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Contract

## **Regulatory Case Management Solution**

OFSTED

F03: Contract award notice

Notice identifier: 2024/S 000-024250

Procurement identifier (OCID): ocds-h6vhtk-03cf85

Published 2 August 2024, 10:32am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

OFSTED

Royal Exchange

MANCHESTER

M27BR

#### **Contact**

Info Contracts

#### **Email**

[info-contracts@ofsted.gov.uk](mailto:info-contracts@ofsted.gov.uk)

#### **Telephone**

+44 3000130102

#### **Country**

United Kingdom

**Region code**

UKD33 - Manchester

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.ofsted.gov.uk](http://www.ofsted.gov.uk)

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Other activity

Ofsted inspect services providing education and skills for learners of all ages. It also regulates and inspects services that care for children and young people

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Regulatory Case Management Solution

Reference number

CON 1354

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

**II.1.3) Type of contract**

## Supplies

### **II.1.4) Short description**

The Office for Standards in Education, Children's Services and Skills (Ofsted) is pleased to invite you to submit a formal tender submission to become Ofsted's Regulatory Case Management Solution (RCMS) supplier.

The Contract Term will be for an initial 5-year period with the option to extend for up to a further 10 years subject to the agreement of both parties.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The Office for Standards in Education, Children's Services and Skills (Ofsted) is pleased to invite you to submit a formal tender submission to become Ofsted's Regulatory Case Management Solution (RCMS) supplier.

Ofsted has previously published a Prior Information Notice relating to this requirement:  
Publication reference: 2023/S 000-014981

We are seeking to procure a Regulatory Case Management Solution (RCMS) that enables us to be an effective right touch regulator and force for improvement, always making best use of data and insights to promote high standards of care and act on risk to keep children safer. Having completed pre-market engagement, we are considering both a configurable platform or a finished commercial off-the-shelf product.

The Contract Term will be for an initial 5-year period with the option to extend for up to a

further 10 years subject to the agreement of both parties.

The option to extend the contract will be solely at Ofsted's discretion and will be subject to satisfactory supplier performance, government approval and availability of funding.

Potential Suppliers should not make any assumption that Ofsted will exercise its discretion to extend the contract for any specific period (for example, for 5 years at a time) or at all.

The 5-year contract period will include an initial "partnering" phase followed by a design phase, which will both be used to determine whether Ofsted wishes to continue with the remaining term of the contract or activate a pause or contract break.

Should Ofsted wish to continue beyond these initial phases, a subsequent build, configuration and implementation phase will precede the commencement of the live service.

We are carrying out this exercise using the Competitive Procedure with Negotiation process.

Ofsted reserves the right to:

? award this contract on the basis of the initial tender without negotiation

? negotiate in successive stages in order to reduce the number of tenders to be negotiated by applying the award criteria specified in the ITT.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract Term will be for an initial 5-year period with the option to extend for up to a further 10 years subject to the agreement of both parties.

#### **II.2.14) Additional information**

The Contract Term will be for an initial 5-year period with the option to extend for up to a further 10 years subject to the agreement of both parties.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-035194](#)

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## **Section V. Award of contract**

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Ofsted is still committed to replacing its case Regulatory Case Management system. However, more technological investigation and refinement is required before continuing any further.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended. London

London

Country

United Kingdom