiate in successive stages in order to reduce the number of tenders to be negotiated by applying the award criteria specified in the ITT.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The Contract Term will be for an initial 5-year period with the option to extend for up to a further 10 years subject to the agreement of both parties.

II.2.14) Additional information

The Contract Term will be for an initial 5-year period with the option to extend for up to a further 10 years subject to the agreement of both parties.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-035194](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

Ofsted is still committed to replacing its case Regulatory Case Management system. However, more technological investigation and refinement is required before continuing any further.

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended. London

London

Country

United Kingdom