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Tender

Y23065 Software Products and Associated Services

Kent County Council (T/A Procurement Services)

F02: Contract notice

Notice identifier: 2023/S 000-024156

Procurement identifier (OCID): ocds-h6vhtk-03f099

Published 17 August 2023, 12:05pm

The closing date and time has been changed to:

10 November 2023, 2:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Kent County Council (T/A Procurement Services)

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

tamara.stevens@csltd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.commercialservices.org.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-West-Malling:-software-package-suites./R56N9AC427>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Y23065 Software Products and Associated Services

Reference number

Y23065

II.1.2) Main CPV code

- 48422000 - Software package suites

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Framework Agreement covers the provision of a full range of software (including open source software), essential hardware and associated services and support and maintenance for cloud based, on premise and hybrid software solutions

Indicative software requirements include, but are not limited to, the following application and system software categories:

- Accounting systems
- Bespoke software solutions
- Commercial of the Shelf (COTS) software
- Enterprise Software and business applications such as Customer Relationship Management (CRM), Enterprise Resource Planning (ERP), data analysis, business intelligence, database tools, inventory systems
- Human Resources (HR) and payroll systems
- Microsoft products
- Operating systems
- Recovery and data back-up software
- School Information Management systems
- Security software such as adware and malware, antivirus, encryption, firewall

- Virtualisation
- Workflow management systems and software

II.1.5) Estimated total value

Value excluding VAT: £800,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48730000 - Security software package
- 48731000 - File security software package
- 48451000 - Enterprise resource planning software package
- 48710000 - Backup or recovery software package
- 72212710 - Backup or recovery software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The Framework Agreement covers the provision of a full range of software (including open source software), essential hardware and associated services and support and maintenance for cloud based, on premise and hybrid software solutions

Indicative software requirements include, but are not limited to, the following application and system software categories:

- Accounting systems

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- Commercial off the Shelf (COTS) software
- Enterprise Software and business applications such as Customer Relationship Management (CRM), Enterprise Resource Planning (ERP), data analysis, business intelligence, database tools, inventory systems
- Human Resources (HR) and payroll systems
- Microsoft products
- Operating systems
- Recovery and data back-up software
- School Information Management systems
- Security software such as adware and malware, antivirus, encryption, firewall
- Virtualisation
- Workflow management systems and software

Please note - Suppliers must have the capability to provide a wide range of software and open source software and associated services.

Associated services may extend beyond the scope of the Goods/Services purchased and may include, but not be limited to;

- Asset management
- Consultation services
- End user support
- Installation
- Integration
- Project management
- Service desk

- Training

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £800,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

All Public Bodies will have access to this Framework Agreement with the agreement with the Contracting Authority. Those organisations who wish to access this Framework Agreement are detailed in the Invitation to Tender document.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

27 October 2023

Local time

2:00pm

Changed to:

Date

10 November 2023

Local time

2:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 48 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

27 October 2023

Local time

2:15pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers

will be based solely on the criteria set out for the procurement.

All public bodies will have access to this Framework Agreement with the agreement of the Contracting Authority. Those organisations who may wish to access this Framework

Agreement will be members, Affiliates and associates of the CBC Group, local government authorities, the police service, the fire service, the NHS and NHS trusts, housing associations, third sector organisations, academic centres (including Academies), free schools, publicly funded organisations and publicly owned private companies, operating within the geographic boundaries of the United Kingdom, Channel Islands, Northern Ireland and Isle of Man. For additional information please see the Invitation to Tender document.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://csg.delta-esourcing.com/tenders/UK-UK-West-Malling:-software-package-suites./R56N9AC427>

To respond to this opportunity, please click here:

<https://csg.delta-esourcing.com/respond/R56N9AC427>

GO Reference: GO-2023817-PRO-23665675

VI.4) Procedures for review

VI.4.1) Review body

Commercial Services Kent Limited

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

tamara.stevens@csltd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Commercial Services

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

tamara.stevens@csltd.org.uk

Telephone

+44 8081685808

Country

United Kingdom