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Tender

Meals on Wheels Service

HAMPSHIRE COUNTY COUNCIL

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-024167

Procurement identifier (OCID): ocds-h6vhtk-036413

Published 30 August 2022, 2:24pm

Section I: Contracting authority

I.1) Name and addresses

HAMPSHIRE COUNTY COUNCIL

The Castle

WINCHESTER

SO238ZB

Contact

Alix Holmes

Email

alix.holmes@hants.gov.uk

Telephone

+44 1962845979

Country

United Kingdom

Region code

UKJ36 - Central Hampshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

https://www.hants.gov.uk/

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://in-tendhost.co.uk/hampshire/aspx/Home

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://in-tendhost.co.uk/hampshire/aspx/Home

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Meals on Wheels Service

Reference number

AS19078

II.1.2) Main CPV code

85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The adult population of Hampshire (excluding Southampton and Portsmouth) exceeds 1 million. The population is increasing, with the greatest increase in the number of people aged 65 to 84 and 85 and over. 78% of residents live in urban areas, while 22% live in areas classified as rural. The Council's Meals on Wheels Service (the "Service") provides home delivery of a hot, 2-course, nutritious meal and carries out a health and well-being check at the same time. The Service plays a key role in assisting older and more vulnerable people to manage and maintain their nutrition, supporting them to be healthy, independent, and living in their own homes for as long as possible.

II.1.5) Estimated total value

Value excluding VAT: £30,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

• UKJ - South East (England)

Main site or place of performance

Within the remit of Hampshire County Council boundaries.

II.2.4) Description of the procurement

Aim: To support people to manage and maintain their nutrition and well-being, facilitating them to live safely, healthily, and independently in their own homes, within their community for as long as possible.

Objectives:

- To check health and well-being, facilitating access to appropriate support as needed.
- To make available nutritionally balanced, tasty, hot meals to everyone who meets the criteria and has requested the service.
- To provide a choice of menus which meet Service Users' cultural, religious and medical requirements and take into account other dietary needs.
- To deliver the meals to the Service User's home, or an agreed, appropriate community setting, at an appropriate time, 365 days a year.
- To provide the service at a price which is sustainable, value for money and affordable for vulnerable Service Users.
- To support people to recover from illness in the community, reducing pressure on hospital beds and care settings.
- To provide information to help prevent future malnutrition
- To reduce the incidence of malnutrition in the community.
- To share data on malnutrition reduction with wider groups such as the NACC in order to drive awareness and action through the UK
- To ensure Service Users are treated with respect and dignity.
- To encourage take up by individuals within Council boundaries who meet the criteria

and would benefit from the service.

 To ensure all relevant legal requirements are adhered to and food hygiene standards are met.

II.2.6) Estimated value

Value excluding VAT: £30,000,000

II.2.7) Duration of the contract or the framework agreement

Start date

1 October 2023

End date

30 September 2033

II.2.14) Additional information

The first term for the contract is five years from 01/10/2023. At the end of this period there will be an option to extend for up to a further five years.

The total value of the service is £30,000,000.00 which covers the total 10 year term if an extension or extensions are taken up after the initial five year term.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Please refer to the tender document set published at https://intendhost.co.uk/hampshire/aspx/Home

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

Please refer to the document set published at https://intendhost.co.uk/hampshire/aspx/Home

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 October 2022

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

The documents will be available at https://in-tendhost.co.uk/hampshire/aspx/Home on 31/08/2022