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Contract

## **Employee Assistance Programme & Physiotherapy Services**

South Western Ambulance Service NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-024228

Procurement identifier (OCID): ocids-h6vhtk-049cc1

Published 21 May 2025, 4:10pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Western Ambulance Service NHS Foundation Trust

Westcountry House, Abbey Court, Eagle Way, Sowton Industrial Estate

Exeter

EX2 7HY

#### **Contact**

Alasdair Rust

#### **Email**

[alsdair.rust@swast.nhs.uk](mailto:alsdair.rust@swast.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKK4 - Devon

**Internet address(es)**

Main address

<https://www.swast.nhs.uk>

Buyer's address

<https://www.swast.nhs.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Employee Assistance Programme & Physiotherapy Services

Reference number

SWAST-3114-HRW

#### **II.1.2) Main CPV code**

- 98334000 - Wellness services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

South Western Ambulance Service NHS Foundation Trust ("SWASFT") has awarded a contract for the provision of an Employee Assistance Programme, Physiotherapy & Trauma Therapy Service for all colleagues across the organisation. These services are essential in ensuring that colleagues have access to support for all aspects of their well-being, mental, social, and physical.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,617,056

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 98334000 - Wellness services
- 98334000 - Wellness services

#### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

#### **II.2.4) Description of the procurement**

SWASFT has established a contract to for the provision of Employee Assistance Programme, Physiotherapy & Trauma Therapy services.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 55

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 35

#### **II.2.11) Information about options**

Options: Yes

Description of options

The initial term is for three years, with the option to extend by five years in no less than twelve month increments.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

For any queries related to this procurement, please reach out to Alasdair Rust;  
[Alasdair.rust@swast.nhs.uk](mailto:Alasdair.rust@swast.nhs.uk).

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-030243](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Ravenscroft Healthcare Ltd

Harrow

Country

United Kingdom

NUTS code

- UKI7 - Outer London – West and North West

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £727,675.20

Total value of the contract/lot: £1,617,056

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Strand,

London,

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.theroyalcourtsofjustice.com>