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#### Tender

# **Provision of Falls Prevention Service**

London Borough of Redbridge

F02: Contract notice Notice identifier: 2021/S 000-024189 Procurement identifier (OCID): ocds-h6vhtk-02e5ec Published 29 September 2021, 12:47pm

# Section I: Contracting authority

# I.1) Name and addresses

London Borough of Redbridge

Lynton House , 255-259 High Road

ILford

IG1 1NY

#### Contact

- Gemma Edwards

#### Email

Gemma.Edwards@walthamforest.gov.uk

### Country

United Kingdom

NUTS code

UKI53 - Redbridge and Waltham Forest

#### Internet address(es)

Main address

http://www.redbridge.gov.uk/

Buyer's address

http://www.redbridge.gov.uk/

# **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://procontract.duenorth.com/Advert/Index?advertId=8dd3b857-1721-ec11-810e-005056b64545

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://procontract.duenorth.com/Advert/Index?advertId=8dd3b857-1721-ec11-810e-005056b64545

# I.4) Type of the contracting authority

Regional or local authority

# I.5) Main activity

General public services

# Section II: Object

# II.1) Scope of the procurement

II.1.1) Title

Provision of Falls Prevention Service

Reference number

DN556408

#### II.1.2) Main CPV code

• 85300000 - Social work and related services

#### II.1.3) Type of contract

Services

### II.1.4) Short description

The Council of the London Borough of Redbridge ("the Authority") is seeking Tenders from suitably experienced and qualified organisations for the Contract for the Provision of Falls Prevention Services for Older People.

The Contract shall commence on 1st April 2022 and, subject to satisfactory performance, shall continue for a period of three (3) years, terminating at midnight on 31st March 2025 ("the Contract Period"). At the sole discretion of the Authority and subject to the satisfactory performance of the Provider, the Contract Period may be extended in such period or periods as the Authority deems appropriate up to a maximum of two (2) years, providing a possible total Contract Period to midnight on 31st March 2027

### II.1.5) Estimated total value

Value excluding VAT: £250,000

### II.1.6) Information about lots

This contract is divided into lots: No

# **II.2) Description**

### II.2.2) Additional CPV code(s)

• 85100000 - Health services

### II.2.3) Place of performance

NUTS codes

• UKI53 - Redbridge and Waltham Forest

### II.2.4) Description of the procurement

This service forms part of the Contract between the London Borough of Redbridge ("the Authority) and the Provider as the responsible organisation for the overall management of the Contract for the Provision of Services for Falls Prevention Service for Older People in the London Borough of Redbridge ("the Contract"). The Contract shall be provided in a personalised way to meet the individual needs and outcomes of older people.

The service will:

• Provide falls support planning and risk assessments for individuals and their homes,

• Develop person centred plans to maximise older people's potential for independent living,

- Reduce the risks of falls and injuries by improving strength and balance,
- Reduce hospital admissions as a result of falls,

• Educate and raise falls prevention awareness with multi-organisations, agencies, care homes and the public,

• Deliver interventions for falls preventions e.g. strength and balance exercise, home and Residential Care Home risk assessments and referrals to the appropriate team for provision of home equipment.

The overall aim of the Service is to provide inclusive and holistic Falls Prevention service to Service Users helping them to maintain their quality of life and enhance their health and well-being. The Service should be person centred, coordinated and outcomes focused.

The Service shall focus on the work of the National Falls Prevention Coordination Group (NFPCG) to:

- Promote healthy ageing across the different stages of life
- Improve strength and balance

Prevent frailty, preserve bone health, reduce accidents, through preserving physical activity, healthy lifestyles, and reducing environmental hazards, and

• Provide early intervention to restore independence through Falls Care Pathway linking acute and urgent care to secondary falls prevention

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

#### II.2.6) Estimated value

Value excluding VAT: £250,000

## II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2022

End date

31 March 2027

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section III. Legal, economic, financial and technical information

# III.1) Conditions for participation

## III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

# Section IV. Procedure

# **IV.1) Description**

### IV.1.1) Type of procedure

Open procedure

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 November 2021

Local time

12:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.7) Conditions for opening of tenders

Date

3 November 2021

Local time

12:05pm

# Section VI. Complementary information

## VI.1) Information about recurrence

This is a recurrent procurement: No

## VI.4) Procedures for review

#### VI.4.1) Review body

High Court of England and Wales Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The contracting authority will incorporate a minimum ten (10) day calendar day standstill period at the point the information on the award of the contract is communicated to tenderers. This period allows unsuccessful tenderers to seek further de-briefing from the contracting authority before the contract is entered into. Additional information should be requested from the contact in Section 1.1). If an appeal regarding the award of contract has not been successfully resolved the Public Contracts Regulations 2015 (S1 2015 No 102)

provide for aggrieved parties who have been harmed or at risk of harm by a breach of the

rules to take action in the High Court (England and Wales)