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#### Contract

# Managed service for the hosting of the CX System

Middlesbrough Council

F03: Contract award notice

Notice identifier: 2025/S 000-024166

Procurement identifier (OCID): ocds-h6vhtk-051b9a

Published 21 May 2025, 3:50pm

## **Section I: Contracting authority**

## I.1) Name and addresses

Middlesbrough Council

PO Box 500

Middlesbrough

TS19FT

#### Contact

Victoria Hayton

#### **Email**

victoria havton@middlesbrough.gov.uk

#### Country

**United Kingdom** 

#### Region code

#### UKC12 - South Teesside

#### Justification for not providing organisation identifier

Not on any register

#### Internet address(es)

Main address

www.middlesbrough.gov.uk

## I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

## **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

Managed service for the hosting of the CX System

#### II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Civica shall provide a managed service for the hosting of Cx system including other support services

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £369,214

## II.2) Description

## II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

#### II.2.3) Place of performance

**NUTS** codes

• UKC12 - South Teesside

## II.2.4) Description of the procurement

Civica shall provide a managed service for the hosting of Cx system including other support services

#### II.2.5) Award criteria

Price

## II.2.11) Information about options

Options: No

## Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

#### Explanation:

Direct Award via CCS RM6259 Lot 3 framework

## IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## Section V. Award of contract

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

3 April 2025

## V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Civica UK Limited

London

Country

**United Kingdom** 

**NUTS** code

• UKI - London

Companies House

01628868

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £369,214

Total value of the contract/lot: £369,214

# Section VI. Complementary information

## VI.4) Procedures for review

VI.4.1) Review body

Middlesbrough Council

Middlesbrough

Country

United Kingdom