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Contract

Integrated Community Equipment Service

Norfolk County Council

F03: Contract award notice

Notice identifier: 2022/S 000-024176

Procurement identifier (OCID): ocds-h6vhtk-02ecad

Published 30 August 2022, 2:59pm

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.norfolk.gov.uk>

Buyer's address

<https://in-tendhost.co.uk/norfolkcc>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Community Equipment Service

Reference number

NCCT42271

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council with NHS Norfolk and Waveney CCG and Suffolk County Council

(for Waveney only) has awarded a contract for a new Integrated Community Equipment Service (ICES), as the current contract is due to expire on 30 March 2023. The service provides equipment to enable children and adults who require assistance to perform essential activities of daily living, to maintain their health and autonomy to live as full a life as possible.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £92,020,080

II.2) Description

II.2.2) Additional CPV code(s)

- 85140000 - Miscellaneous health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk
- UKH14 - Suffolk

Main site or place of performance

Norfolk and Waveney

II.2.4) Description of the procurement

Norfolk County Council with NHS Norfolk and Waveney CCG and Suffolk County Council (for Waveney only) has awarded a contract for a new Integrated Community Equipment Service (ICES), as the current contract is due to expire on 30 March 2023. The service

provides equipment to enable children and adults who require assistance to perform essential activities of daily living, to maintain their health and autonomy to live as full a life as possible.

II.2.5) Award criteria

Quality criterion - Name: Implementation, Structure/staffing, SCM, product re-use, quality controls, customer service, system, Carbon reduction, business resilience, service development, innovation and improvement / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The value given relates to ten years (i.e. the maximum term of the contract). The initial term is 5 years with optional extensions of 3 years followed by a further 2 years. The value is an estimate based on current expenditure and includes £1.5m pa for special equipment and any performance payments.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-030071](#)

Section V. Award of contract

Contract No

NCCT42271

Lot No

1

Title

Integrated Community Equipment Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 August 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medequip Assistive Technology Ltd

West Drayton

UB7 0LJ

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

Total value of the contract/lot: £92,020,080

Section VI. Complementary information

VI.3) Additional information

The tendered price was based on a basket of goods and services, which contained estimated volumes based on historic spend. The equipment and services procured under this contract will be based on the current needs of the population. In addition to the basket of goods, there is a requirement to supply special equipment and there are also payments and credits based on performance of the contract. An amount of £15m pa has been added to the contract price to reflect this.

VI.4) Procedures for review

VI.4.1) Review body

Norfolk County Council

Norwich

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

nplaw

County Hall, Martineau Lane

Norwich

NR1 2DH

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

nplaw

County Hall

Norwich

NR1 2DH

Country

United Kingdom