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Tender

Managed Bank Services for 111

London Ambulance Service NHS Trust

F02: Contract notice

Notice identifier: 2024/S 000-024207

Procurement identifier (OCID): ocids-h6vhtk-0486f0

Published 1 August 2024, 4:40pm

Section I: Contracting authority

I.1) Name and addresses

London Ambulance Service NHS Trust

220 Waterloo Road

London

SE1 8SD

Contact

Kitty Whitehead

Email

londamb.purchasing.requests@nhs.net

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://www.londonambulance.nhs.uk>

Buyer's address

<https://www.londonambulance.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed Bank Services for 111

II.1.2) Main CPV code

- 79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

The London Ambulance Services requires a supplier to provide an outsourced staff bank service for roles required by the 111/Integrated Urgent Care service.

The outsourced staff bank will provide workers who deliver flexible cover and support for planned and unplanned gaps in staffing. The staff bank will help manage our workforce and maximise shift fill rates and there is no commitment to hours.

Services that suppliers can provide as part of a managed staff bank include:

Internal and external recruitment of bank workers

Ensure workers are compliant with NHS employers employment check standards and pay rolling the workers

Operational and performance management of staff

Use of Flexible Workers to support peak resource demands both proactively and reactively

The provider will charge a monthly management fee on top of the workers' rates.

II.1.5) Estimated total value

Value excluding VAT: £19,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79610000 - Placement services of personnel
- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Managed Bank Service will form Tier 1 of a series of outsourced contracts that will provide innovation and resilience support to the LAS in the delivery of the 111 service.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £19,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Selection criteria as stated in the procurement documents

III.1.2) Economic and financial standing

List and brief description of selection criteria

As detailed in the invitation to tender

Minimum level(s) of standards possibly required

As detailed in the invitation to tender

III.1.3) Technical and professional ability

List and brief description of selection criteria

As detailed in the invitation to tender

Minimum level(s) of standards possibly required

As detailed in the invitation to tender

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 September 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

13 September 2024

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

The Managed Bank Contract will form Tier 1 of a series of outsourced contracts that will provide innovation and resilience support to the LAS in the delivery of the 111 service.

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>