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Tender

CS5732 Supported Housing Pathway

Tower Hamlets

F02: Contract notice

Notice identifier: 2024/S 000-024227

Procurement identifier (OCID): ocds-h6vhtk-0486fb

Published 1 August 2024, 8:26pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

Contact

Ms Shelley Wood

Email

shelley.wood@towerhamlets.gov.uk

Telephone

+44 244778066

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.londontenders.org/procontract/supplier.nsf/frm_home?openForm&Login

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.londontenders.org/procontract/supplier.nsf/frm_home?openForm&Login

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CS5732 Supported Housing Pathway

Reference number

DN735374

II.1.2) Main CPV code

- 85000000 - Health and social work services
 - DA28 - Social service

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Tower Hamlets is looking to procure suitable Provider(s) to deliver Young People's Supported Housing Pathway services.

The Contract Period is initially for a period of three years, although the Authority reserves the right to extend the Contract on the same terms for further periods of 12 months, up to 24 months, making a total possible Contract Period of Five years.

The estimated total contract value of this Contract is £1,735,000 (exc VAT) and split across the four Lots:

(1) Lot 1 – £685,000

(2) Lot 2 – £485,000

(3) Lot 3 – £210,000

(4) Lot 4 – £355,000.

II.1.5) Estimated total value

Value excluding VAT: £8,700,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

High to medium support accommodation for YP aged 16-19

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
 - DA28 - Social service

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Young People's Supported Housing Pathway is designed to provide accommodation and support services to YP aged 16 to 25, who are in and on the edge of care, such as (but not limited to): looked-after children (LAC), care leavers (CLs), unaccompanied asylum-seeking children (UASC), YP who are former UASC, homeless YP, YP at risk of homelessness and young parents (with their babies).

The services for Lot 1 are made up of:

- 20 High Support units - Split between YP aged 16 and 17 (Ofsted-registered) and YP 18 and 19 – 24/7 staff on site
- 2 Emergency Beds - For YP 16-17 (Ofsted-registered) - 24/7 staff on site
- 4 Medium Support units - 5 hours per day of staff on site + night concierge

The successful Provider will enter into contract with London Borough of Tower Hamlets

initial contract term is three years, although the Authority reserves the right to extend the Contract on the same terms for further periods of 12 months, up to 24 months, making a total possible Contract Period of Five years

The Lot 1 annual contract value is £685,000, making the total possible Contract value of £3,425,000.

Tower Hamlets are procuring this contract accordance with the Public Contracts Regulations 2015 (PCR 2015) (“the Regulations”) Schedule 3 (“Light Touch Regime”) service.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,425,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

optional extensions on the same terms for further periods of 12 months, up to 24 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

High to medium support accommodation for YP aged 18-25

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
 - DA28 - Social service

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Young People's Supported Housing Pathway is designed to provide accommodation and support services to YP aged 16 to 25, who are in and on the edge of care, such as (but not limited to): looked-after children (LAC), care leavers (CLs), unaccompanied asylum-seeking children (UASC), YP who are former UASC, homeless YP, YP at risk of homelessness and young parents (with their babies).

Lot 2 is made up of:

- 17 High Support units - For YP aged 18+ – 24/7 staff on site
- 2 Emergency Beds - For YP aged 18+ – 24/7 staff on site
- 5 Medium Support units - Aimed at pregnant girls and young parents (with their babies) – 5 hours per day of staff on site + night concierge

The initial contract term is three years, although the Authority reserves the right to extend the Contract on the same terms for further periods of 12 months, up to 24 months, making a total possible Contract Period of Five years

The Lot 2 annual contract value is £485,000, making the total possible Contract value of

£2,425,000.

Tower Hamlets are procuring this contract accordance with the Public Contracts Regulations 2015 (PCR 2015) (“the Regulations”) Schedule 3 (“Light Touch Regime”) service.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,425,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

optional extensions on the same terms for further periods of 12 months, up to 24 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Low to medium support accommodation for YP aged 18-25

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Young People's Supported Housing Pathway is designed to provide accommodation and support services to YP aged 16 to 25, who are in and on the edge of care, such as (but not limited to): looked-after children (LAC), care leavers (CLs), unaccompanied asylum-seeking children (UASC), YP who are former UASC, homeless YP, YP at risk of homelessness and young parents (with their babies).

Lot 3 is made up of:

- 12 Medium Support units - For YP aged 18+ - 3-5h per day of staff on site

The initial contract term is three years, although the Authority reserves the right to extend the Contract on the same terms for further periods of 12 months, up to 24 months, making a total possible Contract Period of Five years

The Lot 3 annual contract value is £210,000, making the total possible Contract value of £1,050,000.

Tower Hamlets are procuring this contract accordance with the Public Contracts Regulations 2015 (PCR 2015) ("the Regulations") Schedule 3 ("Light Touch Regime") service.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

optional extensions on the same terms for further periods of 12 months, up to 24 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Low support accommodation, with visiting support for YP aged 16-25

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Young People's Supported Housing Pathway is designed to provide accommodation and support services to YP aged 16 to 25, who are in and on the edge of care, such as (but not limited to): looked-after children (LAC), care leavers (CLs), unaccompanied asylum-seeking children (UASC), YP who are former UASC, homeless YP, YP at risk of homelessness and young parents (with their babies).

Lot 4 is made up of:

- 15 Self-contained flats - For YP aged 18+, with 2-4h of visiting support per week
- 25 Floating support - For YP aged 16 to 25 - 2-4h of support per week
- 3 Low Support units - For pregnant girls and young mothers aged 18+, with visiting support – 2-4 hours per week
- 2 Additional Low Support units - For YP aged 18+, with 2-4h of visiting support per week

The initial contract term is three years, although the Authority reserves the right to extend the Contract on the same terms for further periods of 12 months, up to 24 months, making a total possible Contract Period of Five years

The Lot 4 annual contract value is £355,000, making the total possible Contract value of £1,775,000.

Tower Hamlets are procuring this contract accordance with the Public Contracts Regulations 2015 (PCR 2015) ("the Regulations") Schedule 3 ("Light Touch Regime") service.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,775,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

optional extensions on the same terms for further periods of 12 months, up to 24 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Lot 1 Bidders must be Ofsted registered with the certificate matching those of the services proposed in the bid

Where staff members are due to work directly with children and YP, providers must obtain an enhanced Disclosure and Barring Service (DBS) check

The Council expects all support / key workers, and other members of staff involved in the care delivered to children and YP, to have:

- an awareness and understanding of the experiences of homeless YP, UASC, LAC and CLs, and the challenges facing YP in transition;
- an understanding of the communication needs of YP, including diverse language skills and an ability to deploy creative approaches when engaging with YP;

- the interpersonal skills necessary to build trusting relationships with YP in order to promote independence, including the skills needed to respond to challenging behaviours, in a safe and effective manner;
- an awareness and understanding of the social and emotional needs of teenage parents and other vulnerable YP, and the challenges they face;
- an awareness and understanding of child development and best practice in promoting healthy living;
- an understanding of the legal framework around children's rights and services, as well as homelessness-related legislation; and
- an understanding of the roles of different professionals and agencies involved in the care and support of YP with complex needs (e.g. children's social care services, child and adolescent mental health services).

Service / Registered Managers must have experience of delivering services to YP and must, as a minimum, possess:

- a recognised social work qualification, such as a Certificate in Social Service (CSS), a Certificate of Qualification in Social Work (CQSW), a Diploma in Social Work (DipSW) or a Social Work Degree; or
- a relevant NVQ Level 4 professional qualification, or equivalent

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As detailed in accompanying Tender documents

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 September 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

4 September 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Tower Hamlets reserve the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. Tower Hamlets shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion. For the avoidance of doubt, all costs incurred by any applicant and/or tenderer before signature of any contract with Tower Hamlets shall be incurred entirely at that bidder's risk.

Tower Hamlets anticipates that the Transfer of Undertakings (Protection of Employment) Regulations 2006 does apply to this Contract

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Contracting Authority will observe a 10-day stand still period following the aware of the contract and conduct itself in respect of any appeals in accordance with the Public Contracts Regulations 2015 (as amended)

VI.4.4) Service from which information about the review procedure may be obtained

Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom