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Tender

## **Managed Bank Services for 111**

London Ambulance Service NHS Trust

F02: Contract notice

Notice identifier: 2024/S 000-024207

Procurement identifier (OCID): ocds-h6vhtk-0486f0

Published 1 August 2024, 4:40pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Ambulance Service NHS Trust

220 Waterloo Road

London

SE1 8SD

#### **Contact**

Kitty Whitehead

#### **Email**

[londamb.purchasing.requests@nhs.net](mailto:londamb.purchasing.requests@nhs.net)

#### **Country**

United Kingdom

## **Region code**

UKI - London

## **Internet address(es)**

Main address

<https://www.londonambulance.nhs.uk>

Buyer's address

<https://www.londonambulance.nhs.uk>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Managed Bank Services for 111

#### **II.1.2) Main CPV code**

- 79620000 - Supply services of personnel including temporary staff

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Ambulance Services requires a supplier to provide an outsourced staff bank service for roles required by the 111/Integrated Urgent Care service.

The outsourced staff bank will provide workers who deliver flexible cover and support for planned and unplanned gaps in staffing. The staff bank will help manage our workforce and maximise shift fill rates and there is no commitment to hours.

Services that suppliers can provide as part of a managed staff bank include:

Internal and external recruitment of bank workers

Ensure workers are compliant with NHS employers employment check standards and pay rolling the workers

Operational and performance management of staff

Use of Flexible Workers to support peak resource demands both proactively and reactively

The provider will charge a monthly management fee on top of the workers' rates.

#### **II.1.5) Estimated total value**

Value excluding VAT: £19,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79610000 - Placement services of personnel
- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The Managed Bank Service will form Tier 1 of a series of outsourced contracts that will provide innovation and resilience support to the LAS in the delivery of the 111 service.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £19,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Selection criteria as stated in the procurement documents

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

As detailed in the invitation to tender

Minimum level(s) of standards possibly required

As detailed in the invitation to tender

#### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

As detailed in the invitation to tender

Minimum level(s) of standards possibly required

As detailed in the invitation to tender

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 September 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

13 September 2024

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.3) Additional information**

The Managed Bank Contract will form Tier 1 of a series of outsourced contracts that will provide innovation and resilience support to the LAS in the delivery of the 111 service.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>