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Tender

Peer Support Workers and Parent Carer Peer Support Workers in MH and in Autism

NHS England

F02: Contract notice

Notice identifier: 2024/S 000-024205

Procurement identifier (OCID): ocds-h6vhtk-0486ef

Published 1 August 2024, 4:27pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

Skipton House, 80 London Road

London

SE1 6LH

Contact

NHSE WT&E Team

Email

england.workforcecommercialteam@nhs.net

Country

United Kingdom

Region code

UKI31 - Camden and City of London

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Peer Support Workers and Parent Carer Peer Support Workers in MH and in Autism

Reference number

C296115

II.1.2) Main CPV code

- 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

Peer Support Workers (PSWs) and Parent Carer Peer Support Workers (PCPSW) in mental health settings, are individuals with lived experience of mental health challenges or have lived experience of supporting a child or young person (CYP) with mental health challenges. Autism Peer Support Workers in mental health settings, are individuals with lived experience of autism or have lived experience of supporting an autistic child or young person. They provide support to people (or their families), receiving care that is built on shared experiences and empathy, while working towards the individual's recovery journey.

II.1.5) Estimated total value

Value excluding VAT: £11,646,440

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

10. Lot 9 Envelope

Lot No

Lot 9 - Autism PSW

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Please note weighting breakdown for Lot 9

Technical = 80%

Social Value = 20%

Commercial = Pass/ Fail

Please note the following:-

1. All Questions must achieve a minimum mark of 2, where 0 is Unacceptable and 4 is Excellent.
2. NHS England shall reject any Tender which does not meet or exceed the minimum mark required for every question with a minimum mark.
3. Each Tenderer must achieve a minimum weighted score against the questions set out in the Technical & Commercial Envelope and the requirements of 60% on Technical and a Pass on Commercial.
4. NHS England shall reject any Tender which does not meet or exceed that minimum percentage/ requirement.
5. Please indicate your maximum capacity per lot, NHSE reserve the right to award to bidders' maximum capacity as per details outlines in Document 1 Invitation to Tender (ITT)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

28 October 2024

End date

31 October 2028

This contract is subject to renewal

Yes

Description of renewals

When Contract Ends

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

2. Lot 1 Envelope

Lot No

Lot 1 - East of England

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Please note weighting breakdown for Lot 1

Technical = 80%

Social Value = 20%

Commercial = Pass/ Fail

Please note the following:-

1. All Questions must achieve a minimum mark of 2, where 0 is Unacceptable and 4 is Excellent.
2. NHS England shall reject any Tender which does not meet or exceed the minimum mark required for every question with a minimum mark.
3. Each Tenderer must achieve a minimum weighted score against the questions set out in the Technical & Commercial Envelope and the requirements of 60% on Technical and a Pass on Commercial.
4. NHS England shall reject any Tender which does not meet or exceed that minimum percentage/ requirement.
5. Please indicate your maximum capacity per lot, NHSE reserve the right to award to bidders' maximum capacity as per details outlines in Document 1 Invitation to Tender (ITT)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

28 October 2024

End date

31 October 2028

This contract is subject to renewal

Yes

Description of renewals

When contract ends

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

3. Lot 2 Envelope

Lot No

Lot 2 - London

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Please note weighting breakdown for Lot 2

Technical = 80%

Social Value = 20%

Commercial = Pass/ Fail

Please note the following:-

1. All Questions must achieve a minimum mark of 2, where 0 is Unacceptable and 4 is Excellent.
2. NHS England shall reject any Tender which does not meet or exceed the minimum mark required for every question with a minimum mark.
3. Each Tenderer must achieve a minimum weighted score against the questions set out in the Technical & Commercial Envelope and the requirements of 60% on Technical and a Pass on Commercial.
4. NHS England shall reject any Tender which does not meet or exceed that minimum percentage/ requirement.
5. Please indicate your maximum capacity per lot, NHSE reserve the right to award to bidders' maximum capacity as per details outlines in Document 1 Invitation to Tender (ITT)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

28 October 2024

End date

31 October 2028

This contract is subject to renewal

Yes

Description of renewals

When Contract Ends

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

4. Lot 3 Envelope

Lot No

Lot 3 - Midlands

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Please note weighting breakdown for Lot 3 (11 Sub Lots and this is applicable per each Sub Lot 3a - 3k)

Technical = 80%

Social Value = 20%

Commercial = Pass/ Fail

Please note the following:-

1. All Questions must achieve a minimum mark of 2, where 0 is Unacceptable and 4 is Excellent.
2. NHS England shall reject any Tender which does not meet or exceed the minimum mark required for every question with a minimum mark.
3. Each Tenderer must achieve a minimum weighted score against the questions set out in the Technical & Commercial Envelope and the requirements of 60% on Technical and a Pass on Commercial.
4. NHS England shall reject any Tender which does not meet or exceed that minimum percentage/ requirement.
5. Please indicate your maximum capacity per lot, NHSE reserve the right to award to bidders' maximum capacity as per details outlines in Document 1 Invitation to Tender (ITT)
6. Please note bidders will only be required to complete 1 set of responses.
7. Q7 - Please indicate which sub lot you are bidding for, each sub lot will require input of maximum capacity.
8. Example scenario - If you bid for 4 lots and your overall capacity (across Lots 1-9 including sub lots) is 100

you allocate 25 per lot or sub lot.

you are awarded 3 out of the 4 lots.

you CANNOT distribute your remaining 25 across your 3 awarded lots, NHSE reserve the rights to distribute if allocation is not fulfilled as outlined in Document 1 ITT.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

28 October 2024

End date

31 October 2028

This contract is subject to renewal

Yes

Description of renewals

When contract ends

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

5. Lot 4 Envelope

Lot No

Lot 4 - North East and Yorks

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Please note weighting breakdown for Lot 4

Technical = 80%

Social Value = 20%

Commercial = Pass/ Fail

Please note the following:-

1. All Questions must achieve a minimum mark of 2, where 0 is Unacceptable and 4 is Excellent.
2. NHS England shall reject any Tender which does not meet or exceed the minimum mark required for every question with a minimum mark.
3. Each Tenderer must achieve a minimum weighted score against the questions set out in the Technical & Commercial Envelope and the requirements of 60% on Technical and a Pass on Commercial.
4. NHS England shall reject any Tender which does not meet or exceed that minimum percentage/ requirement.
5. Please indicate your maximum capacity per lot, NHSE reserve the right to award to bidders' maximum capacity as per details outlines in Document 1 Invitation to Tender (ITT)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

28 October 2024

End date

31 October 2028

This contract is subject to renewal

Yes

Description of renewals

When Contract Ends

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

6. Lot 5 Envelope

Lot No

Lot 5 - North West

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Please note weighting breakdown for Lot 5

Technical = 80%

Social Value = 20%

Commercial = Pass/ Fail

Please note the following:-

1. All Questions must achieve a minimum mark of 2, where 0 is Unacceptable and 4 is Excellent.
2. NHS England shall reject any Tender which does not meet or exceed the minimum mark required for every question with a minimum mark.
3. Each Tenderer must achieve a minimum weighted score against the questions set out in the Technical & Commercial Envelope and the requirements of 60% on Technical and a Pass on Commercial.
4. NHS England shall reject any Tender which does not meet or exceed that minimum percentage/ requirement.
5. Please indicate your maximum capacity per lot, NHSE reserve the right to award to bidders' maximum capacity as per details outlines in Document 1 Invitation to Tender (ITT)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

28 October 2024

End date

31 October 2028

This contract is subject to renewal

Yes

Description of renewals

When Contract Ends

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

7. Lot 6 Envelope

Lot No

Lot 6 - South East

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Please note weighting breakdown for Lot 6

Technical = 80%

Social Value = 20%

Commercial = Pass/ Fail

Please note the following:-

1. All Questions must achieve a minimum mark of 2, where 0 is Unacceptable and 4 is Excellent.

2. NHS England shall reject any Tender which does not meet or exceed the minimum

mark required for every question with a minimum mark.

3. Each Tenderer must achieve a minimum weighted score against the questions set out in the Technical & Commercial Envelope and the requirements of 60% on Technical and a Pass on Commercial.

4. NHS England shall reject any Tender which does not meet or exceed that minimum percentage/ requirement.

5. Please indicate your maximum capacity per lot, NHSE reserve the right to award to bidders' maximum capacity as per details outlines in Document 1 Invitation to Tender (ITT)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

28 October 2024

End date

31 October 2028

This contract is subject to renewal

Yes

Description of renewals

When Contract Ends

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

8. Lot 7 Envelope

Lot No

Lot 7 - South West

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Please note weighting breakdown for Lot 7 (6 Sub Lots and this is applicable per each Sub Lot 7a - 7f)

Technical = 80%

Social Value = 20%

Commercial = Pass/ Fail

Please note the following:-

1. All Questions must achieve a minimum mark of 2, where 0 is Unacceptable and 4 is Excellent.
2. NHS England shall reject any Tender which does not meet or exceed the minimum mark required for every question with a minimum mark.
3. Each Tenderer must achieve a minimum weighted score against the questions set out in the Technical & Commercial Envelope and the requirements of 60% on Technical and a Pass on Commercial.
4. NHS England shall reject any Tender which does not meet or exceed that minimum

percentage/ requirement.

5. Please indicate your maximum capacity per lot, NHSE reserve the right to award to bidders' maximum capacity as per details outlines in Document 1 Invitation to Tender (ITT)

6. Please note bidders will only be required to complete 1 set of responses.

7. Q7 - Please indicate which sub lot you are bidding for, each sub lot will require input of maximum capacity.

8. Example scenario - If you bid for 4 lots and your overall capacity (across Lots 1-9 including sub lots) is 100

you allocate 25 per lot or sub lot.

you are awarded 3 out of the 4 lots.

you CANNOT distribute your remaining 25 across your 3 awarded lots, NHSE reserve the rights to distribute if allocation is not fulfilled as outlined in Document 1 ITT.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

28 October 2024

End date

31 October 2028

This contract is subject to renewal

Yes

Description of renewals

When Contract Ends

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

9. Lot 8 Envelope

Lot No

Lot 8 - Parent Carer PSW

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Please note weighting breakdown for Lot 8

Technical = 80%

Social Value = 20%

Commercial = Pass/ Fail

Please note the following:-

1. All Questions must achieve a minimum mark of 2, where 0 is Unacceptable and 4 is Excellent.
2. NHS England shall reject any Tender which does not meet or exceed the minimum mark required for every question with a minimum mark.
3. Each Tenderer must achieve a minimum weighted score against the questions set out

in the Technical & Commercial Envelope and the requirements of 60% on Technical and a Pass on Commercial.

4. NHS England shall reject any Tender which does not meet or exceed that minimum percentage/ requirement.

5. Please indicate your maximum capacity per lot, NHSE reserve the right to award to bidders' maximum capacity as per details outlines in Document 1 Invitation to Tender (ITT)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

28 October 2024

End date

31 October 2028

This contract is subject to renewal

Yes

Description of renewals

When Contract Ends

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Outlined in the Invitation To Tender Document

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Outlined in the Invitation To Tender Document

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 August 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

2 September 2024

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>