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Contract

## **Managed service for the hosting of the CX System**

Middlesbrough Council

F03: Contract award notice

Notice identifier: 2025/S 000-024166

Procurement identifier (OCID): ocds-h6vhtk-051b9a

Published 21 May 2025, 3:50pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Middlesbrough Council

PO Box 500

Middlesbrough

TS19FT

#### **Contact**

Victoria Hayton

#### **Email**

[victoria\\_hayton@middlesbrough.gov.uk](mailto:victoria_hayton@middlesbrough.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKC12 - South Teesside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.middlesbrough.gov.uk](http://www.middlesbrough.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Managed service for the hosting of the CX System

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Civica shall provide a managed service for the hosting of Cx system including other support services

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £369,214

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKC12 - South Teesside

### **II.2.4) Description of the procurement**

Civica shall provide a managed service for the hosting of Cx system including other support services

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Direct Award via CCS RM6259 Lot 3 framework

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

3 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Civica UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01628868

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £369,214

Total value of the contract/lot: £369,214

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Middlesbrough Council

Middlesbrough

Country

United Kingdom