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Tender

Yorkshire Housing Procurement of Housing Management Solutions

Yorkshire Housing Limited

F02: Contract notice

Notice identifier: 2022/S 000-024199

Procurement identifier (OCID): ocids-h6vhtk-036429

Published 30 August 2022, 4:14pm

Section I: Contracting authority

I.1) Name and addresses

Yorkshire Housing Limited

The Place, 2 Central Place

Leeds

LS10 1FB

Contact

Ross Hodgkins

Email

ross.hodgkins@4cassociates.com

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.yorkshirehousing.co.uk/>

Buyer's address

<https://www.yorkshirehousing.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/intendsharedservices>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/intendsharedservices>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Yorkshire Housing Procurement of Housing Management Solutions

Reference number

INT-YH001

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Procurement of the new Housing and Asset Management solution which provides an integrated solution for --Single view of property, tenancy, customer and neighbourhood data-Case Management-Core Housing solution which meets the needs of social tenants, leaseholders, shared owners, market rent and commercial customers-Repairs-Scheduling and Job Management-Mobile Working, including Data Capture-Asset Management-Rents and Service Charges-Customer Portals (Yorkshire Housing and Space Homes)-Supplier Portal-Sales-Integration with Document Management, IoT Devices, Existing and Future Channels-Standard suite of management reports, plus the capability to develop further reports using data from within the core solution and across other systemsDesign and implementation/embedding of a new set of Housing and Asset Management processes which will use the functionality of the procured solution and configure it for use in YH.

II.1.5) Estimated total value

Value excluding VAT: £3,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package
- 72600000 - Computer support and consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Procurement of the new Housing and Asset Management solution which provides an integrated solution for --Single view of property, tenancy, customer and neighbourhood data-Case Management-Core Housing solution which meets the needs of social tenants, leaseholders, shared owners, market rent and commercial customers-Repairs-Scheduling and Job Management-Mobile Working, including Data Capture-Asset Management-Rents and Service Charges-Customer Portals (Yorkshire Housing and Space Homes)-Supplier Portal-Sales-Integration with Document Management, IoT Devices, Existing and Future Channels-Standard suite of management reports, plus the capability to develop further reports using data from within the core solution and across other systemsDesign and implementation/embedding of a new set of Housing and Asset Management processes which will use the functionality of the procured solution and configure it for use in YH.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

2 x 1 year extension options

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

29 September 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

29 September 2022

Local time

5:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Yorkshire Housing Limited

Leeds

Country

United Kingdom