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Contract

Employee Assistance Programme & Physiotherapy Services

South Western Ambulance Service NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-024228

Procurement identifier (OCID): ocids-h6vhtk-049cc1

Published 21 May 2025, 4:10pm

Section I: Contracting authority

I.1) Name and addresses

South Western Ambulance Service NHS Foundation Trust

Westcountry House, Abbey Court, Eagle Way, Sowton Industrial Estate

Exeter

EX2 7HY

Contact

Alasdair Rust

Email

alasdair.rust@swast.nhs.uk

Country

United Kingdom

Region code

UKK4 - Devon

Internet address(es)

Main address

<https://www.swast.nhs.uk>

Buyer's address

<https://www.swast.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Employee Assistance Programme & Physiotherapy Services

Reference number

SWAST-3114-HRW

II.1.2) Main CPV code

- 98334000 - Wellness services

II.1.3) Type of contract

Services

II.1.4) Short description

South Western Ambulance Service NHS Foundation Trust ("SWASFT") has awarded a contract for the provision of an Employee Assistance Programme, Physiotherapy & Trauma Therapy Service for all colleagues across the organisation. These services are essential in ensuring that colleagues have access to support for all aspects of their well-being, mental, social, and physical.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,617,056

II.2) Description

II.2.2) Additional CPV code(s)

- 98334000 - Wellness services
- 98334000 - Wellness services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

SWASFT has established a contract to for the provision of Employee Assistance Programme, Physiotherapy & Trauma Therapy services.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 55

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

The initial term is for three years, with the option to extend by five years in no less than twelve month increments.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

For any queries related to this procurement, please reach out to Alasdair Rust;
Alasdair.rust@swast.nhs.uk.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-030243](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 April 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ravenscroft Healthcare Ltd

Harrow

Country

United Kingdom

NUTS code

- UKI7 - Outer London – West and North West

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £727,675.20

Total value of the contract/lot: £1,617,056

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand,

London,

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.theroyalcourtsofjustice.com>