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Contract

Managed service for the hosting of the CX System

Middlesbrough Council

F03: Contract award notice

Notice identifier: 2025/S 000-024166

Procurement identifier (OCID): ocds-h6vhtk-051b9a

Published 21 May 2025, 3:50pm

Section I: Contracting authority

I.1) Name and addresses

Middlesbrough Council

PO Box 500

Middlesbrough

TS19FT

Contact

Victoria Hayton

Email

victoria_hayton@middlesbrough.gov.uk

Country

United Kingdom

Region code

UKC12 - South Teesside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.middlesbrough.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed service for the hosting of the CX System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Civica shall provide a managed service for the hosting of Cx system including other support services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £369,214

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKC12 - South Teesside

II.2.4) Description of the procurement

Civica shall provide a managed service for the hosting of Cx system including other support services

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Direct Award via CCS RM6259 Lot 3 framework

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 April 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01628868

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £369,214

Total value of the contract/lot: £369,214

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Middlesbrough Council

Middlesbrough

Country

United Kingdom