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Tender

## **LAS IUC Network Partners Framework**

London Ambulance Service NHS Trust

F02: Contract notice

Notice identifier: 2024/S 000-024175

Procurement identifier (OCID): ocds-h6vhtk-0486dc

Published 1 August 2024, 3:22pm

# **Section I: Contracting authority**

# I.1) Name and addresses

London Ambulance Service NHS Trust

220 Waterloo Road

London

SE1 8SD

#### Contact

Kitty Whitehead

#### **Email**

londamb.purchasing.requests@nhs.net

## Country

**United Kingdom** 

## Region code

UKI - London

## Internet address(es)

Main address

https://www.londonambulance.nhs.uk

Buyer's address

https://www.londonambulance.nhs.uk

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://health-family.force.com/s/Welcome

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://health-family.force.com/s/Welcome

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://health-family.force.com/s/Welcome

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Health

# **Section II: Object**

## II.1) Scope of the procurement

### II.1.1) Title

LAS IUC Network Partners Framework

### II.1.2) Main CPV code

• 85100000 - Health services

### II.1.3) Type of contract

Services

#### II.1.4) Short description

The London Ambulance Service is conducting a procurement under the competitive process of the Provider Selection Regime to award a Framework of partners to deliver innovation and resilience in the delivery of the 111/IUC Service. The Network Partners will deliver a proportion of demand and/or support function across LAS contracts, in line with the requirements set out in the 2017 IUC Service Specification. The partners will adhere to LAS operational, governance, compliance, reporting and quality standards, to ensure the partnership delivers a seamless service for patients.

The call-off contracts will be awarded for a set number of cases/calls per annum. The target number of calls per hour is 3 and the call-off contracts will be charged on a 'cost per call' basis

The Framework will be set up as a framework in cascade with the highest ranking bidder following the evaluation process being offered the initial call-off contract that is required. Should further contracts be required and the highest ranking bidder has no additional capacity the contract will be offered to the second highest ranking bidder.

The Framework will be in place for a 2 year period and the individual Call-off contracts will be awarded for durations of between 1 and 2 years.

## II.1.5) Estimated total value

Value excluding VAT: £19,000,000

### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

### II.2.3) Place of performance

**NUTS** codes

• UKI - London

## II.2.4) Description of the procurement

The London Ambulance Service is conducting a procurement under the competitive process of the Provider Selection Regime to award a Framework of partners to deliver innovation and resilience in the delivery of the 111/IUC Service. The Network Partners will deliver a proportion of demand and/or support function across LAS contracts, in line with the requirements set out in the 2017 IUC Service Specification. The partners will adhere to LAS operational, governance, compliance, reporting and quality standards, to ensure the partnership delivers a seamless service for patients.

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The Framework will be set up as a framework in cascade with the highest ranking bidder following the evaluation process being offered the initial call-off contract that is required. Should further contracts be required and the highest ranking bidder has no additional capacity the contract will be offered to the second highest ranking bidder.

The Framework will be in place for a 2 year period and the individual Call-off contracts will be awarded for durations of between 1 and 2 years.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £19,000,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

**Duration in months** 

24

This contract is subject to renewal

No

### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section III. Legal, economic, financial and technical information

## III.1) Conditions for participation

### III.1.2) Economic and financial standing

List and brief description of selection criteria

As detailed in the invitation to tender

Minimum level(s) of standards possibly required

Bidders must have a minimum annual turnover of £2m

### III.1.3) Technical and professional ability

List and brief description of selection criteria

As detailed in the invitation to tender

Minimum level(s) of standards possibly required

Bidders must be able to evidence having provided a commissioned clinical service to a primary, urgent or emergency care setting

# Section IV. Procedure

## **IV.1) Description**

## IV.1.1) Type of procedure

Open procedure

### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

## IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 September 2024

### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

### IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 120 (from the date stated for receipt of tender)

### IV.2.7) Conditions for opening of tenders

Date

6 September 2024

Local time

1:00pm

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: Yes

## VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The Network Partner Framework will form Tier 2 of a series of outsourced contracts that will provide innovation and resilience support to the LAS in the delivery of the 111 service.

## VI.4) Procedures for review

### VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

**United Kingdom** 

Internet address

https://www.judiciary.uk/courts-and-tribunals/high-court/