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Not applicable

SC240033 - Direct Payment Support Services CYPE

Kent County Council

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-024152

Procurement identifier (OCID): ocds-h6vhtk-04510b

Published 1 August 2024, 2:18pm

Section I: Contracting authority/entity

I.1) Name and addresses

Kent County Council

Sessions House

Maidstone

ME14 1XQ

Contact

Ms Orla Miller

Email

orla.miller@kent.gov.uk

Telephone

+44 3000412878

Country

United Kingdom

Region code

UKJ4 - Kent

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SC240033 - Direct Payment Support Services CYPE

Reference number

DN718124

II.1.2) Main CPV code

- 85321000 - Administrative social services

II.1.3) Type of contract

Services

II.1.4) Short description

KCC wishes to engage the market to discuss a potential future procurement exercise to appoint a suitable provider to deliver Direct Payment Support Services to Children and Young People that our under our care.

The date of these event(s) are yet to be scheduled, but we ask that interested providers please register their interest, so that they may be invited to these event(s)

The successful provider will be required to provide a range of services that

support the Council's business objective of empowering Service Users to be in control of the

support that they receive. This may include (but is not limited to) :

- Following referral, the setting up and maintenance of direct payments for the purchase of social care and education services, in partnership with the Council.
- Working in partnership with Integrated Commissioning Board to support a joined-up approach to social care, education, and health direct payments.
- Supporting the Kent Card process in partnership with the Council, including the monitoring of financial statements online.

- Transfer of the direct payment support for service users to the Council's Adult Direct Payment Support Service where appropriate as decided by the Council's Care Manager.
- Entry of data on the Council's MOSAIC/LPS database following training provided by the Council.
- Working in partnership with service user third parties and nominated persons.
- Supporting Service Users to manage a direct payment and pay for services.
- Monitoring the use of direct payments, ensuring that monies are appropriately spent.
- Identifying unspent and unused or misused direct payments.
- Recommending the amount of unspent and unused or misused money to be reclaimed by the Council.
- Where appropriate, supporting Service Users to be a good employer and if required support at industrial tribunal hearings.
- Helping to keep service users safe by ensuring that all personal assistants have a current DBS check at the enhanced level.
- Setting up and maintaining a website, or access to web pages, that describes the service.
- Managing the transition of direct payments when Service Users go from childhood into adulthood.
- Maintain systems to ensure that all over payments and/or any potentially fraudulent use of Direct Payments are followed up by both the Provider and the Council and ensure that if there is an overpayment all due checks are made with the Council that it is being dealt with.
- Ensuring that all Direct Payment agreements have a written and fully completed agreement prior to commencement of the service and when any changes are made.

The requirement will be procured using Modified Competitive Procedure with Negotiation under Light Touch Regime (Scheduled CPV code (85321000 - Administrative social and educational services) to procure Direct Payment Support Services.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-019770](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

DEFAULT

VII.2) Other additional information

Delay to original proposed date for publication of tender. Original date was estimated to be 5th August, expected that there will be a short delay